

Pre-Authorization

Pre-Authorization number PA03501994 Reference no: 71286 Status: Approved Approved by fishe Approved date 8/5/2023
 Servicing Name Address VIN Retail sold on Dealer

1194	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDFHMS20PA740304	12/10/2022						
Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction	
1	6100715A	Drain Lines - Was	0.00	5.00	5.00		1	0.20	Complaint:DRAIN PIPE GOING TO THE GREY TANK FROM THE WASHER IS LEAKING BY THE HITCH PIN Cause:Pulled unit up to shop. Removed door and door frame. Removed mounting hardware. Removed dryer off of washer. Secured a piece of batten stip on the bottom of the door frame to prevent damaging trim.Removed washer. Removed false wall to access drain pipe. Ran water through drain. Water is coming out of vacuum breaker. The pipes are too far apart and aren't straight. This has caused the vacuum breaker to pull apart and break. There is no room to adjust pipe going through the floor. Need to cut out area so I can position pipe. Took multi tool and cut floor around pipe. Cut pipe in front compartment to pull apart pipe. Received new part. Installed vacuum breaker to pipes. Went in front compartment and cleaned up pipes where I cut them. Installed a union with all purpose cement. Let dry. Took one of the water lines and ran it through drain line. No leaks present. Cleaned up area. Installed washer and water lines. Installed dryer duct and dryer to washer. Installed door frame and trim. Installed door. Tested for power in appliances. Cleaned front of washer and dryer. Cleaned up area in bedroom. Correction:Pulled unit up to shop. Removed door and door frame. Removed mounting hardware. Removed dryer off of washer. Secured a piece of batten stip on the bottom of the door frame to prevent damaging trim.Removed washer. Removed false wall to access drain pipe. Ran water through drain. Water is coming out of vacuum breaker. The pipes are too far apart and aren't straight. This has caused the vacuum breaker to pull apart and break. There is no room to adjust pipe going through the floor. Need to cut out area so I can position pipe. Took multi tool and cut floor around pipe. Cut pipe in front compartment to pull apart pipe. Received new part. Installed vacuum breaker to pipes. Went in front compartment and cleaned up pipes where I cut them.	

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company

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