



600 E. Baseline Rd.  
Evansville, IN 47725

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812.867.5200  
FAX 812.868.1012

W/O: 71285  
Promised Date:  
26 AUG 23

### CUSTOMER WORK ORDER

WO #: 71285

Customer: 50487 - CLARK, JAMES C. -  
812-891-3822

Tag: UNIT NOT HERE

Author: BH

Location: 0905 CHECK PREAUTH

Stock #: 11168

Stock Desc: 2022 5W KEYSTONE  
MONTANA HIGH COUNTRY 377FL

Chassis #: 4YDFHMU20NA742970

Serial #: 4YDFHMU20NA742970

Mileage: 0

Licence:

Invoice #:

Date In: 28 JUL 23

Promised: 26 AUG 23

Date Sched:

Completed: 31 AUG 23

Warr. Date: 28 JUL 23

#### Job #FPDINFW - Internal

COMPLAINT: Transferred to BAS\*71372 on 07 AUG 23

Estimate amount was 0.00

FINAL PDI ON NEW FIFTH WHEELS

CAUSE: .

CORRECTION: Missing batten strips on bedroom. Ordered 2 sticks. Rethreaded water heater drain/anode rod inlet. Front compartment door is bent. Went on the lot and found another door. Entire door frame has to be replaced since it's bent. Cut silicone and removed mounting screws. Removed door. Repeated this on delivery unit. Installed door and frame. Secured with screws. Taped off door. Applied silicone to door. Removed tape. Made 2 jumper wires for batteries. Hooked up batteries and secured cover. Set tire pressure. Torqued lugs. Documented dot numbers. Ran lp drop test. Checked water and plumbing system. Electrical system. Checked TV antenna. Checked appliances. Drained tanks. Cleaned up mess. Parked unit.

#### Labor

Code	Description	Mechanic	Total
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	ZMS	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	ZMS	N/C

Subtotal for Job #FPDINFW: 0.00

#### Job #DELIVER - Internal

Transferred to BAS\*71372 on 07 AUG 23

Estimate amount was 0.00

DELIVER UNIT AND BRING TRADE BACK

#### Other Services

Code	Description	Qty	Price	Total
DELIVERY	DELIVERY FEE	0.00	N/C	N/C

Subtotal for Job #DELIVER: 0.00

#### Job #1 - Warranty

COMPLAINT: SLIDE ROOM TRIM

CAUSE: Remove trim piece on center fascia of slideroom. Cut and install crown molding on top of trim

CORRECTION: Remove trim piece on center fascia of slideroom. Cut and install crown molding on top of trim

#### Labor

Code	Description	Mechanic	Total
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	ZMS	32.00



Customer #: 50487  
CLARK, JAMES C.





**Parts**

Part #	Description	Qty	Price	Total
8350	Trim - Batten - 3.6mm x 1 3/8" x 96"	2.00	3.11	6.22
657012	Trim - Crown Molding - 3/8" x 1 1/2"	3.00	5.83	17.49

**Other Services**

Code	Description	Qty	Price	Total
FRT	UPS-BATTEN	1.00	47.77	47.77
FRT	UPS-CROWN MOLDING	1.00	47.77	47.77

**Subtotal for Job #1: 151.25**

**Job #2 - Warranty**

COMPLAINT: FRONT COMPARTMENT DOOR UNDER FIFTH WHEEL FELL OFF IN TECHNICIANS HAND WHEN HE OPENED IT. NO WAY TO REATTACH. THE DOOR HINGE IS DEFECTIVE.

ZACH ROBBED TO GET DEL DONE

CAUSE: Went to install door. Door isn't lining up. Had Dennys help me position door ans secure it. Taped off and sealed with silicone.

CORRECTION: .

**Labor**

Code	Description	Mechanic	Total
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	80.00

**Parts**

Part #	Description	Qty	Price	Total
8358	BaggageDoor-18" x 29"-LH-Slam(1)-MontanaStone	1.00	131.88	131.88

**Other Services**

Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	77.86	77.86

**Subtotal for Job #2: 289.74**

**Job #3 - Warranty**

COMPLAINT: WATERHEATER INOP ON ELECTRIC. LOOK AT WHEN WE GO UP AND DO TRIM \*\*\*\* TRANSFER AND DO WHEN WE DO THE TRIM\*\*\*\*

CAUSE: Took out drawer and removed panel to GET MY BODY IN TO GRAB THE CORD SO I COULD PLUG IT IN I THEN CHECKED THE AMP DRAW AND IT WAS 11.3 AMPS

CORRECTION: PLUGGED UNIT IN

**Labor**

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	48.00

**Subtotal for Job #3: 48.00**

**Job #4 - Warranty**

BATHROOM DRAWER GUIDES NEED REPLACED..PER KEITH

**Labor**

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	32.00

**Parts**



W/O: 71285  
Promised Date: 26 AUG 23

Part #	Description	Qty	Price	Total
410453	Drawer - Cabinet - Slide - 12" - 36m	2.00	1.94	3.88
410454	Drawer - Cabinet - Slide - 12" - 36m	2.00	0.39	0.78

**Other Services**

Code	Description	Qty	Price	Total
FRT	UPS-GUIDES	1.00	18.13	18.13
FRT	UPS-2ND SET OF GUIDES	1.00	18.13	18.13

**Subtotal for Job #4: 72.92**

**Job #5 - Internal**

COMPLAINT: TIME FOR BRETT AND BILL TO GO TO CUSTOMERS HOUSE AND FIX CAMPER

CAUSE: Found water heater unplugged slide room

CORRECTION: Took out drawer and removed panel to GET MY BODY IN TO GRAB THE CORD SO I COULD PLUG IT IN I THEN CHECKED THE AMP DRAW AND IT WAS 11.3 AMPS THEN I INSTALLED THE DRAWER GLIDES IN BATHROOM.

Remove trim piece on center facia of slideroom. Cut and install crown molding on top of trim. Cut and install batten strip on ceiling of bedroom. Cut center piece to fit back facia .Putty holes. Nailed back crown molding in bedroom.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

**Subtotal for Job #5: 0.00**

**Job #6 - Warranty**

COMPLAINT: TRIM IN THE LIVING ROOM AREA IS HANGING DOWN AND DAMAGED NEED TO REPLACE

CAUSE: FOUND TRIM CAN NOT BE INSTALLED BACK HAVE TO REPLACE

CORRECTION: INSTALL NEW TRIM

**Subtotal for Job #6: 0.00**

Parts Total:	160.25
Labour Total:	192.00
Sublet Total:	0.00
Extras Total:	209.66
<b>WORK ORDER TOTAL:</b>	<b>561.91</b>

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 05 Sep 2023



Customer #: 50487  
CLARK, JAMES C.

