

Pre-Authorization

Pre-Authorization number PA03521262 Reference no: 71285 Status: Approved Approved by perrg Approved date 9/1/2023
 Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDFHMU20NA74297C 7/28/2023
 600 E Baseline Rd
 Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3201818B	Decorative Wood	0.00	0.50	0.20		1	0.20	Complaint:SLIDE ROOM TRIM Cause:Remove trim piece on center facia of slideroom. Cut and install crown molding on top of trim Correction:Remove trim piece on center facia of slideroom. Cut and install crown molding on top of trim KRV – Labor time approved in accordance with Keystone RV's flat rate manual.
2	2302202J	Compartment Doc	0.00	1.50	0.50		1	0.50	Complaint:FRONT COMPARTMENT DOOR UNDER FIFTH WHEEL FELL OFF IN TECHNICIANS HAND WHEN HE OPENED IT. NO WAY TO REATTACH. THE DOOR HINGE IS DEFECTIVE. Cause:Went to install door. Door isn't lining up. Had Dennys help me position door ans secure it. Taped off and sealed with silicone. Correction:Went to install door. Door isn't lining up. Had Dennys help me position door ans secure it. Taped off and sealed with silicone. KRV – Labor time approved in accordance with Keystone RV's flat rate manual.
3	4129119A	Water Heater - At	0.00	1.50	0.30		1	0.30	Complaint:WATERHEATER INOP ON ELECTRIC. Cause:Took out drawer and removed panel to GET MY BODY IN TO GRAB THE CORD SO I COULD PLUG IT IN I THEN CHECKED THE AMP DRAW AND IT WAS 11.3 AMPS Correction:Took out drawer and removed panel to GET MY BODY IN TO GRAB THE CORD SO I COULD PLUG IT IN I THEN CHECKED THE AMP DRAW AND IT WAS 11.3 AMPS KRV – Labor time approved in accordance with Keystone RV's flat rate manual.

For paper claims only use one pre-authorization number per warranty claim for
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return toKeystone RV Company

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4	3103514A	Drawer - Slides - I	0.00	0.75	0.20		1	0.20	Complaint:BATHROOM DRAWER GUIDES NEED REPLACED Cause:DRAWER GUILDS WERE NOT INSTALLED RIGHT Correction:NEED TO SCREW THE DRAWER GUILDS SO THEY ARE NOT LOOSE KRV – Labor time approved in accordance with Keystone RV's flat rate manual.
					1.20				

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