



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 71269
Promised Date:
26 AUG 23



Customer #: 53751
POTTS, BRITANY M.



CUSTOMER WORK ORDER

WO #: 71269 (Appointment Date: 27 JUL 2023 - Time: 10:30am)

Customer: 53751 - POTTS, BRITANY M. - Stock #: 11012

812-457-1162

Tag:

Author: BJW

Location: 0811 BH TO CLOSE

Stock Desc: (11012) 2023 FOREST

RIVER CHEROKEE GREY WOLF 26DBH

Chassis #: 4X4TCKB23PK086427

Serial #: 4X4TCKB23PK086427

Mileage:

Licence:

Invoice #: 395093

Date In: 27 JUL 23

Promised: 26 AUG 23

Date Sched:

Completed: 11 AUG 23

Warr. Date: 22 JUN 23

Job #1 - Warranty

COMPLAINT: DEAD BOLT BROKEN NOT WORKING

CAUSE: Key cylinder to dead bolt was broke

CORRECTION: Opened the door in the key cylinder of door handle. Main door handle would lock. But the dead boat would not due to it was broke. Got a new door handle. Remove the Broken doorhandle. Then put a new Door handle. Tested about to make sure it worked. put broken handle in warranty department.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	80.00

Parts

Part #	Description	Qty	Price	Total
08200	LOCK ASSEMBLY-BLACK	1.00	27.05	27.05

Subtotal for Job #1: 107.05

Job #2 - Internal

COMPLAINT: CAMAERA WONT CONNECT NOT SHOWING UP

CAUSE: Possible phone Bluetooth link

CORRECTION: Got with service writer about not having the screen to test the camera. Got with Donnie to hook up camera to phone. Linked phone to camera and pictures showed up throughout the camera. Showed BJ that it worked. Have Donnie show customer how to connect phone to camera.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: THE CURTAIN SLIDE AROUND THE BUNKS IN THE BACK HAS SOMES SCREWS THAT ARE STRIPPED OUT

CAUSE: No stud behind the rail for support.

CORRECTION: Took picture of rail that fell from Ceiling. Drove more screws and too well to help hold it up.



Made sure Curtain Slid across rail.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	48.00

Subtotal for Job #3: 48.00

Job #4 - External

COMPLAINT: LOOK AT REAR STABILIZER JACKS. CUSTOMER'S SON LIFTED THE TONGUE WITH THE STABILIZER JACKS DOWN AND IT BENT THE REAR STABILIZER JACKS.

CAUSE: Bent And broken tabs

CORRECTION: Took pictures of rear jack. Both legs are bent and broken. Put in parts order sheet for new jack at the rear of camper. Or pawls

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
8344	STABILIZER JACK PAWL - KIT	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
FRT	FREIGHT	1.00	N/C	N/C

Subtotal for Job #4: 0.00

Job #5 - Internal

COMPLAINT: THE GREY STONE STOVE AND THE ICE MAKER GOT VERY HOT. THE CUSTOMER WAS COOKING BACON ON THE GRAYSTONE. HE LATER HAD THE ICEMAKER PLUGGED IN AND FOUND THAT IT GETS VERY HOT WHEN IN USE.

CAUSE: No icemaker

CORRECTION: Do not have the ice Maker to test. Got with service writer about customer bringing an ice Maker to test. Got with BJ and asked if customer had brought the ice Maker. Still no ice Maker at this time.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #5: 0.00

Job #6 - Internal

COMPLAINT: THE REFRIGERATOR DOOR WAS HARD TO CLOSE ON THE LAST TRIP. IT IS CLOSING GOOD NOW, BUT CUSTOMER WANTS TO BE SURE IT IS LINING UP AND WORKING PROPERLY.

CAUSE: Fridge could have been overloaded, causing door not to close.

CORRECTION: Inspected the door handles, hinges and seals. Found no obstructions preventing the doors from closing. All is in working order.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C



Subtotal for Job #6: 0.00

Parts Total: 27.05
Labour Total: 128.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 155.05

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 11 Aug 2023

W/O: 71269
Promised Date: 26 AUG 23



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POTTS, BRITANY M.

