

e-Authorization

8/1/20
11:45:09

Authorization number PA03496442 Reference no: 71247 Status: Approved Approved by papca Approved date 7/31/2023
Customer Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV
600 E Baseline Rd
Evansville, IN 47725 4YDTCGP25PL500486 8/18/2022

Item	Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	1211614A	Slide Out Mechan	0.00	4.00	4.50		1	0.30	Complaint:SLIDEROOM CABLE FRAYING. THIS IS WHERE THE CABLE CONNECTS TO THE BRACKET ON THE SLIDEROOM ON THE TOP CORNER CLOSEST TO THE FRONT OF THE TRAILER. BEFORE THE CABLE FRAYED, CUSTOMER NOTICED THAT THIS ONE CABLE WAS LOOSER THAN THE OTHER THREE. NOTE: THE CODE TO GET INTO THE MAIN DOOR IS: 47546. THE CODE TO THE ON COMMAND SYSTEM IS: 1968. Cause:Outside top bracket set too high, inside top bracket set too low Correction:Find unit and bring in, open up get new slide cables from parts, remove inside fausah cut cable and feed new cable through, remove mount on out side fill holes with silacore, remove mount mount down 5/8 in so cable not cable is in line with holeconet up new cable KRV - Labor time adjusted allowing for proper repair procedure to be performed.
2	1210506B	Slide Out Mechan	0.00	4.00			1	1.00	Complaint:THE SAME SLIDEROOM CABLE MENTIONED IN LINE 1 IS ALSO FRAYING AT THE TOP FRONT BRACKET ON THE INSIDE. THIS IS EASIEST VIEWED WHEN THE SLIDE ROOM IS IN ALL THE WAY. Cause:Slideroom cable mount 3/4 in low Correction:Cut bad cable, remove mount, remount the cable mount in place, run new cable, connect up cables and adjust cables, test run room, Install facuah on slideroom and fill holes KRV- add to line 1
3	3201837A	Decorative Wood	0.00	0.20	0.20		1	0.10	Complaint:THE TRIM AROUND THE DOOR GOING FROM THE KITCHEN TO THE BATHROOM IS LOOSE ON THE LEFT HAND SIDE. Cause:Trim cut too long

Customer paper claims ~~only~~ use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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Job Root or operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
3-Authorization number PA03496442				4.70				Correction: Remove trim and cut to fit, install trim KRV - Labor time adjusted allowing for proper repair procedure to be performed.

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