

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1616501
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKC25NX158985
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	017 / 017A
OWNER INFORMATION		ITEM #	ACKT274BRB
JAY GODSEY		DEALER RO #	71230
6809 N HAPPE RD		CLAIM START DATE	07/25/2023
Evansville, IN 47720		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	06/06/2023	WARRANTY EXPIRATION DATE	06/06/2024

Claim Line Details

Labor

Line#	Operation Code	Operational Description			
1	70-306-01-11-002779	Refrigerator Module Circuit Board - Appliances/Refrigerator (Everchill, Cannon)/Replace/Electrical			
Complaint, Cause, Correction					
Original Note : bhoffman@americanrvcenter.com, 2023-07-25 10:15:13 :: THE FRIDGE DOES NOT WORK Ref. went and got camper in storage opened up slide checked ref light was just blinking on no 5 no light in ref, took out 4 screws holding in ref and pulled out ref, pulled off back cover to compressor, checked volts to ref and had 13.6, went to ben and got troubleshooting sheet printed and went through procedure and found main circuit board is bad, filled out sheet to get new board.					
	Model #	SRD-360WTG-E	Dlr Sub Hrs	1.00	Sub Labor Amt \$160.00
	Serial #	SRD-360WTG-E2111003183	Appr Hrs	1.10	Appr Labor Amt \$176.00

Notes

sent to vender

Case #4185601

Thank you for contacting Lippert Components Customer Service Team. Case #4185601 has been created in response to your submission.

Whether you're reaching us to order parts, request technical assistance or receive general customer service, we will be in touch with you within the next 24 hours. We can also be reached via telephone at (574) 537-8900 during normal business hours or on the web at lci1.com.

Looking for prior authorization? Why wait?! Check out our flat rate manual below to see the allowed repair time and details about required photos or parts. All at your fingertips any time of the day!

Lippert Flat Rate Chart

Please reply to this email if you have additional information regarding your request.

Thank you,

Lippert Customer Service

[ref:_00Di0alhw._5005d243EDZ:ref]

OK THANK YOU

Case #4194495

Thank you for contacting Lippert Components Customer Service Team. Case #4194495 has been created in response to your submission.

Whether you're reaching us to order parts, request technical assistance or receive general customer service, we will be in touch with you within the next 24 hours. We can also be reached via telephone at (574) 537-8900 during normal business hours or on the web at lci1.com.

Looking for prior authorization? Why wait?! Check out our flat rate manual below to see the allowed repair time and details about required photos or parts. All at your fingertips any time of the day!

Lippert Flat Rate Chart
Please reply to this email if you have additional information regarding your request.
Thank you,
Lippert Customer Service

[ref:_00Di0alhw._5005d243bXl:ref]

Labor
Line# 2

Operation Code 40-106-01-00-001254	Operational Description Scare Light - Electrical/12 Volt Exterior/Replace/No Tread Code	
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-07-25 10:17:43 :: THE YELLOW LIGHT NEAT THE OUTSIDE KITCHEN LIIKE LIKE IT IS FALLING APART light took off light housing and silicone and remounted light, lens was hitting slope of metal causing it not to clip on top of housing, resiliconed, all goog.		
Model #	Dlr Sub Hrs 0.20	Sub Labor Amt \$32.00
Serial #	Appr Hrs 0.20	Appr Labor Amt \$32.00

Notes

Submitted	Labor Amt	\$192.00	Approved	Labor Amt	\$208.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$192.00		Total	\$208.00

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.