



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 71224



Customer #: 53271
MARSHALL, JOHN M.



CUSTOMER WORK ORDER

WO #: 71224 (Appointment Date: 22 JUL 2023 - Time: 10:30am)

Customer: 53271 - MARSHALL, JOHN M. Stock #: 11152

- 859-494-3105

Tag:

Author: BH

Location: 0729 CHECK PREAUTH

Stock Desc: (11152) 2023 KEYSTONE

COUGAR HALF-TON 30BHS

Chassis #: 4YDTCGP26PV505507

Serial #: 4YDTCGP26PV505507

Mileage:

Licence:

Invoice #: 394459

Date In: 22 JUL 23

Promised:

Date Sched:

Completed: 28 JUL 23

Warr. Date: 21 APR 23

Job #1 - Internal

COMPLAINT: CUSTOMER STATES THE A/C IS GLOWING GREEN

?? CHECK WITH KEYSTONE, SUPPOSEDLY

THERE IS A PANEL THAT WAS MISSED ON

INSTALL TO BLOCK A LIGHT.

CAUSE: FIND UNIT ON LOT AND BRING IN, OPEN UP

Coleman AC m#

CORRECTION: GREEN LIGHT IN ACs IS LED LIGHTS ON CONTROL BOARD IN AC

Bring unit back in off of lot, open up take more pic

BH called cougar they said to put tape over light

Bring unit back to work on open up and put tape over light on 2 AC, close up and put on lot

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	N/C
Z990	MISCELLANEOUS REPAIR	JP	N/C
Z990	MISCELLANEOUS REPAIR	JP	N/C
Z990	MISCELLANEOUS REPAIR	JP	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: BLACK TANK FLUSH IS INSTALLED BACKWARDS

CAUSE: NO WATER FLOW ON BLACK TANK FLUSHER

CORRECTION: UNLOAD CABINET, REMOVE PANEL, CUT WIRE TYES REMOVE BACK FLOW VALVE
FOUND APART, BLOW AIR THROUGH LINES AND FOUND WATER LINES ARE BACKWARDS, IN LINE
ON OUT OF VALVE, CUT LINES RESET ENDS INSTALL NEW BACK FLOW VALVE, TEST WITH
WATER, PUT CABINET BACK TOGETHER,

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	64.00

Parts

Part #	Description	Qty	Price	Total
282770	94239 VACUUM BREAKER/CHECK VALVE	1.00	19.67	19.67
10-7150	CONE WASHER SWIVEL SEAL	2.00	0.18	0.36



Subtotal for Job #2: 84.03

Job #3 - Internal

COMPLAINT: THE BATTERY DISCONNECT DOES NOT WORK
BUT IF YOU DISCONNECT THE INVERTER AND
THE SOLAR CHARGE CONTROLLER AS WELL
IT'S FINE.

CAUSE: Battery

CORRECTION: CHECK system, working, battery disconnect and inverter disconnect need be off for
storage and solar need to be on, solar is to charge battery in storage

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	N/C
Z990	MISCELLANEOUS REPAIR	JP	N/C
Z990	MISCELLANEOUS REPAIR	JP	N/C

Subtotal for Job #3: 0.00

Job #4 - External

FILL LP

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LP30	30LB. LP CYLINDER FILL	1.00	N/C	N/C

Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: CHECK WATER PUMP...CUSTOMER SAYS THE
WATER PUMP HAS GOTTEN LOUDER SINCE THEY
HAD IT.

CAUSE: Water pump is noisy

CORRECTION: CHECK WATER pump found hose pinched, cut out pinched section and remount line, test
has less noise

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	64.00

Subtotal for Job #5: 64.00

Job #6 - Internal

COMPLAINT: TANKLESS WATER HEATER WORKS GREAT OFF
OF THE PUMP...BUT RUNS OUT AFTER 3-5
MINUTES WHEN HOOKED TO CITY WATER.

CAUSE: CHECK WATER HEATER

CORRECTION: RUN WATER THROUGH HEATER, set at 115 degrees bathroom sink with hot open fully
have 115 water out, turn on kitchen sink hot water fully and temperature drop to 108 degrees reset water
heater to 120 both sink fully hot temperature back up to 115 degrees fill gray tank to 2/3 full with 115 out of
bathroom faucet dump tanks close up and pull out to lot

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	N/C
Z990	MISCELLANEOUS REPAIR	JP	N/C

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Subtotal for Job #6: 0.00

Parts Total: 20.03
Labour Total: 128.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 148.03

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 28 Jul 2023



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