

# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0005106	<b>CLAIM STATUS</b>	Authorized
BASDEN RV CENTER INC		<b>CLAIM</b>	1614041
DBA AMERICAN RV CENTER		<b>CLAIM ORIGIN</b>	WEB
600 E BASELINE ROAD		<b>ORIGINAL CLAIM ID</b>	
EVANSVILLE, IN 47725		<b>VIN</b>	4X4TCKB21PK085955
USA		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
<b>Labor rate:</b>	\$160.00	<b>SITE/WAREHOUSE</b>	094 / 094A
<b>OWNER INFORMATION</b>		<b>ITEM #</b>	CKT26DBHBL-94
JENNIFER N NELSON		<b>DEALER RO #</b>	71201
438 W CR 100 S		<b>CLAIM START DATE</b>	07/21/2023
Petersburg, IN 47567		<b>CLAIM END DATE</b>	01/01/1900
USA			
<b>Retail Date of Purchase</b>	01/14/2023	<b>WARRANTY EXPIRATION DATE</b>	01/14/2024

## Claim Line Details

<b>Labor</b>					
<b>Line# 1</b>	<b>Operation Code</b>	<b>Operational Description</b>			
	20-66-02-00-000664	Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code			
	<b>Complaint, Cause, Correction</b>				
	Original Note : bhoffman@americanrvcenter.com, 2023-07-21 16:24:20 :: BATHROOM ENTRY DOOR IS LEAKING rear door leaking took off cover on top of door to look at seal on top and it is sealed put cover back on and sealed,im going to let dry and do a water test.did water test for a hour with sprinkler on door and no leaks.				
	<b>Model #</b>	<b>Dir Sub Hrs</b>	0.50	<b>Sub Labor Amt</b>	\$80.00
	<b>Serial #</b>	<b>Appr Hrs</b>	0.30	<b>Appr Labor Amt</b>	\$48.00

**Notes**  
Authorized for flatrate of 0.30 hrs.

Thank you

Factory install issue

<b>Labor</b>					
<b>Line# 2</b>	<b>Operation Code</b>	<b>Operational Description</b>			
	30-102-24-00-001101	Slide Out Fascia, each section - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code			
	<b>Complaint, Cause, Correction</b>				
	Original Note : bhoffman@americanrvcenter.com, 2023-07-21 16:27:45 :: THE BOARD ON THE BOTTOM OF THE SLIDE ROOM RUBS THE FLOOR. HE CAN HEAR IT trim took off trim board under slideroom on inside and peeled back fabric and cut a half inch off and stapled fabric back and installed ran room in and out and it dosent hit now,might mention to customer not to put so much weight under table,to much weight could cause damage later down the road to slide.				
	<b>Model #</b>	<b>Dir Sub Hrs</b>	0.30	<b>Sub Labor Amt</b>	\$48.00
	<b>Serial #</b>	<b>Appr Hrs</b>	0.30	<b>Appr Labor Amt</b>	\$48.00

**Notes**

<b>Labor</b>					
<b>Line# 3</b>	<b>Operation Code</b>	<b>Operational Description</b>			
	10-40-01-00-004007	Wipe Seal, each - Frame & Chassis/Slide Out System (Norco, ACCU-Slide, EXact, BAL)/Replace/No Tread Code			
	<b>Complaint, Cause, Correction</b>				
	Original Note : bhoffman@americanrvcenter.com, 2023-07-21 16:28:52 :: THE GASKET ON THE FRONT OF THE SLIDE DOES NOT TOUCH THE SLIDE slide front wiper seal not touching. ran in and out and part of seal				

is not touching in middle, having ben contact forest river to see what can be done. forest river was no help, jacked camper in down position and ran room in while james purhed slideroom to front to slide it forwards, ran in and out to pull towards front and now room is touching seals, need ben to get ahold of bal to find out on this, there is no side to side things to hold camper from going one side to another it is a glide room. got with bal slide and they sent us a letter stating that is how you adjust room. PER BAL The Exact Slide is a free floating between the right and left hand of the main RV wall that the room travels in and out of. In the event of an immediate stop or hard braking event, the room may shift in the opening. If cycling the room by extending and retracting, three times, does not re-center the room in the opening, it may be necessary to lower or raise the front of the RV with the tongue jack or landing legs, to allow gravity to assist in re-centering the room while cycling the room in and out.

<b>Model #</b>	<b>Dlr Sub Hrs</b>	1.00	<b>Sub Labor Amt</b>	\$160.00
<b>Serial #</b>	<b>Appr Hrs</b>	1.00	<b>Appr Labor Amt</b>	\$160.00

**Notes**

Authorized as requested.

Thank you

VCB

<b>Submitted</b>	Labor Amt	\$288.00
	Parts & Freight	\$0.00
	<b>Total</b>	<b>\$288.00</b>

<b>Approved</b>	Labor Amt	\$256.00
	Parts & Freight	\$0.00
	<b>Total</b>	<b>\$256.00</b>

DEALER \_\_\_\_\_ DATE \_\_\_\_\_

**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_

**SIGNATURE**

All repairs described have been inspected and are satisfactory.