

e-Authorization

7/24/20
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3- Authorization number PA03489336 Reference no: 711772 Status: Approved Approved by hullid Approved date 7/20/2023
rving Name Address VIN Retail sold on

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDTSGH10PW10269	6/23/2023
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Job Root or operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	5101414A Cord, 7-way Trail	0.00	0.20	0.20		1	0.20	Complaint: THERE IS A WIRE THAT WAS LOOSE IN THE HITCH AREA THAT WAS LOOSE. CUSTOMER DID A TEMPORARY REPAIR, BUT IT NEEDS TO BE REPAIRED PROPERLY. Cause: I CUT THE ZIP TIE THAT WAS MAKING THE WIRE TIGHT. I CUT OUT THE SPLICE, ADDED SOME EXTRA LENGTH AND REWIRED IT USING HEAT SHRINK WEATHER CONNECTORS Correction: I CUT THE ZIP TIE THAT WAS MAKING THE WIRE TIGHT. I CUT OUT THE SPLICE, ADDED SOME EXTRA LENGTH AND REWIRED IT USING HEAT SHRINK WEATHER CONNECTORS
2	3202214A Stud - Interior Wa	0.00	2.00	2.00		1	0.50	Complaint: THERE IS NO SUPPORT IN THE WALL FOR THE TV. THERE IS A STICKER INDICATING THAT THERE IS A SUPPORT IN THE WALL, BUT CUSTOMER CAN NOT FIND IT. Cause: I LOCATED WALL STUD TO MOUNT TV BRACKET. USED TEMPLATE TO LOCATE POSITION OF BRACKET. INSTALLED TV MOUNTING PLATE TO BACK OF TV. MOUNTED THE FULL MOTION BRACKET TO THE WALL. HUNG TV ON BRACKET TIGHTENED UP SAFETY MOUNT SCREW ON BACK OF TV. I MADE A COAX CABLE. HOOKED UP TV AND RAN A CHANNEL SEARCH IT PICKED UP 15 DIGITAL CHANNELS. Correction: I LOCATED WALL STUD TO MOUNT TV BRACKET. USED TEMPLATE TO LOCATE POSITION OF BRACKET. INSTALLED TV MOUNTING PLATE TO BACK OF TV. MOUNTED THE FULL MOTION BRACKET TO THE WALL. HUNG TV ON BRACKET TIGHTENED UP SAFETY MOUNT SCREW ON BACK OF TV. I MADE A COAX CABLE. HOOKED UP TV AND RAN A CHANNEL SEARCH IT PICKED UP 15 DIGITAL CHANNELS.

KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.

r paper claims ~~only~~ use one pre-authorization number per warranty claim for

iple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim m. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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4	3201816A Decorative Wood	0.00	0.20	0.20		1	0.10	KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual. Complaint: THERE IS A PANEL BY THE DINING TABLE THAT IS LOOSE AND NEEDS TO BE REAPPLIED PROPERLY. Cause: STAPLED PANEL BACK AND FILLED NAIL HOLES WITH WOOD PUTTY Correction: STAPLED PANEL BACK AND FILLED NAIL HOLES WITH WOOD PUTTY
KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.								

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