



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 71163  
Promised Date:  
20 11 23

## CUSTOMER WORK ORDER

WO #: 71163 (Appointment Date: 17 JUL 2023 - Time: 07:00am)

Customer: 53409 - EBLEN, BARRY L. -  
270-860-4442

Tag: BJ PARTS SHIPPED 9-21-23

Author: BJW

Location: 1215 CHECK PREAUTH

Stock #: 11085

Stock Desc: 2022 5W FOREST RIVER

SABRE 37FLL

Chassis #: 5ZT3SR2B3N6110862

Serial #: 5ZT3SR2B3N6110862

Mileage: 0

Licence:

Invoice #:

Date In: 14 JUL 23

Promised: 29 JUL 23

Date Sched:

Completed: 11 DEC 23

Warr. Date: 25 FEB 23

### Job #1 - Warranty

COMPLAINT: GASKET OVER REFER SLIDE LEAKING. WOOD DAMAGE

CAUSE: R3moved damaged gutter and bulb seal on the Inside. Installed bulb seal and gutter rail. Cleaned up mess.

CORRECTION: .

### Labor

| Code | Description                 | Mechanic | Total  |
|------|-----------------------------|----------|--------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | 33.60  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | 126.40 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | 0.00   |

### Parts

| Part #    | Description                          | Qty   | Price | Total |
|-----------|--------------------------------------|-------|-------|-------|
| 20X48346A | SLIDE OUT, BULB "D" SEAL 1.20" X LFN | 15.00 | 1.10  | 16.50 |
| 8339      | GUTTER, 5" OPEN TOP CONTINUOUS       | 4.00  | 7.45  | 29.80 |
| 338809    | Seal - D Seal - EK - Modified        | 12.00 | 1.38  | 16.56 |

### Other Services

| Code | Description             | Qty  | Price  | Total  |
|------|-------------------------|------|--------|--------|
| FRT  | UPS-SEAL                | 1.00 | 17.17  | 17.17  |
| FRT  | UPS FREIGHT-GUTTER RAIL | 1.00 | 193.09 | 193.09 |

**Subtotal for Job #1: 433.12**

### Job #2 - Internal

COMPLAINT: BRAKE S INTERMITTON. NO CODE ON CONTROLLER. CHECK HAS BEEN CHECK .THE TRAILER BRAKES COME AND GO. NOTE: DO THIS JOB FIRST. CUSTOMER NEEDS UNIT BACK BY THURSDAY, JULY 20TH FOR VACATION.

CAUSE: Hooked up tester to brakes. Tested each brake individually. Brakes are putting out proper amps on tester. Need to check 7 way on customers vehicle.

CORRECTION: Hooked up tester to brakes. Tested each brake individually. Brakes are putting out proper amps on tester. Need to check 7 way on customers vehicle.

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | N/C   |



Customer #: 53409  
EBLEN, BARRY L.

Subtotal for Job #2: 0.00

**Job #3 - Warranty**

COMPLAINT: ICE BOX PLASTIC SNAP BROKEN

CAUSE: Plastic strap holder won't stay in fridge. Installed strap on fridge.

CORRECTION: .

**Labor**

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | 8.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | 8.00  |

**Parts**

| Part #     | Description                          | Qty  | Price | Total |
|------------|--------------------------------------|------|-------|-------|
| F100366877 | REFRIGERATOR PART: 25MM DOMED SNAP S | 2.00 | 1.28  | 2.56  |
| F100366876 | REFRIGERATOR PART: 10" BLACK DOOR ST | 1.00 | 1.50  | 1.50  |

Subtotal for Job #3: 20.06

**Job #4 - Warranty**

COMPLAINT: GALLEY DUMP WILL NOT CLOSE ALL THE WAY

CAUSE: Cut open the underbelly near valve. Valve shuts all the way but doesn't seal. Removed hardware and valve from drain line. Got a gasket kit from inside. Installed new gaskets and valve. Ran water through lines and it leaks. The way the drain pipes are ran I can't move them apart enough to get valve in without moving the gaskets off the valve. I need to cut the drain line, secure the valve in place, install a union and secure the drain pipe together. Ran water through lines and I still have water coming out. Cut open underbelly in another spot. Noticed that this valve is not the one that's leaking. It's the cable valve. Ordered cable valve. Cut underbelly around valve. Had to cut the main line again so I could pull pipe apart to remove and install valve. Positioned new valve in place. Secured valve. Applied glue and a union to main line and secured together. Let dry. Ran water through sink. Tookfish tape and pulled cable through frame and frame support beams. Secured new cable to fame. Taped underbelly. Cleaned up mess.

CORRECTION: Cut open the underbelly near valve. Valve shuts all the way but doesn't seal. Removed hardware and valve from drain line. Got a gasket kit from inside. Installed new gaskets and valve. Ran water through lines and it leaks. The way the drain pipes are ran I can't move them apart enough to get valve in without moving the gaskets off the valve. I need to cut the drain line, secure the valve in place, install a union and secure the drain pipe together. Ran water through lines and I still have water coming out. Cut open underbelly in another spot. Noticed that this valve is not the one that's leaking. It's the cable valve. Ordered cable valve. Cut underbelly around valve. Had to cut the main line again so I could pull pipe apart to remove and install valve. Positioned new valve in place. Secured valve. Applied glue and a union to main line and secured together. Let dry. Ran water through sink. Tookfish tape and pulled cable through frame and frame support beams. Secured new cable to fame. Taped underbelly. Cleaned up mess.

**Labor**

| Code | Description                 | Mechanic | Total  |
|------|-----------------------------|----------|--------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | 0.00   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | 160.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | 0.00   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | 0.00   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | 0.00   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | 160.00 |

**Parts**

| Part #     | Description                                       | Qty  | Price | Total |
|------------|---------------------------------------------------|------|-------|-------|
| 11-0586    | BLADEX VALVE SEALS, 3IN WITH HARDWARE, 2 PER CARD | 1.00 | 5.46  | 5.46  |
| 11-1169    | 3" COUPLING                                       | 2.00 | 4.68  | 9.36  |
| F100197410 | VALVE, TERMINATION 3" H. X 3" ST. W/              | 1.00 | 52.29 | 52.29 |





### Other Services

| Code | Description | Qty  | Price | Total |
|------|-------------|------|-------|-------|
| FRT  | UPS-VALVE   | 1.00 | 17.17 | 17.17 |

**Subtotal for Job #4: 404.28**

### Job #5 - Internal

COMPLAINT: CUSTOMER HAS PLANS TO GO OUT BY WEEKEND. GET DONE EVERYTHING WE CAN.

CAUSE: .

CORRECTION: .

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | N/C   |

**Subtotal for Job #5: 0.00**

### Job #6 - Warranty

COMPLAINT: THERE IS A GAP WHERE THE FLOOR OF THE FRONT COMPRTMENT MEETS THE FRONT WALL. YOU CAN SEE THE GROUND THROUGH THIS GAP.

CAUSE: Plastic wall isn't secured in some spots and is pulling away aluminum stud.

CORRECTION: Took self tapping screws and secured wall to stud. Cut excess foam off. Taped of plastic and stud. Applied silicone to a few areas to help seal out water.

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | 80.00 |

### Other Services

| Code | Description   | Qty  | Price | Total |
|------|---------------|------|-------|-------|
| SS   | SHOP SUPPLIES | 1.00 | 0.00  | 0.00  |

**Subtotal for Job #6: 80.00**

### Job #7 - Warranty

COMPLAINT: THE WOOD TRIM COMING OFF ON THE KITCHEN SLIDE.

CORRECTION: App,red Brad nails as-needed. Spot over fridge had 2 pieces pushing together. Made a relief cut and secured trim. Filled gaps with putty.

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | 16.00 |

**Subtotal for Job #7: 16.00**

### Job #8 - Warranty

COMPLAINT: THE ON COMMAND CONTROL PAD GOES FROM + TO - WHILE SLIDING IN AND OUT. THE SLIDE ROOM WILL PAUSE TRAVEL WHEN THIS HAPPENS

CAUSE: Ran all rooms in and out several times. Slide room in kitchen stopped once. Pulled unit inside. Hooked up to shore power. Touch pad will not operate slide rooms because it's alternating back and forth between in and out. Asking for a new TouchPad. Pulled panel off to get numbers and see if I could update software. Didn't see anyway to do this.

CORRECTION: Unhooked from shore power. Disconnected battery. Waited 5 minutes. Plugged back into shore power. Turned batteries on. Reset touch screen. Powered up touch screen. Ran slide rooms in and out several times without issues.

### Labor

| Code | Description | Mechanic | Total |
|------|-------------|----------|-------|
|------|-------------|----------|-------|



Z990 MISC LABOUR CODE (EXTERNAL)  
Z990 MISC LABOUR CODE (EXTERNAL)

ZMS 0.00  
ZMS 32.00

**Subtotal for Job #8: 32.00**

Parts Total: 134.03  
Labour Total: 624.00  
Sublet Total: 0.00  
Extras Total: 227.43  
**WORK ORDER TOTAL: 985.46**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 11 Dec 2023

W/O: 71163  
Promised Date: 29 JUL 23



Customer #: 53409  
EBLEN, BARRY L.

