

BASDEN RV CENTER, INC D.B.A. AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 71163  
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER  
Customer: 53409 - BARRY L. EBLEN  
Address: 7208 HWY 60 E HENDERSON, KY

42420

Phone: 270-860-4442

Stock Number: 11085 - 2022 SABRE 37FLL 5ZT3SR2B3N6110862

VIN: 5ZT3SR2B3N6110862 HIN: SER#: 5ZT3SR2B3N6110862

Mileage: 0 Work Order Comp: 11 DEC 23

Auth. No: Dealer #:

Warr. Date: 25 FEB 23 Work Order Date: 14 JUL 23 Inv #: 399390

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WO # Job # Description JOB INFORMATION

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71163 4 GALLEY DUMP WILL NOT CLOSE ALL THE WAY  
Cut open the underbelly near valve. Valve shuts all the way but doesn't seal. Removed hardware and valve from drain line. Got a gasket kit from inside. Installed new gaskets and valve. Ran water through lines and it leaks. The way the drain pipes are ran I can't move them apart enough to get valve in without moving the gaskets off the valve. I need to cut the drain line, secure the valve in place, install a union and secure the drain pipe together. Ran water through lines and I still have water coming out. Cut open underbelly in another spot. Noticed that this valve is not the one that's leaking. It's the cable valve. Ordered cable valve. Cut underbelly around valve. Had to cut the main line again so I could pull pipe apart to remove and install valve. Positioned new valve in place. Secured valve. Applied glue and a union to main line and secured together. Let dry. Ran water through sink. Tookfish tape and pulled cable through frame and frame support beams. Secured new cable to fame. Taped underbelly. Cleaned up mess.  
Cut open the underbelly near valve. Valve shuts all the way but doesn't seal. Removed hardware and valve from drain line. Got a gasket kit from inside. Installed new gaskets and valve. Ran water through lines and it leaks. The way the drain pipes are ran I can't move them apart enough to get valve in without moving the gaskets off the valve. I need to cut the drain line, secure the valve in place, install a union and secure the drain pipe together. Ran water through lines and I still have water coming

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out. Cut open underbelly in another spot. Noticed that this valve is not the one that's leaking. It's the cable valve. Ordered cable valve. Cut underbelly around valve. Had to cut the main line again so I could pull pipe apart to remove and install valve. Positioned new valve in place. Secured valve. Applied glue and a union to main line and secured together. Let dry. Ran water through sink. Tookfish tape and pulled cable through frame and frame support beams. Secured new cable to fame. Taped underbelly. Cleaned up mess.

71163        1        GASKET OVER REFER SLIDE LEAKING. WOOD DAMAGE  
R3moved damaged gutter and bulb seal on the Inside. Installed bulb seal and gutter rail. Cleaned up mess.

71163        3        ICE BOX PLASTIC SNAP BROKEN  
Plastic strap holder won't stay in fridge. Installed strap on fridge.

71163        6        THERE IS A GAP WHERE THE FLOOR OF THE FRONT COMPRTMENT MEETS THE FRONT WALL. YOU CAN SEE THE GROUND THROUGH THIS GAP.  
Plastic wall isn't secured in some spots and is pulling away aluminum stud.  
Took self tapping screws and secured wall to stud. Cut excess foam off. Taped of plastic and stud. Applied silicone to a few areas to help seal out water.

71163        7        THE WOOD TRIM COMING OFF ON THE KITCHEN SLIDE.  
App,red Brad nails as-needed. Spot over fridge had 2 pieces pushing together. Made a relief cut and secured trim. Filled gaps with putty.

71163        8        THE ON COMMAND CONTROL PAD GOES FROM + TO - WHILE SLIDING IN AND OUT. THE SLIDE ROOM WILL PAUSE TRAVEL WHEN THIS HAPPENS  
Ran all rooms in and out several times. Slide room in kitchen stopped once. Pulled unit inside. Hooked up to shore power. Touch pad will not operate slide rooms because it's alternating back and forth between in and out. Asking for a new TouchPad. Pulled panel off to get numbers and see if I could update software. Didn't see anyway to do this.  
Unhooked from shore power. Disconnected battery. Waited 5 minutes. Plugged back into shore power. Turned batteries on. Reset touch screen. Powered up touch screen. Ran slide rooms in and out several times without issues.

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 WO #      Job #      Description      JOB INFORMATION  
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 Part No      Job#      Description      PARTS      Qty      Price      Total  
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|              |   |                                   |  |       |       |       |
|--------------|---|-----------------------------------|--|-------|-------|-------|
| VLPT1003-9VP | 4 | BLADEX VALVE SEALS, 3IN WITH HARD |  | 1.00  | 5.46  | 5.46  |
| LSB633003    | 4 | 3" COUPLING                       |  | 2.00  | 4.68  | 9.36  |
| F100197410   | 4 | VALVE, TERMINATION 3" H. X 3" ST. |  | 1.00  | 52.29 | 52.29 |
| 20X48346A    | 1 | SLIDE OUT, BULB "D" SEAL 1.20" X  |  | 15.00 | 1.10  | 16.50 |
| 8339         | 1 | GUTTER, 5" OPEN TOP CONTINUOUS    |  | 4.00  | 7.45  | 29.80 |
| 338809       | 1 | Seal - D Seal - EK - Modified     |  | 12.00 | 1.38  | 16.56 |
| F100366877   | 3 | REFRIGERATOR PART: 25MM DOMED SNA |  | 2.00  | 1.28  | 2.56  |
| F100366876   | 3 | REFRIGERATOR PART: 10" BLACK DOOR |  | 1.00  | 1.50  | 1.50  |

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 Lab Code      Job#      Description      LABOUR      Hrs      Rate      Total  
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|      |   |                             |  |      |        |        |
|------|---|-----------------------------|--|------|--------|--------|
| Z990 | 4 | MISC LABOUR CODE (EXTERNAL) |  | 0.00 | 160.00 | 0.00   |
| Z990 | 4 | MISC LABOUR CODE (EXTERNAL) |  | 1.00 | 160.00 | 160.00 |
| Z990 | 4 | MISC LABOUR CODE (EXTERNAL) |  | 0.00 | 160.00 | 0.00   |
| Z990 | 4 | MISC LABOUR CODE (EXTERNAL) |  | 0.00 | 160.00 | 0.00   |
| Z990 | 4 | MISC LABOUR CODE (EXTERNAL) |  | 0.00 | 160.00 | 0.00   |
| Z990 | 4 | MISC LABOUR CODE (EXTERNAL) |  | 1.00 | 160.00 | 160.00 |
| Z990 | 1 | MISC LABOUR CODE (EXTERNAL) |  | 0.21 | 160.00 | 33.60  |
| Z990 | 1 | MISC LABOUR CODE (EXTERNAL) |  | 0.79 | 160.00 | 126.40 |
| Z990 | 1 | MISC LABOUR CODE (EXTERNAL) |  | 0.00 | 160.00 | 0.00   |
| Z990 | 3 | MISC LABOUR CODE (EXTERNAL) |  | 0.05 | 160.00 | 8.00   |
| Z990 | 3 | MISC LABOUR CODE (EXTERNAL) |  | 0.05 | 160.00 | 8.00   |
| Z990 | 6 | MISC LABOUR CODE (EXTERNAL) |  | 0.50 | 160.00 | 80.00  |
| Z990 | 7 | MISC LABOUR CODE (EXTERNAL) |  | 0.10 | 160.00 | 16.00  |
| Z990 | 8 | MISC LABOUR CODE (EXTERNAL) |  | 0.00 | 160.00 | 0.00   |
| Z990 | 8 | MISC LABOUR CODE (EXTERNAL) |  | 0.20 | 160.00 | 32.00  |

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 Excode      Job#      Description      EXTRAS      Qty      Price      Total  
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|     |   |                         |  |      |        |        |
|-----|---|-------------------------|--|------|--------|--------|
| FRT | 4 | UPS-VALVE               |  | 1.00 | 17.17  | 17.17  |
| FRT | 1 | UPS-SEAL                |  | 1.00 | 17.17  | 17.17  |
| FRT | 1 | UPS FREIGHT-GUTTER RAIL |  | 1.00 | 193.09 | 193.09 |
| SS  | 6 | SHOP SUPPLIES           |  | 1.00 | 0.00   | 0.00   |

Parts Total: 134.03  
 Labour Total: 624.00  
 Sublet Total: 0.00  
 Extras Total: 227.43

>>>> Claim Total: 985.46

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_