



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 71123
Promised Date:
06/11/23



Customer #: 41189
WALKER, GARY DAVID



CUSTOMER WORK ORDER

WO #: 71123 (Appointment Date: 10 JUL 2023 - Time: 09:00am)

Customer: 41189 - WALKER, GARY
DAVID - 618-943-0269

Tag:

Author: BJW

Location: 0720 CHECK WORK

Stock #: 10839

Stock Desc: (10839) 2023 FOREST
RIVER CHEROKEE 235MBBL

Chassis #: 4X4FCKZ25PX161022

Serial #: 4X4FCKZ25PX161022

Mileage:

Licence:

Invoice #:

Date In: 10 JUL 23

Promised: 29 JUL 23

Date Sched:

Completed: 14 JUL 23

Warr. Date: 09 JUN 23

Job #1 - Warranty

COMPLAINT: WHEN LOOKING INTO THE FRONT (UNDER PIN BOX) STORAGE COMPARTMENT, YOU CAN SEE THE GROUND WHEN YOU LOOK AT THE LOWER DOOR SIDE CORNER.

CAUSE: Sea light coming from the inside the compartment.

CORRECTION: Put foam in crack and silicone with black silicone.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	16.00
Subtotal for Job #1:			16.00

Job #2 - Warranty

COMPLAINT: SEVERAL OF THE LATCHES AND LOCKS DO NOT CATCH PROPERLY AND THEY EITHER FIT LOOSELY, OR THEY SPIN ALL THE WAY AROUND.

CAUSE: Loose locks.

CORRECTION: Check every compartment door and tighten them all down and make sure they work properly.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	40.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	40.00
Subtotal for Job #2:			80.00

Job #3 - Warranty

COMPLAINT: THE WATER HEATER DOOR DOES NOT LINE UP PROPERLY WHEN IT CLOSSES. IT LOOKS AS THOUGH THEY TRIED TO CAULK AROUND THE DOOR WHEN THEY INSTALLED IT. IT ALSO LOOKS LIKE CAULK WAS PUT IN AREAS INSIDE THE WATER HEATER COMPARTMENT THAT WAS NOT NEEDED.

CAUSE: Sloppy silicone.

CORRECTION: Heat it up and remove silicone. Silicone where needed. Straightened doors good as you can be.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	16.00



Subtotal for Job #3: 16.00

Job #4 - Warranty

COMPLAINT: THE INSIDE FLOOR OF THE KITCHEN CABINET WITH THE GLASS DOORS IS LOOSE AND UNEVEN. THERE ARE LIGHTS ATTACHED TO THE BOTTOM SIDE THAT FLICKER BECAUSE THE BOTTOM OF THE CABINET SMASHES THE WIRING FOR THE LIGHTS.

CAUSE: Missing staples.

CORRECTION: Staple down panel and make sure wasn't loose.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	16.00
Subtotal for Job #4:			16.00

Job #5 - Warranty

COMPLAINT: THE OFF DOOR FRONT BOTTOM SIDE IS MISSING STAPLES. THIS IS JUST UNDER THE OUTER FRONT EDGE WHERE THE DIAMOND PLATE SIDING ATTACHES TO THE WOODEN FRAME. THE WOODEN PANELING IS NOT SECURED PROPERLY ON THE OFF DOOR SIDE. CUSTOMER ALSO POINTED OUT THAT BARE WOOD IS EXPOSED TO THE ELEMENTS ON BOTH SIDES.

CAUSE: Staples.

CORRECTION: Remove loose staples. Remove screws holding on diamond plate. Take underbelly tape and cover all raw wood.. Put screws back.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	24.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	24.00
Subtotal for Job #5:			48.00

Job #6 - Internal

COMPLAINT: LOOK AT SCREWS BY THE FIFTH WHEEL HITCH. SEVERAL OF THEM ARE RAN IN CROOKED THE WHITE PANELING THAT RUNS UNDER THE HITHCH AREA IS WARPED. THERE ARE SEVERAL PLACES AROUND THE TRIM OF THE PIN BOX THAT ARE NOT SEALED PROPERLY.

CAUSE: Screws.

CORRECTION: Remove screws and put in straight. Cannot do anything about the wavy underbelly.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Subtotal for Job #6:			0.00

Job #7 - Warranty

COMPLAINT: THE FRONT ACCESS DOOR RUBBER SEAL IS RIPPED IN THE LOWER LEFT CORNER

CAUSE: Sill is tore.

CORRECTION: Ordered sills

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	48.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00





Parts

Part #	Description	Qty	Price	Total
219210	Seal - D Seal - EPDM - .57" x .44"	16.00	0.37	5.92

Subtotal for Job #7: 53.92

Job #8 - Warranty

COMPLAINT: THE RUBBER AROUND THE OFF DOOR PROPANE DOOR IS RIPPED ON THE RIGHT SIDE OF THE DOOR OPENING

CAUSE: Seals tore

CORRECTION: Ordered seals

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	48.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00

Subtotal for Job #8: 48.00

Job #9 - Warranty

COMPLAINT: THE OUTSIDE KITCHEN DOOR FITS LOOSLY TOWARDS THE FRONT. THE REAR LATCH PULLS THE DOOR IN MUCH TIGHTER THAN THE FRONT LATCH.

CAUSE: Loose door.

CORRECTION: Unscrewed the top set screws and moved plastic inserts over to make get tight.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	16.00

Subtotal for Job #9: 16.00

Job #10 - Internal

COMPLAINT: THE STEPS UP TO AND THE LANDING FLOOR BOTH SQUEEK WHEN YOU WALK ON THEM.

CAUSE: Squeaky steps.

CORRECTION: Put baby powder on the groove and also spray w d forty.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Subtotal for Job #10: 0.00

Job #11 - External

WRITER TO DISCUSS WINTERIZING WITH WASHER HOOKUPS WITH CUSTOMER.





Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #11:				0.00

Job #12 - Warranty

COMPLAINT: LOOK AT THE SCREWS ON THE EXTERIOR OF THE CHROME FURNACE COVER. SOME ARE STRAIGHT AND SOME ARE CROOKED.

CAUSE: Screws.

CORRECTION: Remove screws and straightened out.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	8.00
Subtotal for Job #12:			8.00

Job #13 - Warranty

COMPLAINT: THE FRONT SPEAKER ON THE DOOR SIDE IS NOT SEALED PROPERLY AROUND THE OUTSIDE.

CAUSE: Speaker.

CORRECTION: Silicone around speakers.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	16.00
Subtotal for Job #13:			16.00

Job #14 - External

THIS UNIT IS EQUIPT WITH A LIPPERT LADDER HOLDER ON THE OFF DOOR SIDE REAR. CUSTOMER WOULD LIKE A PRICE FOR THE PROPER LADDER TO FIT THE HOLDER.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Subtotal for Job #14:			0.00

Job #15 - Warranty

COMPLAINT: THERE IS A BRACE RUNNING FROM THE FRAME TO THE J WRAP ON THE DOOR SIDE REAR OF THE CAMPER. CUSTOMER WOULD LIKE THE SAME BRACE ADDED TO THE OFF DOOR SIDE.

CAUSE: Missing brace.

CORRECTION: Install brace.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	16.00
Subtotal for Job #15:			16.00



W/O: 71123
Promised Date: 29 JUL 23

Parts Total:	5.92
Labour Total:	328.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	333.92

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 14 Jul 2023



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