

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1600499
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4FCKZ25PX161022
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	017 / 017A
OWNER INFORMATION		ITEM #	ACKF235MBBL
GARY DAVID WALKER		DEALER RO #	71123
1521 DUBOIS ST		CLAIM START DATE	07/11/2023
Lawrenceville, IL 62439		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	06/09/2023	WARRANTY EXPIRATION DATE	06/09/2024

Claim Line Details

Labor

Line# 1	Operation Code 30-103-12-00-001142	Operational Description Storage Compartment Felt or Carpet - Interior/Flooring/Resecure or Tighten/No Tread Code			
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-07-11 15:47:08 :: WHEN LOOKING INTO THE FRONT (UNDER PIN BOX) STORAGE COMPARTMENT, YOU CAN SEE THE GROUND WHEN YOU LOOK AT THE LOWER DOOR SIDE CORNER. Sea light coming from the inside the compartment. Put foam in crack and silicone with black silicone.				
	Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$32.00
	Serial #	Appr Hrs	0.10	Appr Labor Amt	\$16.00

Notes

Labor

Line# 2	Operation Code 20-69-01-17-000700	Operational Description Key Lock - Exterior/Compartment Doors/Replace/Latch			
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-07-11 15:49:42 :: SEVERAL OF THE LATCHES AND LOCKS DO NOT CATCH PROPERLY AND THEY EITHER FIT LOOSELY, OR THEY SPIN ALL THE WAY AROUND. Loose locks. Check every compartment door and tighten them all down and make sure they work properly.				
	Model #	Dlr Sub Hrs	0.80	Sub Labor Amt	\$128.00
	Serial #	Appr Hrs	0.50	Appr Labor Amt	\$80.00

Notes

repair not replace

Labor

Line# 3	Operation Code 70-674-01-00-002001	Operational Description Water Heater Door - Appliances/Water Heater - Tankless (Furrion)/ Replace/No Tread Code			
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-07-11 15:51:22 :: THE WATER HEATER DOOR DOES NOT LINE UP PROPERLY WHEN IT CLOSSES. IT LOOKS AS THOUGH THEY TRIED TO CAULK AROUND THE DOOR WHEN THEY INSTALLED IT. IT ALSO LOOKS LIKE CAULK WAS PUT IN AREAS INSIDE THE WATER HEATER COMPARTMENT THAT WAS NOT NEEDED. Sloppy silicone. Heat it up and remove silicone. Silicone where needed. Straightened doors good as you can be.				
	Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$48.00
	Serial #	Appr Hrs	0.10	Appr Labor Amt	\$16.00

Notes
repair not replace

Labor
Line# 4

Operation Code
30-100-24-00-001050

Operational Description
Cabinet Stiles - Interior/Cabinetry/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-07-11 15:52:35 :: THE INSIDE FLOOR OF THE KITCHEN CABINET WITH THE GLASS DOORS IS LOOSE AND UNEVEN. THERE ARE LIGHTS ATTACHED TO THE BOTTOM SIDE THAT FLICKER BECAUSE THE BOTTOM OF THE CABINET SMASHES THE WIRING FOR THE LIGHTS. Missing staples. Staple down panel and make sure wasn't loose.

Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$16.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$16.00

Notes

Labor
Line# 5

Operation Code
20-58-01-00-000611

Operational Description
Diamond Plate Aluminum - Exterior/Metal, Aluminum Siding/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-07-11 15:54:11 :: THE OFF DOOR FRONT BOTTOM SIDE IS MISSING STAPLES. THIS IS JUST UNDER THE OUTER FRONT EDGE WHERE THE DIAMOND PLATE SIDING ATTACHES TO THE WOODEN FRAME. THE WOODEN PANELING IS NOT SECURED PROPERLY ON THE OFF DOOR SIDE. CUSTOMER ALSO POINTED OUT THAT BARE WOOD IS EXPOSED TO THE ELEMENTS ON BOTH SIDES. Staples. Remove loose staples. Remove screws holding on diamond plate. Take underbelly tape and cover all raw wood.. Put screws back. Additional Note : bhoffman@americanrvcenter.com, 2023-07-11 15:58:02 :: 6 FEET

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$48.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$48.00

Notes

Labor
Line# 6

Operation Code
20-69-01-00-000707

Operational Description
Compartment Door Gasket - Exterior/Compartment Doors/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-07-11 15:56:47 :: THE FRONT ACCESS DOOR RUBBER SEAL IS RIPPED IN THE LOWER LEFT CORNER SEAL is tore. NEED TO REPLACE THE SEAL
Additional Note : bhoffman@americanrvcenter.com, 2023-07-11 15:58:23 :: 6 FEET

Model #	Dlr Sub Hrs	0.60	Sub Labor Amt	\$96.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$48.00

Notes

please attach full view of the door including measurements

Labor
Line# 7

Operation Code
20-69-01-00-000707

Operational Description
Compartment Door Gasket - Exterior/Compartment Doors/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-07-11 15:59:24 :: THE RUBBER AROUND THE OFF DOOR PROPANE DOOR IS RIPPED ON THE RIGHT SIDE OF THE DOOR OPENING Seals tore FOUND SEAL TORN NEED TO REPLACE

Model #	Dlr Sub Hrs	0.80	Sub Labor Amt	\$128.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$48.00

Notes

please attach full view of the door including measurements

Labor
Line# 8

Operation Code
20-69-24-00-000699

Operational Description
Compartment Door Frame - Exterior/Compartment Doors/Repair/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-07-11 16:01:37 :: THE OUTSIDE KITCHEN DOOR FITS LOOSLY TOWARDS THE FRONT. THE REAR LATCH PULLS THE DOOR IN MUCH TIGHTER THAN THE FRONT LATCH. Loose door. Unscrewed the top set screws and moved plastic inserts over to make get tight.

Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$16.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$16.00

Notes
please attach full view of the door including measurements

Labor
Line# 9

Operation Code
70-170-24-00-002053

Operational Description
Suburban Furnace Door - Appliances/Furnace (Suburban)/Repair/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-07-11 16:04:18 :: LOOK AT THE SCREWS ON THE EXTERIOR OF THE CHROME FURNACE COVER. SOME ARE STRAIGHT AND SOME ARE CROOKED. Screws. Remove screws and straightened out.

Model #	NA	Dlr Sub Hrs	0.05	Sub Labor Amt	\$8.00
Serial #	NA	Appr Hrs	0.05	Appr Labor Amt	\$8.00

Notes

Labor
Line# 10

Operation Code
70-148-19-00-001701

Operational Description
Speaker - Appliances/Radio/Reseal/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-07-11 16:05:33 :: THE FRONT SPEAKER ON THE DOOR SIDE IS NOT SEALED PROPERLY AROUND THE OUTSIDE. Speaker. Silicone around speakers.

Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$16.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$16.00

Notes

Labor
Line# 11

Operation Code
20-58-24-00-000813

Operational Description
Lower Radius Metal - Exterior/Metal, Aluminum Siding/Repair/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-07-11 16:06:07 :: THERE IS A BRACE RUNNING FROM THE FRAME TO THE J WRAP ON THE DOOR SIDE REAR OF THE CAMPER. CUSTOMER WOULD LIKE THE SAME BRACE ADDED TO THE OFF DOOR SIDE. Missing brace. Install brace.

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$32.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$16.00

Notes

Submitted	Labor Amt	\$568.00	Approved	Labor Amt	\$328.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$568.00		Total	\$328.00

DEALER _____ DATE _____

CUSTOMER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

SIGNATURE

All repairs described have been inspected and are satisfactory.