



600 E. Baseline Rd.
Evansville, IN 47725

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812.867.5200
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W/O: 71117
Promised Date:
20111122

CUSTOMER WORK ORDER

WO #: 71117

Customer: 10245 - PRICE, CHAD T. -
618-263-7854

Tag:

Author: BJW

Location: 0724 SEE IF BH CAN FINISH
THIS WO

Stock #: 10871

Stock Desc: 2023 TT COACHMEN
CATALINA 313RLTSLE

Chassis #: 5ZT2CAWB2PX028798

Serial #: 5ZT2CAWB2PX028798

Mileage:

Licence:

Invoice #:

Date In: 08 JUL 23

Promised: 29 JUL 23

Date Sched:

Completed: 24 JUL 23

Warr. Date: 30 MAY 23

Job #1 - Internal

COMPLAINT: THE DOOR SIDE SLIDE ROOM IS LOWER ON THE SIDE THAT IS CLOSEST TO THE ENTRY DOOR THAN THE BUMPER SIDE. THIS IS MOST EASILY NOTICED WHEN THE ROOM IS OUT.

CAUSE: Customer is standing back and looking from outside omparing to roof line

CORRECTION: SLIDE ROOM is opening and closing sealed in and out

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: THE BLACK SEALANT ON THE FRONT NOSE CAP CLOSEST TO THE DOOR SIDE IS POORLY APPLIED. THERE IS ONE SPOT THAT IS BUBBLING. CUSTOMER WOULD LIKE TO HAVE SLOPPY SEALANT REMOVED AND REAPPLIED.

CAUSE: SEALER WAS APPLIED POORLY

CORRECTION: WILL NEED TO HEAT AD REMOVE SEALER AND RESEAL
USE HEAT GUN AND PLASIC SCRAPERS TO REMOVE GEOCEL SEALER, INSTALL NEW SCREW COVER AND TAPE OFF AND CAP SEAL CORNER

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	80.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00

Parts

Part #	Description	Qty	Price	Total
219088	SILICONE II BLACK	1.00	13.79	13.79

Subtotal for Job #2: 93.79

Job #3 - Internal

COMPLAINT: THERE IS NO LOOM OVER THE WIRING GOING FROM THE BATTERY TO THE JUNCTION BOX. CUSTOMER WOULD LIKE IT TO BE PUT IN A LOOM SO THAT IS DOES NOT RUB THROUGH THE INSULLATION AND SHORT OUT.



Customer #: 10245
PRICE, CHAD T.



CAUSE: THIS IS GOOD WILL THE FACTORY DOES NOT DO THIS
 NO WIRE LOOM OVER WIRES,

CORRECTION: WILL REQUIRE TO REMOVE WIRE MOUNTS TO FRAME INSTALLATION OF LOOM
 AND REMOUNTING TO FRAME

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Subtotal for Job #3:			0.00

Job #4 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THE TANK LEVEL SENSOR FOR THE BLACK TANK DOES
 NOT REGISTER PROPERLY. IT SHOWS THAT IT ALWAYS HAS WATER IN IT WHEN IT DOES NOT.
 CURRENTLY THERE IS SOME WATER IN THE FRESH TANK, BUT NONE IN THE BLACK TANK.

CAUSE: DUMP TANKS AND SET UP AND RUN BLACK TANK FLUSHER

CORRECTION: DUMP TANKS AND RUN BLACK TANK FLUSHER
 AFTER USING BLACK TANK FLUSHER TANK READS EMPTY

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Subtotal for Job #4:			0.00

Job #5 - Warranty

COMPLAINT: THE MAIN ENTRY DOOR HANDLE IS LOOSE AND CROOKED.

CAUSE: VIBRATION FROM TRAVEL

CORRECTION: DOOR HANDLE FITS IN A HOLE MADE BY DOOR MAKER, FOUND 1 SCREW LOOSE
 ON HANDLE, TIGHTEN UP

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	16.00
Subtotal for Job #5:			16.00

Job #6 - Internal

COMPLAINT: WE DID A REPAIR NEAR THE DUMP VALVES PREVIOUSLY AND WE HAD TO CUT THE
 UNDERBELLY. THE TAPE THAT WE USED IS STARTING TO COME LOOSE AND FALL DOWN.

CAUSE: Underbelly tape not sticking to underbelly

CORRECTION: Peel off loose tape and use roof tape retape with

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Subtotal for Job #6:			0.00

Job #7 - Internal

COMPLAINT: THE CRANK HANDLE FOR THE STABILIZER JACKS IS MISSING. CHAD ADVISED
 WRITER TO GET CUSTOMER ANOTHER STAB JACK CRANK HANDLE.

CORRECTION: GET HANDLE FROM PARTS AND PUT IN FRONT COMPARTMENT





Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

Parts Part #	Description	Qty	Price	Total
285324	3/4" JACK HANDLE	1.00	N/C	N/C
Subtotal for Job #7:				0.00

Job #8 - Internal

COMPLAINT: CUSTOMER ADVISED THAT THE KITCHEN SLIDE ROOM TIPS IN ADN DROPS HARD WHEN COMING IN. CUSTOMER DEMONSTRATED FOR BJ AND CHAD IN THE PARKING LOT. WE BOTH ADVISED THAT THE AMOUNT OF TIP IN THAT WE SAW WAS NORMAL AND A RESULT OF THE APPLIANCES THAT ARE IN THE KITCHEN SLIDE CAUSE THAT PARTICULAR SLIDE TO BE QUITE A BIT HEAVIER THAN THE OTHERS.

CAUSE: THIS SLIDE HAS REFER, RANGE, MICROWAVE TV, FIRE PLACEPLUSS KITCHEN BABNETS IS A HEAVY SLIDE, THROUGH THE FRAME SLIDE WORKS,

CORRECTION: RUN SLIDEROOM IT IS NORMAL FOR KITCHEN SLIDE ROOMS

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Subtotal for Job #8:			0.00

Job #9 - Warranty

COMPLAINT: CUSTOMER NOTICES WATER LEAKING OUT FROM THE LOWER RIGHT CORNER OF THE SHOWER. SEE BJ FOR ADDITIONAL INFORMATION AND PICTURES. BE SURE THAT SEALANT IS APPLIED EVENLY ALL AROUND THE SHOWER AND SHOWER DOOR FRAME.

CAUSE: FRAME FOR SHOWER DOORS NOT SEALED RIGHT,

CORRECTION: USE SILACONE AND RESEAL DOOR FRAME ON INSIDE AND OUT SIDE OF SHOWER

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	16.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	16.00
Subtotal for Job #9:			32.00

Job #10 - Warranty

COMPLAINT: THERE ARE AREAS AROUND THE SLIDE ROOMS THAT ARE NOT SEALED EVENLY. SEE BJ FOR PICTURES.

CAUSE: GAPS IN SEALER OR SEALER MISSING

CORRECTION: TAPE OFF AND RESEAL SLIDEROOMS AS NEEDED

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	32.00
Subtotal for Job #10:			32.00

Job #11 - Warranty

COMPLAINT: THE BOTTOM FRONT SIDE OF THE DOOR SIDE SLIDE ROOM FLOOR IS DISCOLORED FROM TAKING IN WATER. CUSTOMER HAS NOTICED WATER RUNNING IN THE MAIN FLOOR FROM THE FRONT CORNER OF THE DOOR SIDE SLIDE.





CAUSE: FOAM BLOCK IN BOTTOM CORNER OF SLIDE ROOM is higher than floor LETTING WATER IN THE UNIT INSTED OR FLOWING OUT OF UNIT

CORRECTION: REPOSION BLOCK IN CORNER LOWER THAN FLOOR

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	16.00
Subtotal for Job #11:			16.00

Job #12 - Warranty

COMPLAINT: SOME OF THE SCREWS IN THE CABINET DOORS ARE COMING LOOSE. SPECIFICALLY THE CABINET BELOW THE OVEN GOT LOOSE ENOUGH THAT THE DOOR CAME OFF.

CAUSE: SCREWSOVER TITTENED AND PULLING OUT OF CABNETS

CORRECTION: CABNET DOOR BELOW OVEN AND 2 DOORS AVOVE TV FOUND SCREWS PULLING OUT OF CABNET FRAME, REMOVE DOORS, FILL SCREW HOLES WITH WOOD AND GLUE, REMOUNT DOORS
 , CHECK LAA CABNET DOORS

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	64.00
Subtotal for Job #12:			64.00

Job #13 - Warranty

CUSTOMER ADVISED THAT HE COULD SEE DAYLIGHT AROUND THE ENTRY DOOR WHEN INSIDE THE COACH AND WITH THE DOOR SHUT. CHAD SHOWED CUSTOMER THAT LIGHT WAS REFLECTING OFF OF THE STRIKER PLATE. CUSTOMER WAS IN AGREEMENT.

Subtotal for Job #13: 0.00

Job #14 - Warranty

WHEN FACING THE SHOWER DOOR IN THE BATHROOM, THE RIGHT SIDE OF THE DOOR DOES NOT GO INTO THE TRACK ALL THE WAY AT THE TOP. IT APPEARS THAT THE FRAME FOR THE SHOWER DOOR IS OUT OF SQUARE.

Subtotal for Job #14: 0.00

Parts Total: 13.79
 Labour Total: 240.00
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 253.79

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 24 Jul 2023

