

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1601430
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAWB2PX028798
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT313RLTSLE
CHAD T PRICE		DEALER RO #	71117
1118 DORAL ST		CLAIM START DATE	07/12/2023
Mount Carmel, IL 62863		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	06/10/2023	WARRANTY EXPIRATION DATE	06/10/2024

Claim Line Details

Labor

Line# 1	Operation Code 20-49-19-00-000588	Operational Description Front Moldings, each - Exterior/Front, Fiberglass Cap, Cab Over/Reseal/ No Tread Code			
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-07-12 11:46:47 :: THE BLACK SEALANT ON THE FRONT NOSE CAP CLOSEST TO THE DOOR SIDE IS POORLY APPLIED. THERE IS ONE SPOT THAT IS BUBBLING. SEALER WAS APPLIED POORLY WILL NEED TO HEAT AD REMOVE SEALER AND RESEAL USE HEAT GUN AND PLASIC SCRAPERS TO REMOVE GEOCEL SEALER, INSTALL NEW SCREW COVER AND TAPE OFF AND CAP SEAL CORNER				
	Model #	Dlr Sub Hrs	2.50	Sub Labor Amt	\$400.00
	Serial #	Appr Hrs	0.50	Appr Labor Amt	\$80.00
	Notes EXCESSIVE AMOUNT REQUESTED CHANGED TO SIMILAR REPAIR TIME TO REMOVE AND RESEAL				

Labor

Line# 2	Operation Code 43-548-11-24-001253	Operational Description Exterior 12 Volt Wiring - Bus Electrical/Wiring - 12 Volt/Electrical/Repair			
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-07-12 11:47:47 :: THERE IS NO LOOM OVER THE WIRING GOING FROM THE BATTERY TO THE JUNCTION BOX. CUSTOMER WOULD LIKE IT TO BE PUT IN A LOOM SO THAT IS DOES NOT RUB THROUGH THE INSULLATION AND SHORT OUT. NO WIRE LOOM OVER WIRES, WILL REQUIRE TO REMOVE WIRE MOUNTS TO FRAME INSTALATION OF LOOM AND REMOUNTING TO FRAME				
	Model #	Dlr Sub Hrs	0.60	Sub Labor Amt	\$96.00
	Serial #	Appr Hrs	0.00	Appr Labor Amt	\$0.00
	Notes THIS IS HOW THE UNIT IS BUILT FACTORY DOES NOT USE LOOM THERE.				

Labor

Line# 3	Operation Code 23-533-17-15-001802	Operational Description Door Handle, each - Bus Exterior/Door - Entry or Lift/Latch/Repair or Replace			
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-07-12 11:49:24 :: THE MAIN ENTRY DOOR HANDLE IS LOOSE AND CROOKED. DOOR HANDLE FITS IN A HOLE MADE BY DOOR MAKER, FOUND 1 SCREW LOOSE				

ON HANDLE, TIETEND UP

Model #

Dlr Sub Hrs

0.10

Sub Labor Amt \$16.00

Serial #

Appr Hrs

0.10

Appr Labor Amt \$16.00

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 4

Operation Code

19-60-141-001617

Operational Description

Shower Stall - Reseal/Plumbing/Shower, Tub Surround

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-07-12 11:52:11 :: CUSTOMER NOTICES WATER LEAKING OUT FROM THE LOWER RIGHT CORNER OF THE SHOWER. SEE BJ FOR ADDITIONAL INFORMATION AND PICTURES. BE SURE THAT SEALANT IS APPLIED EVENLY ALL AROUND THE SHOWER AND SHOWER DOOR FRAME. FRAME FOR SHOWER DOORS NOT SEALED RIGHT, USE SILACONE AND RESEAL DOOR FRAME ON INSIDE AND OUT SIDE OF SHOWER

Model #

Dlr Sub Hrs

0.40

Sub Labor Amt \$64.00

Serial #

Appr Hrs

0.20

Appr Labor Amt \$32.00

Notes

EXCESSIVE AMOUNT REQUESTED

CHANGED TO SIMILAR REPAIR TIME

Labor

Line# 5

Operation Code

20-56-19-00-000600

Operational Description

Slide Out T-Molding, each - Exterior/Slide Out System-Seals, Exterior Room/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-07-12 11:53:23 :: THERE ARE AREAS AROUND THE SLIDE ROOMS THAT ARE NOT SEALED EVENLY. SEE BJ FOR PICTURES. GAPS IN SEALER OR SEALER MISSING TAPE OFF AND RESEAL SLIDEROOMS AS NEEDED

Model #

Dlr Sub Hrs

0.40

Sub Labor Amt \$64.00

Serial #

Appr Hrs

0.20

Appr Labor Amt \$32.00

Notes

EXCESSIVE AMOUNT REQUESTED

CHANGED TO SIMILAR REPAIR TIME

Labor

Line# 6

Operation Code

10-11-24-00-000207

Operational Description

Slide Out Corner Block - Frame & Chassis/Slide Out System-Seals/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-07-12 11:54:53 :: THE BOTTOM FRONT SIDE OF THE DOOR SIDE SLIDE ROOM FLOOR IS DISCOLORED FROM TAKING IN WATER. CUSTOMER HAS NOTICED WATER RUNNING IN THE MAIN FLOOR FROM THE FRONT CORNER OF THE DOOR SIDE SLIDE. FOAM BLOCK IN BOTTOM CORNER OF SLIDE ROOM is higher than floor LETTING WATER IN THE UNIT INSTED OR FLOWING OUT OF UNIT REPOSION BLOCK IN CORNER LOWER THAN FLOOR

Model #

Dlr Sub Hrs

0.20

Sub Labor Amt \$32.00

Serial #

Appr Hrs

0.10

Appr Labor Amt \$16.00

Notes

EXCESSIVE AMOUNT REQUESTED

CHANGED TO FLAT RATE

Labor

Line# 7

Operation Code

24-30-100-001035

Operational Description

Cabinet Door - Repair/Interior/Cabinetry

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-07-12 11:57:24 :: SOME OF THE SCREWS IN THE CABINET DOORS ARE COMING LOOSE. SPECIFICALLY THE CABINET BELOW THE OVEN GOT LOOSE ENOUGH THAT THE DOOR CAME OFF. SCREWSOVER TITTENED AND PULLING OUT OF CABNETS CABNET DOOR BELOW OVEN AND 2 DOORS ABOVE TV FOUND SCREWS PULLING OUT OF CABNET FRAME, REMOVE DOORS, FILL SCREW HOLES WITH WOOD AND GLUE, REMOUNT DOORS , CHECK LAA CABNET DOORS

Model #

Dlr Sub Hrs

1.00

Sub Labor Amt \$160.00

Serial #	Appr Hrs	0.40	Appr Labor Amt	\$64.00
Notes				
EXCESSIVE AMOUNT REQUESTED				
CHANGED TO SIMILAR REPAIR TIME				

Submitted	Labor Amt	\$832.00
	Parts & Freight	\$0.00
	Total	\$832.00

Approved	Labor Amt	\$240.00
	Parts & Freight	\$0.00
	Total	\$240.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.