

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 71117
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 10245 - CHAD T. PRICE
Address: 1118 DORAL ST MT CARMEL, IL

62863

Phone: 618-263-7854

Stock Number: 10871 - 2023 CATALINA 313RLTSLE 5ZT2CAWB2PX028798

VIN: 5ZT2CAWB2PX028798 HIN:

SER#: 5ZT2CAWB2PX028798

Mileage: 0

Work Order Comp: 24 JUL 23

Auth. No:

Dealer #:

Warr. Date: 30 MAY 23

Work Order Date: 08 JUL 23

Inv #: 394284

WO # Job # Description JOB INFORMATION

71117 2 THE BLACK SEALANT ON THE FRONT NOSE CAP CLOSEST TO THE DOOR SIDE
IS POORLY APPLIED. THERE IS ONE SPOT THAT IS BUBBLING. CUSTOMER
WOULD LIKE TO HAVE SLOPPY SEALANT REMOVED AND REAPPLIED.
SEALER WAS APPLIED POORLY
WILL NEED TO HEAT AD REMOVE SEALER AND RESEAL USE HEAT GUN AND
PLASIC SCRAPERS TO REMOVE GEOCEL SEALER, INSTALL NEW SCREW COVER
AND TAPE OFF AND CAP SEAL CORNER

71117 5 THE MAIN ENTRY DOOR HANDLE IS LOOSE AND CROOKED.
VIBRATION FROM TRAVEL
DOOR HANDLE FITS IN A HOLE MADE BY DOOR MAKER, FOUND 1 SCREW
LOOSE ON HANDLE, TIENTEND UP

71117 9 CUSTOMER NOTICES WATER LEAKING OUT FROM THE LOWER RIGHT CORNER OF
THE SHOWER. SEE BJ FOR ADDITIONAL INFORMATION AND PICTURES. BE
SURE THAT SEALANT IS APPLIED EVENLY ALL AROUND THE SHOWER AND
SHOWER DOOR FRAME.
FRAME FOR SHOWER DOORS NOT SEALED RIGHT,
USE SILACONE AND RESEAL DOOR FRAME ON INSIDE AND OUT SIDE OF
SHOWER

71117 10 THERE ARE AREAS AROUND THE SLIDE ROOMS THAT ARE NOT SEALED
EVENLY. SEE BJ FOR PICTURES.
GAPS IN SEALER OR SEALER MISSING
TAPE OFF AND RESEAL SLIDEROOMS AS NEEDED

Claim : 71117

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WO #      Job #   Description      JOB INFORMATION
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71117     11      THE BOTTOM FRONT SIDE OF THE DOOR SIDE SLIDE ROOM FLOOR IS
              DISCOLORED FROM TAKING IN WATER. CUSTOMER HAS NOTICED WATER
              RUNNING IN THE MAIN FLOOR FROM THE FRONT CORNER OF THE DOOR SIDE
              SLIDE.
              FOAM BLOCK IN BOTTOM CORNER OF SLIDE ROOM is higher than floor
              LETTING WATER IN THE UNIT INSTED OR FLOWING OUT OF UNIT
              REPOSION BLOCK IN CORNER LOWER THAN FLOOR

71117     12      SOME OF THE SCREWS IN THE CABINET DOORS ARE COMING LOOSE.
              SPECIFICALLY THE CABINET BELOW THE OVEN GOT LOOSE ENOUGH THAT THE
              DOOR CAME OFF.
              SCREWSOVER TITTENED AND PULLING OUT OF CABNETS
              CABNET DOOR BELOW OVEN AND 2 DOORS AVOVE TV FOUND SCREWS PULLING
              OUT OF CABNET FRAME, REMOVE DOORS, FILL SCREW HOLES WITH WOOD AND
              GLUE, REMOUNT DOORS      , CHECK LAA CABNET DOORS

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Part No      Job#   Description      PARTS      Qty      Price      Total
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793494       2      SILICONE II BLACK                      1.00      13.79      13.79

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Lab Code   Job#   Description      LABOUR      Hrs      Rate      Total
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Z990       2      MISC LABOUR CODE (EXTERNAL)                      0.00      160.00      0.00
Z990       2      MISC LABOUR CODE (EXTERNAL)                      0.00      160.00      0.00
Z990       2      MISC LABOUR CODE (EXTERNAL)                      0.50      160.00      80.00
Z990       2      MISC LABOUR CODE (EXTERNAL)                      0.00      160.00      0.00
Z990       5      MISC LABOUR CODE (EXTERNAL)                      0.10      160.00      16.00
Z990       9      MISC LABOUR CODE (EXTERNAL)                      0.10      160.00      16.00
Z990       9      MISC LABOUR CODE (EXTERNAL)                      0.10      160.00      16.00
Z990      10      MISC LABOUR CODE (EXTERNAL)                      0.00      160.00      0.00
Z990      10      MISC LABOUR CODE (EXTERNAL)                      0.20      160.00      32.00
Z990      11      MISC LABOUR CODE (EXTERNAL)                      0.10      160.00      16.00
Z990      12      MISC LABOUR CODE (EXTERNAL)                      0.00      160.00      0.00
Z990      12      MISC LABOUR CODE (EXTERNAL)                      0.40      160.00      64.00

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Parts Total:      13.79
Labour Total:     240.00
Sublet Total:      0.00
Extras Total:      0.00

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>>>>> Claim Total:      253.79

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Customer Signature: _____

Date: _____