



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 71108
Promised Date:
29 Jul 23

CUSTOMER WORK ORDER

WO #: 71108

Customer: 47583 - MATHIS, AMANDA -
812-319-5088

Tag:

Author: BH

Location: 0811 CHECK WORK

Stock #: 10966

Stock Desc: 2023 TT KEYSTONE
COUGAR HALF-TON 25RDS

Chassis #: 4YDTCGM26PL500534

Serial #: 4YDTCGM26PL500534

Mileage:

Licence:

Invoice #: 395058

Date In: 07 JUL 23

Promised: 29 JUL 23

Date Sched:

Completed: 10 AUG 23

Warr. Date: 07 JUL 23

Job #1 - Internal

COMPLAINT: LABOR TO INSTALL TANKLESS WATER HEATER
- BILLED TO SPN. CUSTOMER WILL PAY FOR
WATER HEATER EXTERNALLY ON THIS TICKET,
JOB 2.

CAUSE: .

CORRECTION: Pulled unit in shop. Drained water heater. Cut silicone. Removed mounting screws for door flange. Removed door flange and door. Removed false wall. Removed water lines. Shut off breaker. Removed mounting screws for water heater. Shut off gas. Removed gas line. Removed circuit board. Removed water heater from cut-out. Cut-out is not flush with frame. Had to sand down outside and inside wall to make flush with aluminum frame. Cleaned up fiberglass and saw dust from area. Went to place water heater in cut out. The mounting hardware for the water heater is hitting the aluminum frame. Had to take a hammer and push away from hardware. The screws on the bottom of the water heater are hitting and causing the water heater to bind up. Sanded the ends of the screws down so it would clear frame. Water heater sits flush in side frame. Had to reposition gas line so it lines up with inlet. Took new fittings and hoses for both hot and cold lines and re routed both lines to secure to new water. Went inside bathroom and found location to install new control board. Need to run communication wires from board to water heater. Measured and cut 20 feet of wire. Drilled 1/2 inch hole through the wall inside cabinet under the sink. Ran fish tape through the floor where the water lines run. Had another tech move tape through the underbelly and around frame. Had to cut a hole in the underbelly to position tape around tank and frame rail. Pulled tape through the cut-out behind the water heater. Went on the other side of the wire and pulled wire up through the hole for the light switch. Drilled a 1/2 inch hole through the wall. Pulled wires through wall with fish tape. Installed base plate for control panel. Hooked up communication wires. Cleaned up bathroom area. Unit is equipped with a In Command system which controls the water heater functions. Because of this the power wires are not sending power to the unit since it no longer senses the water heater. Removed panel for in command system in front compartment. Located 12 volt power and ground leading to the in command system. Verified it was tied into the 12 volt disconnect. Tied into power and ground. Took fish tape and pushed through the floor into the underbelly. Went to the other side of the unit and ran through towards the cut-out I made earlier. Took tape and ran towards the water heater. Pulled wires up and installed them onto water heater. Secured plumbing. Turned on gas. Turned on water. Checked for leaks. Tested waterheater. Installed in command panel. Installed false wall around waterheater. Took air hose and cleaned out front compartment. Taped up hole in underbelly. Went inside and received doorkit from parts. Door does not fit. Went and got service writer and parts to take measurements for another door. Found out that the doors were tagged wrong. Got the correct door. Installed butyl tape on flange. Flange is hitting part of the trim on j wrap and the solar prep inlet. Trimmed as needed. Installed door flange. Taped off flange. Sealed with silicone. Removed tape. Installed door. Cleaned up area. Typed notes.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C



Customer #: 47583
MATHIS, AMANDA



Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #1: 0.00

Job #2 - External

PARTS ONLY - FURRIION TANKLESS WATER HEATER AND DOOR KIT.

Parts

Part #	Description	Qty	Price	Total
PUTTY	PUTTY TAPE - ROLL	1.00	N/C	N/C
500627	CLEAR SIKASIL PLUS	1.00	N/C	N/C
C01292790	1/2" BLUE PVC HIGH PRESSURE HOSE	1.00	N/C	N/C
C01292791	1/2" PVC RED HOSE HI-PRESSURE	1.00	N/C	N/C
10-7150	CONE WASHER SWIVEL SEAL	2.00	N/C	N/C
10-0926	1/2" BARB STRAIGHT ADAPT	1.00	N/C	N/C
10-0858	1pk 1/2"x 1/2" BARB ADPT.	2.00	N/C	N/C
30800	30800 1/2" ELBOW W/PEXLOK POLBAG	2.00	N/C	N/C
88-8309	BARB ELBOW 1/2 X 1/2	2.00	N/C	N/C
10-0927	1/2" BARB FITTING - ELBOW	1.00	N/C	N/C
6845	LIPPERT TANKLESS WATER HEATER	1.00	N/C	N/C
8237	16.14 X 16.14 FURRIION DOOR KIT - BLA	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
PARTS	DOOR KIT	1.00	N/C	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: FRONT OFF DOOR SIDE CARGO DOOR HAS BROKEN LOCK

CAUSE: The lock is broken. The customer had another lock inside. That one is broken too. Went inside with parts and tried to locate a lock that is the correct size. We don't have any locks in stocks this size.

CORRECTION: Received lock. Removed damaged lock. Installed new lock and handle. Placed keys inside entry door

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	32.00

Parts

Part #	Description	Qty	Price	Total
L427	L427 7/8" COMPARTMENT LOCK	1.00	5.18	5.18
20-1653	00175 DELUXE 1-1/8" COMP KEY LOCK	1.00	7.65	7.65

Subtotal for Job #3: 44.83

W/O: 71108
Promised Date: 29 JUL 23



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Parts Total: 12.83
Labour Total: 32.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 44.83

W/O: 71108
Promised Date: 29 JUL 23

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 10 Aug 2023



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