

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1596730
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKF25RX162004
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	017 / 017A
OWNER INFORMATION		ITEM #	ACKT304BH
		DEALER RO #	71062
		CLAIM START DATE	07/07/2023
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 70-147-24-00-001769 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-07-07 15:35:16 :: NO TV SIGNAL IN BEDROOM OR OUTSIDE PORT REMOVE BOOSTER FROM CEILING AND FOUND LOOSE WIRES FROM BAB MADE CONNETTIONS ON WIRE ENDS REPLACE ENDS AND GET TVSIGNAL IN BEDROOM, TEST OUT SIDE AFTER REPLAING BOTH ENDS OF WIRE, TESTER SHOWS WIRE SHORTED, WILL NEED TO RUN NEW WIRE THROUGH CEILING AND WALL TO OUT SIDE PORT, REMOVE ELETRIC RECEPICAL IN CEILING AND FISH WIRES OUT HOLE TRACE WIRE CUT AND SPLICE IN A SETION OF NEW WIRE AND TEST FOR TV SIGNAL AT OUT SIDE PORT, TEST GOOD, MOUNT ALL PORTS AND CAPEAL OUT SIDE PORT	Operational Description TV Coax Cable - Appliances/Television/Repair/No Tread Code			
	Model #	Dlr Sub Hrs	2.00	Sub Labor Amt	\$320.00
	Serial #	Appr Hrs	1.00	Appr Labor Amt	\$160.00

Notes

Labor

Line# 2	Operation Code 70-157-24-00-001849 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-07-07 15:37:20 :: FRIDGE DOOR IS NOT LATCHING AND GASKET IS NOT SEALING refer compartment is freezing up over weekend doors not linning up with latch remove latch from refer and mark door latch, install latch, remove doors and find washers to raise door for latch, install washers and doors test, refer door has 2 platic washers and 1 steel to get to hith, freezer door has 1 steel washer, test, clean ice and water out of refer and freezer	Operational Description Exterior Refrigerator Door - Appliances/Refrigerator (Dometic)/Repair/No Tread Code			
	Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$16.00
	Serial #	Appr Hrs	0.10	Appr Labor Amt	\$16.00

Notes

Labor

Line# 3	Operation Code 40-196-24-11-001297 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-07-07 15:39:52 :: FRESH TANK IS NOT REGISTERING ON MONITOR BOARD AFTER PULLING DOWN UNDER BELLY TO FIND LEAK FOUND GROUND WIRE SPIN WELD LEAKING AND WIRE LOOSE WILL BE FIXED WHEN NEW TANK IS INSTALLED	Operational Description Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical			
	Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$32.00
	Serial #	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

auth on claim line 4 for replacing tank

Labor
Line# 4

Operation Code

60-136-01-00-001496

Operational Description

Fresh Water Tank - Below Floor - Plumbing/Fresh Water Supply/Replace/
No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-07-07 15:41:29 :: FRESH TANK IS LEAKING WATER FROM UNDERBELLY water coming from underbelly as filling fresh tank, water coming from underbelly as filling fresh tank, pull down underbelly at tank, found spin welds on tank leaking needs new tank REMOVE FRONT JACKS TO DROP UNDER BELLY, REMOVE DRAIN VALVE TO DROP UNDER BELLY, PULL UNDER BELLY DOWN ONLY FOUND NO #s ON TANK THEWAY MOUNTED, GET SIZE OF TANK, AND MAKE PO, TANK HAS TANK HEATER

Model #

Serial #

Dlr Sub Hrs

3.00

Appr Hrs

3.00

Sub Labor Amt

\$480.00

Appr Labor Amt

\$480.00

Notes

please attach picture of the tank tag or measurements of the tank for processing

Labor
Line# 5

Operation Code

40-196-01-11-001306

Operational Description

LED Light - Electrical/12 Volt Interior/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-07-07 15:42:21 :: LIGHT OVER STOVE DOES NOT WORK LIGHT OVER STOVE DOES NOT COME ON REMOVE LENS AND PULL LIGHT DOWN TO GET #s FOUND LENS HAS A LIGHT BUTTON THAT WILL NOT MOVE, TURN PO

Model #

Serial #

Dlr Sub Hrs

0.20

Appr Hrs

0.20

Sub Labor Amt

\$32.00

Appr Labor Amt

\$32.00

Notes

Labor
Line# 6

Operation Code

30-102-01-00-001101

Operational Description

Slide Out Fascia, each section - Interior/Panels, Ceilings, & Interior
Moldings/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-07-07 15:43:17 :: SLIDE ROOM FACIA IS MISCUT ALLOWING DAYLIGHT TO BE SEEN AT THE BOTTOM SLIDE ROOM FACEUHA HAS OVER SIZE CUTS WITH SPACE SHOWING SEALS AND DRAIN FOR SLIDE ROOM BY REPLACING FACEUHA BOARDS CUT TO FIT WILL COVER SPACETURN PO

Model #

Serial #

Dlr Sub Hrs

0.50

Appr Hrs

0.50

Sub Labor Amt

\$80.00

Appr Labor Amt

\$80.00

Notes

Labor
Line# 7

Operation Code

10-9-01-11-000163

Operational Description

Lippert Electric Stabilizer Jack - Frame & Chassis/Levelers, Underbelly/
Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-07-07 15:46:05 :: THE QUICK DROP STABILIZER JACK IS NOT DROPPING ALL THE WAY. RAISE FRONT OF UNIT TO GET UNDER TO DROP UNDER BELLY, DROP LEGS TO SUPPORT JACK AS SCREWS ARE REMOVED 1 SIDE LEG DOES NOT DROP ALL THE WAY, JACK LEG ONLY DROPS 3 HOLES IN LEG, JACK IS UNDER FRESH TANK AND UNDER BELLY HAS TO BE REMOVED TO GET TO TANK

Model #

Serial #

Dlr Sub Hrs

1.00

Appr Hrs

1.00

Sub Labor Amt

\$160.00

Appr Labor Amt

\$160.00

Notes

sent to vender

Case #4134430

Thank you for contacting Lippert Components Customer Service Team. Case #4134430 has been created in response to your submission.

Whether you're reaching us to order parts, request technical assistance or receive general customer service, we will be in touch with you within the next 24 hours. We can also be reached via telephone at (574) 537-8900 during normal business hours or on the web at lci1.com.

Looking for prior authorization? Why wait?! Check out our flat rate manual below to see the allowed repair time and details about required photos or parts. All at your fingertips any time of the day!

Lippert Flat Rate Chart

Please reply to this email if you have additional information regarding your request.

Thank you,

Lippert Customer Service

[ref:_00Di0alhw._5005d240yw0:ref]

Ok thanks

Hello Knitta,

Lippert will authorize the replacement of the quick drop stabilizer and provide 1 flat rate hour to install. No return of old parts are needed. Case file number is 4134430.

Thanks,

Bill R.

Lippert Customer Care Center Representative

p: 432.LIPPERT | f: 574.534.7161

e: customerservice@lci1.com

Lippert

Submitted

Labor Amt	\$1,120.00
Parts & Freight	\$0.00
Total	\$1,120.00

Approved

Labor Amt	\$928.00
Parts & Freight	\$0.00
Total	\$928.00

DEALER**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

DATE

CUSTOMER**SIGNATURE**

All repairs described have been inspected and are satisfactory.

DATE