

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1596750
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKB27NX156687
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	017 / 017A
OWNER INFORMATION		ITEM #	ACKT264DBH
BRAD A GRIEPENSTROH		DEALER RO #	71040
12564 N STATE RD 62		CLAIM START DATE	07/07/2023
Gentryville, IN 47537		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	06/27/2022	WARRANTY EXPIRATION DATE	06/27/2023

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description			
	20-66-02-00-000664	Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2023-07-07 15:52:52 :: ENTRY DOORS (BOTH) ARE NOT SHUTTING PROPERLY, BOTH NEED ADJUSTED the screen door is what is dragging i adjusted the screen doors. The front door has a screw installed that pulled the door frame inward and either the door needs replaced or remove the screw and add a shim to stop it from pulling in. I REMOVED THE SCREW AND THE SHIM TO HELP IT				
	Model #	Dlr Sub Hrs	0.60	Sub Labor Amt	\$96.00
	Serial #	Appr Hrs	0.60	Appr Labor Amt	\$96.00
	Notes				
	Please attached work order for proof of warranty at time-of-service unit is out of warranty				

adjusted doors

Labor

Line# 2	Operation Code	Operational Description			
	20-69-01-00-000706	Compartment Door - Exterior/Compartment Doors/Replace/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2023-07-07 15:55:28 :: ALL 3 OUTSIDE COMPARTMENT DOORS ARE HARD TO CLOSE AND LOCK i found that the compartment doors are very difficult the front door is bowed and in need of replacement. the rear door seems to have adjusted and is working . REPLACE THE ONE DOOR ON THE DOOR SIDE FRONT				
	Model #	Dlr Sub Hrs	0.50	Sub Labor Amt	\$80.00
	Serial #	Appr Hrs	0.50	Appr Labor Amt	\$80.00
	Notes				
	Please attached work order for proof of warranty at time-of-service unit is out of warranty				

please attach the following before sending claim to processing

door tag
measurements of the door
full view of the door

Labor

Line# 3

Operation Code

30-101-02-00-001076

Operational Description

Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-07-07 15:56:04 :: INTERIOR PANTRY DOOR IS MISALIGNED AND NOT SHUTTING PROPERLY there was wood holding the frame out at the top and the hinge was bent i took hinge off and bent strait and sanded off the exces wood now it closes good.

Model #

Dlr Sub Hrs

0.20

Sub Labor Amt

\$32.00

Serial #

Appr Hrs

0.20

Appr Labor Amt

\$32.00

Notes

Please attached work order for proof of warranty at time-of-service unit is out of warranty

Labor

Line# 4

Operation Code

30-100-02-00-003062

Operational Description

Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-07-07 15:57:01 :: CABINET OVER BED NOT STAYING CLOSED, IT KEEPS FALLING OPEN striker was too high i moved it down so it would latch.

Model #

Dlr Sub Hrs

0.30

Sub Labor Amt

\$48.00

Serial #

Appr Hrs

0.10

Appr Labor Amt

\$16.00

Notes

Please attached work order for proof of warranty at time-of-service unit is out of warranty

Labor

Line# 5

Operation Code

20-43-19-00-001109

Operational Description

Gutter Rail - Exterior/Exterior Miscellaneous/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-07-07 15:57:43 :: DOOR SIDE GUTTER IS LEAKING AT THE JOINT sealed the seam on the gutter and sealed the top edge of the gutter

Model #

Dlr Sub Hrs

0.10

Sub Labor Amt

\$16.00

Serial #

Appr Hrs

0.00

Appr Labor Amt

\$0.00

Notes

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Dealer has submitted a repair that would be considered Retail Customer maintenance as outlined by the Owner's Manual maintenance schedule. The repair has been denied. The Customer is responsible for performing maintenance checks on their unit at each camping trip or every 3 months depending on the check. Please refer to the Owner's Manual, Section 9: Care and Maintenance, on the Forest River website.

Submitted

Labor Amt

\$272.00

Parts & Freight

\$0.00

Total

\$272.00

Approved

Labor Amt

\$224.00

Parts & Freight

\$0.00

Total

\$224.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.