

RE: 2022 TT RIVERSIDE RV RETRO Ser#: 59CCC4721NL005649 RO 70974

Warranty @Riverside RV <warranty@goriversiderv.com>

Fri 7/7/2023 9:23 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

Good Morning Ben,

Auth. # 070723-1 for 1.40 hrs. labor –

1 - .00 Awning fell off – From the photos provided, the awning was damaged – Not defective

2 - .20 RR Refer Handel

3 - .00 Trailer tongue jack is bent, This was caused by damage, not a defect

4 - .20 Secure Trim (This is a courtesy as loose trim is covered for the first 90 days of ownership and can be expected with use of the trailer.)

5 - .00 LP Tank Cover Lid Flew off during travel. Lid was not secured in place. Not a defect

6 – 1.00 RR Kit Sink due to rust

Thank You & Have a great day!

Laura Kay Hill

Warranty

Riverside RV

Office: 260-499-4578 EXT: 107



From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Tuesday, June 27, 2023 11:00 AM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Subject: 2022 TT RIVERSIDE RV RETRO Ser#: 59CCC4721NL005649 RO 70974

BEN HOFFMAN

WARRANTY/SERVICE

AMERICAN RV CENTER

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****Our phones system does not activate until 9 A.M. Central ****

I'm not yelling at you.our system only recognizes capitol letters.