



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 70958  
Promised Date:  
20 JUN 23

## CUSTOMER WORK ORDER

WO #: 70958 (Appointment Date: 19 JUN 2023 - Time: 09:00am)

Customer: 52001 - KISSEL, RICK -  
812-589-2600

Tag:

Author: BH

Location: 0901 CHECK STATUS WITH  
ZS

Stock #: 11189

Stock Desc: 2022 5W ALLIANCE RV  
PARADIGM 390MP

Chassis #: 7M5FP422XNB202251

Serial #: 7M5FP422XNB202251

Mileage: 0

Licence:

Invoice #:

Date In: 19 JUN 23

Promised: 30 JUN 23

Date Sched:

Completed: 31 AUG 23

Warr. Date: 27 FEB 23

### Job #1 - Warranty

COMPLAINT: SHOWER LEAK BEHIND SHOWER FAUCET

CAUSE: Cone washers leaking

CORRECTION: Find unit and bring in to bay, connect to water line and test for leaks, remove shower faucet found fittings leaking get new cone washers from parts department and install, leak test install faucet, cap seal a round faucet

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | JP       | 96.00 |

#### Parts

| Part #  | Description             | Qty  | Price | Total |
|---------|-------------------------|------|-------|-------|
| 10-7150 | CONE WASHER SWIVEL SEAL | 2.00 | 0.99  | 1.98  |

Subtotal for Job #1: 97.98

### Job #2 - Internal

COMPLAINT: LEVELING SYSTEM JACK KEEPS DROPPING ON OFF DOOR SIDE

CORRECTION: leveling system is high amp pull, inverter for refer pulling off of batteries, system dropping out on low vottage if not on shore power, when on shore power dose not drop out on low vottage

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | JP       | N/C   |

#### Other Services

| Code | Description   | Qty  | Price | Total |
|------|---------------|------|-------|-------|
| SS   | SHOP SUPPLIES | 1.00 | N/C   | N/C   |

Subtotal for Job #2: 0.00

### Job #3 - Warranty

COMPLAINT: FURNACE HAS NO FLOW TO DEN AND KITCHEN

CAUSE: Unit was built with converter over air line and wires preventing a straight run for air line

CORRECTION: check flow for furnace, flexable lines runnig over and under water and eletric linesis reducing flow out of ventslines need to be rerouted to get more flow

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH      | 0.00  |



Customer #: 52001  
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|      |                             |     |        |
|------|-----------------------------|-----|--------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | JP  | 240.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | JP  | 240.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | JP  | 0.00   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DGH | 0.00   |

**Subtotal for Job #3: 480.00**

#### Job #4 - Warranty

COMPLAINT: LOW FLOW ON KITCHEN FAUCET

CAUSE: Build trash in faucet screen

CORRECTION: Build trash in faucet screen take apart and clean screen

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | JP       | 32.00 |

**Subtotal for Job #4: 32.00**

#### Job #5 - Warranty

COMPLAINT: RECLINER CLOSEST TO KITCHEN TABLE POPS AND GOES OUT CROOKED AND WILL NOT RETRACT ALL THE WAY

CAUSE: Frame is bent

CORRECTION: Frame is bent a hitting

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) |          | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | JP       | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | JP       | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | JP       | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | JP       | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | JP       | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | 80.00 |

#### Parts

| Part #     | Description               | Qty  | Price  | Total  |
|------------|---------------------------|------|--------|--------|
| 2020000319 | RECLINER MECH. RIGHT HAND | 1.00 | 370.99 | 370.99 |

#### Other Services

| Code | Description       | Qty  | Price  | Total  |
|------|-------------------|------|--------|--------|
| FRT  | UPS-RECLINER MECH | 1.00 | 135.21 | 135.21 |

**Subtotal for Job #5: 586.20**

#### Job #6 - Warranty

COMPLAINT: BUNGIE CORD BROKE ON BEDROOM DOOR

CAUSE: Missing a spacer to keep bungee in place

CORRECTION: Install with washer and test

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | JP       | 16.00 |

**Subtotal for Job #6: 16.00**

#### Job #7 - Warranty

COMPLAINT: BEDROOM DRESSER DRAWER MIDDLE LEFT ONLY GOES OUT HALF WAY

CAUSE: Screw stripped out in cabinet frame



CORRECTION: Remove drawer and rail, fill screw hole with wood and glue install rail and drawer test

| Labor                |                             |          |       |
|----------------------|-----------------------------|----------|-------|
| Code                 | Description                 | Mechanic | Total |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | JP       | 0.00  |
| Subtotal for Job #7: |                             |          | 0.00  |

#### Job #8 - Warranty

COMPLAINT: CRACKED MOTOR COVER ON LEFT SIDE OF MAIN AWNING

CAUSE: Broken cap

CORRECTION: Get parts, open awning remove broken parts and install new parts, close awning

| Labor                |                             |      |          |       |
|----------------------|-----------------------------|------|----------|-------|
| Code                 | Description                 |      | Mechanic | Total |
| Z990                 | MISC LABOUR CODE (EXTERNAL) |      | JP       | 16.00 |
| Z990                 | MISC LABOUR CODE (EXTERNAL) |      | JP       | 0.00  |
| Parts                |                             |      |          |       |
| Part #               | Description                 | Qty  | Price    | Total |
| 643923               | IDLER COVER (HALF)          | 1.00 | 22.99    | 22.99 |
| 643921               | IDLER HEAD COVER (HALF)     | 1.00 | 30.99    | 30.99 |
| Subtotal for Job #8: |                             |      |          | 69.98 |

#### Job #9 - Warranty

COMPLAINT: LOOSE TRIM IN THE CEILING OF THE SHOWER

CAUSE: No nails in trim

CORRECTION: Nail in place

| Labor                |                             |          |       |
|----------------------|-----------------------------|----------|-------|
| Code                 | Description                 | Mechanic | Total |
| Z990                 | MISC LABOUR CODE (EXTERNAL) | JP       | 32.00 |
| Subtotal for Job #9: |                             |          | 32.00 |

#### Job #10 - Warranty

COMPLAINT: KITCHEN SINK DRAIN IS CROOKED

CAUSE: This is the way the unit was built

CORRECTION: Take pictures and turn for approval until will have to be replumb to straten drain line

| Labor                 |                             |          |       |
|-----------------------|-----------------------------|----------|-------|
| Code                  | Description                 | Mechanic | Total |
| Z990                  | MISC LABOUR CODE (EXTERNAL) |          | 0.00  |
| Z990                  | MISC LABOUR CODE (EXTERNAL) | JP       | 48.00 |
| Z990                  | MISC LABOUR CODE (EXTERNAL) | JP       | 0.00  |
| Subtotal for Job #10: |                             |          | 48.00 |

#### Job #11 - Internal

COMPLAINT: KITCHEN SLIDE HAS A PIECE OF WEATHER STRIPPING THAT KEEPS COMING DOWN

CORRECTION: can not find seals hanging, did findtape from build hanging on slideroom remove tape

| Labor |             |          |       |
|-------|-------------|----------|-------|
| Code  | Description | Mechanic | Total |
| Z990  | 1           |          | N/C   |
| Z990  | 1           | JP       | N/C   |
| Z990  | 1           | JP       | N/C   |

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Subtotal for Job #11: 0.00

**Job #12 - Internal**

COMPLAINT: ADD A DOOR CATCH TO MAIN ENTRY DOOR TO HOLD OPEN.

CORRECTION: Get and install door hold back

| Labor |                             |          |  |       |
|-------|-----------------------------|----------|--|-------|
| Code  | Description                 | Mechanic |  | Total |
| Z990  | MISC LABOUR CODE (EXTERNAL) | JP       |  | N/C   |
| Z990  | MISC LABOUR CODE (EXTERNAL) | JP       |  | N/C   |

| Parts  |                                |      |       |       |
|--------|--------------------------------|------|-------|-------|
| Part # | Description                    | Qty  | Price | Total |
| E235   | E235 ENTRY DOOR HOLDER PLASTIC | 1.00 | N/C   | N/C   |
|        | "T" 6"                         |      |       |       |

Subtotal for Job #12: 0.00

**Job #13 - Internal**

COMPLAINT: KITCHEN LED ACCENT LIGHTS ABOVE COUCH ARE DROOPED DOWN

CAUSE: Don't find

CORRECTION: Don't see lights BH was get more from customers

| Labor |                             |          |  |       |
|-------|-----------------------------|----------|--|-------|
| Code  | Description                 | Mechanic |  | Total |
| Z990  | MISC LABOUR CODE (EXTERNAL) | JP       |  | N/C   |

Subtotal for Job #13: 0.00

Parts Total: 426.95  
Labour Total: 800.00  
Sublet Total: 0.00  
Extras Total: 135.21  
**WORK ORDER TOTAL: 1,362.16**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 01 Sep 2023

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