



Warranty Authorization Form

Date: 9/1/2023

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd,
Evansville, IN 47725
Ph. (812) 867-5200

General Information

Pre-Auth #: 41564 Unit: 7M5FP422XNB202251
Series: Paradigm Model: 2022PAR390MP
Notes: 6/27 Harlie: Sent to the vendor
Status: Approved with Modifications

Dealer Information

American RV
(812) 867-5200

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd,
Evansville, IN 47725

Requestor: Ben Hoffman
Return Fax #:
Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 20012A FRESH WATER LINE - REPAIR (photos required) Fault Code: LEAKS

Serial #:

Model #:

Notes:

Problem: SHOWER LEAK BEHIND SHOWER FAUCET

Cause: Cone washers leaking

Remedy: Find unit and bring in to bay, connect to water line and test for leaks, remove shower faucet found fittings leaking get new cone washers from parts department and install, leak test install faucet, cap seal a round faucet

Part Return Req: No

Status: Approved with Modifications

Time Requested: 1.2

Time Allowed: .6

Sublet Repairs: 0.00

Operation Line 2

Flat Rate Code: 16026 DUCTING - FURNACE - REPAIR Fault Code: POOR PERFORMANCE

Serial #:

Model #:

Notes:

Problem: FURNACE HAS NO FLOW TO DEN AND KITCHEN

Cause: check flow for furnace, flexable lines runnig over and under water and eletric linesis reducing flow out of ventslines need to be rerouted to get more flow

Remedy: check flow for furnace, flexable lines runnig over and under water and eletric linesis reducing flow out of ventslines need to be rerouted to get more flow

Part Return Req: No

Status: Approved

Time Requested: 3

Time Allowed: 3

Sublet Repairs: 0.00

Operation Line 3

Flat Rate Code: 22379 FAUCET - GENERAL REPAIR (photos required)

Fault Code: FOREIGN MATERIAL

Serial #:

Model #:

Notes:

Problem: LOW FLOW ON KITCHEN FAUCET

Cause: Build trash in faucet screen

Remedy: Build trash in faucet screen take apart and clean screen

Part Return Req: No

Status: Approved

Time Requested: .2

Time Allowed: .2

Sublet Repairs: 0.00

Operation Line 4

Flat Rate Code: 14079 SOFA - REPAIR (Photo of Law Tag Required)

Fault Code: VENDOR

Serial #:

Model #:

Notes: 6/30 Harlie: VCB / 2020000319 : RECLINER MECH ZERO WALL 18 LSF ARM POWER Lippert will authorize the replacement of the recliner mechanism and .50 labor. Case 4101780

Problem: RECLINER CLOSEST TO KITCHEN TABLE POPS AND GOES OUT CROOKED AND WILL NOT RETRACT ALL THE WAY

Cause: Frame is bent

Remedy: NEED TO REPLACE WITH NEW

Part Return Req: No

Status: Approved with Modifications

Time Requested: .5

Time Allowed: .5

Sublet Repairs: 0.00

Operation Line 5

Flat Rate Code: 14050 DOOR - INTERIOR - SLIDING - ADJUST

Fault Code: BROKEN

Serial #:

Model #:

Notes:

Problem: BUNGIE CORD BROKE ON BEDROOM DOOR

Cause: Missing a spacer to keep bungee in place

Remedy: Install with washer and test

Part Return Req: No

Status: Approved

Time Requested: .1

Time Allowed: .1

Sublet Repairs: 0.00

Operation Line 6

Flat Rate Code: 22432 CABINET - DRAWER GUIDE - REPAIR
(photos required)

Fault Code: STRIPPED

Serial #:

Model #:

Notes:

Problem: Screw stripped out in cabinet frame

Time Requested: .5

Cause: Remove drawer and rail, fill screw hole with wood and glue install rail and drawer test

Time Allowed: .3

Remedy: Remove drawer and rail, fill screw hole with wood and glue install rail and drawer test

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications

Operation Line 7

Flat Rate Code: 22452 AWNING - END CAP - REPLACE (model/serial # required)(Photos required)

Fault Code: CRACKED

Serial #:

Model #:

Notes:

Problem: CRACKED MOTOR COVER ON LEFT SIDE OF MAIN AWNING

Time Requested: .2

Cause: FOUND MOTOR COVER CRACKED

Time Allowed: .1

Remedy: NEED TO REPLACE WITH NEW

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications

Operation Line 8

Flat Rate Code: 14083 TRIM - DECORATIVE WOOD - REPAIR

Fault Code: COMPONENT FAILURE

Serial #:

Model #:

Notes:

Problem: LOOSE TRIM IN THE CEILING OF THE SHOWER

Time Requested: .2

Cause: No nails in trim

Time Allowed: .2

Remedy: Nail in place

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 9

Flat Rate Code: 20008 DRAIN - SINK - REPLACE (Photos required)

Fault Code: IMPROPERLY INSTALLED

Serial #:

Model #:

Notes:

Problem: KITCHEN SINK DRAIN IS CROOKED

Time Requested: .3

Cause: Take pictures and turn for approval

Time Allowed: .3

Remedy: PULL IT ALL APART AND FIX

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved