



600 E. Baseline Rd.
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W/O: 70939



Customer #: 4498
HUFF, KELLI J.



CUSTOMER WORK ORDER

WO #: 70939

Customer: 4498 - HUFF, KELLI J. -
618-302-3521

Tag:

Author: BH

Location: DELIVERY 0617

Stock #: 10969

Stock Desc: 2023 TT KEYSTONE

COUGAR HALF-TON 22RBS

Chassis #: 4YDTCGK22PV501638

Serial #: 4YDTCGK22PV501638

Mileage:

Licence:

Invoice #:

Date In: 15 JUN 23

Promised:

Date Sched:

Completed: 30 JUN 23

Warr. Date: 17 JUN 23

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CORRECTION: Find unit on sales lot and close up, bring in check tires lug nuts lights water system dewinterize check electric systems, appliances stove refer AC toilet 2 showers 2 sinks, adjust steps for fit, remove winterize stickers, bathroom door not latching, lock and lids off battery box's, trim on slide out loose, base of bed boards loose, no signal from DVD to TV, water coming from under belly

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER		N/C
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C

Subtotal for Job #FPDINTT: 0.00

Job #BCWT - Internal

COMPLAINT: BRAKE CONTROL & WIRING - PICKUP TRUCK ONLY

CORRECTION: INSTALLED BRAKE CONTROL AND WIRING. USED OEM TYPE HARNESS AND CHECKED 7-WAY OUTPUT.

Labor

Code	Description	Mechanic	Total
BCWT	BRAKE CONTROL & WIRING - PICKUP	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
17-0081	#51120 BRAKE CONTROL	1.00	N/C	N/C
81796	81796 11-21 DODGE CHRYSLER JEEP HARN	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #BCWT: 0.00

Job #SWAP - Internal

COMPLAINT: SWAP CUSTOMER'S HITCHWORK

CORRECTION: SWAPPED CUSTOMER'S HITCHWORK FROM OLD TRAILER TO NEW ONE. RESET HITCH AND ADJUSTED AS NEEDED.

Labor



Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
14-2690	95-01-9430 2-PK SNAP L-PIN	1.00	N/C	N/C

Subtotal for Job #SWAP: 0.00

Job #1 - Internal

COMPLAINT: SWAP CAMERA

CORRECTION: SWAPPED CUSTOMERS CAMERA FROM OLD UNIT TO NEW ONE.

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: DUMP HANDLE EXTENSIONS

CORRECTION: Remove short extensions and install longer extensions

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

Parts

Part #	Description	Qty	Price	Total
11-0630	GRENTEC EXT. ROD KIT	1.00	N/C	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: TRIM STRIP ON THE SLIDE ROOM IS LOOSE

CORRECTION: Nai in place

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	JP	16.00

Subtotal for Job #3: 16.00

Job #4 - Warranty

COMPLAINT: BATHROOM DOOR NOT LATCHING

CAUSE: Door frame to wide

CORRECTION: Remove latch side of door frame and install shims behind door frame install door frame and latch test door

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	112.00

Subtotal for Job #4: 112.00

Job #5 - Warranty

COMPLAINT: WATER RUNNING OUT OF THE UNDER BELLY WHEN USING THE BLACK TANK FLUSH

CAUSE: Loose fittings

CORRECTION: Open access panel and found fittings leaking, tighten fittings and test

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	32.00
Subtotal for Job #5:			32.00

Job #6 - Internal

COMPLAINT: LOCK AND LIDS OFF BATTERY

CORRECTION: Found lock keys and straps in compartment put back on

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		N/C
Z990	MISCELLANEOUS REPAIR	JP	N/C
Subtotal for Job #6:			0.00

Job #7 - Warranty

COMPLAINT: THE BOTTOM OF THE BED BASE THE BOARDS ARE LOOSE

CORRECTION: Staple board back in place

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	JP	32.00
Subtotal for Job #7:			32.00

Job #8 - Warranty

COMPLAINT: THE RADIO/DVD PLAYER IS NOT WORKING TO THE TV

CAUSE: No HDMI signal output on DVD radio AV output is ok

CORRECTION: Pull radio from cabinet and check wires get test TV and connect to radio and test no HDMI output test AV output have signal, Pull HDMI cables out and run AV cables in place of HDMI wire up to TV and test

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	JP	48.00

Parts				
Part #	Description	Qty	Price	Total
3183357	AUD/VID RCA 6'	1.00	16.09	16.09
Subtotal for Job #8:				64.09

Job #9 - Internal

COMPLAINT: INSTALL WINTER KIT

CORRECTION: Get and install kit

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	N/C

Parts				
Part #	Description	Qty	Price	Total

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30910	30910 Fresh Water By-Pass Valve; PEXLock; 1/2 Inch Hose Barb x 1/2 Hose Barb x 1/2 Hose Barb	1.00	N/C	N/C
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Subtotal for Job #9:	0.00
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Job #10 - Internal
 COMPLAINT: DELUXE KIT PER CHRIS

 CORRECTION: PUT IN UNIT

Parts				
Part #	Description	Qty	Price	Total
44722	DELUXE STARTER KIT	1.00	N/C	N/C
Subtotal for Job #10:				0.00

Parts Total:	16.09
Labour Total:	240.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	256.09

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 30 Jun 2023

W/O: 70939

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