

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1567888
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAEC9PK005476
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	203 / 203
OWNER INFORMATION		ITEM #	BCAT164BH
GREGORY A DAVIS		DEALER RO #	70914
15349 SHAKESPEARE DR		CLAIM START DATE	06/13/2023
Evansville, IN 47725		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	04/25/2023	WARRANTY EXPIRATION DATE	04/25/2024

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	60-141-24-00-001593	Tub Pan - Plumbing/Shower, Tub Surround/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2023-06-13 15:42:50 :: CUSTOMER HAS NOTICED WATER COMING FROM THE SHOWER AREA WHERE THE SHOWER WALL MEETS THE SHOWER FLOOR PAN. TOOK PICTURES OF WATER RUNNING OUT OF SHOWER PAN. THERE IS NOTHING THAT KEEPS THE WATER FROM RUNNING OUT OF THE SHOWER PAN. PUT IN PO FOR SHOWER PARTS TO HELP KEEP THE WATER IN. need to install shower corners so water does not run out on to the floor			
	Model #	Dlr Sub Hrs	0.40	Sub Labor Amt \$64.00
	Serial #	Appr Hrs	0.20	Appr Labor Amt \$32.00

Notes

EXCESSIVE AMOUNT REQUESTED
CHANGED TO SIMILAR REPAIR TIME

Labor

Line# 2	Operation Code	Operational Description		
	70-178-01-00-003058	Hinge or Bolts - Glass Bi-Fold Stove Top Cover - Appliances/Range (Suburban)/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2023-06-13 15:43:45 :: CUSTOMER USED STOVE WITH ONLY THE FRONT SECTION OF THE GLASS STOVE COVER FLIPPED UP AND IT BUSTED THE GLASS STOVE COVER. TOOK PICTURES PUT IN PO FOR NEW GLASS FOR STOVE. REPLACE THE GALASS FOR THE STOVE TOP			
	Model #	Dlr Sub Hrs	0.40	Sub Labor Amt \$64.00
	Serial #	Appr Hrs	0.20	Appr Labor Amt \$32.00

Notes

PENDING VENDOR REVIEW
Ok thank you
VENDOR AUTHORIZED

Case 4063042
VIN 5ZT2CAEC9PK005476

I can pre-approve up to .2 for labor. Please note: Your coach information AND/OR test results will need to satisfy the conditions for Warranty credit. Return parts authorization does not guarantee your claim will be paid.

Lippert does not cover mobile fees.

This is pre-auth for the R&R of the TOP TRAY MODULE-2022451485 : CF-RVHOB12-P3.

Pre-authorization is information only and will not result in Lippert issuing the replacement.

Final claim should be submitted to claims@lci1.com

This case will be listed as "completed" until further communication has been received. It will be reopened/ revisited at that time. Communication can still be sent/received regarding this case.

Thank you,

Jackie J.
Pre-Authorization Specialist
www.lippert.com

Submitted	Labor Amt	\$128.00	Approved	Labor Amt	\$64.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$128.00		Total	\$64.00

DEALER _____ **DATE** _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____

SIGNATURE

All repairs described have been inspected and are satisfactory.