

RE: 11196 - 2022 TT RIVERSIDE RV RETRO 171DRD Ser#: 59CCC4519NL005120, RO 70902

Warranty @Riverside RV <warranty@goriversiderv.com>

Wed 6/14/2023 12:10 PM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

OK I HAVE ADDED THE REPAIR AND APPROVED THE LINE FOR .2

For parts order please contact our parts department at Parts@GoRiversiderv.com

Thank you ,

Erin Whitesell

Warranty Manager

Riverside RV.



From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Wednesday, June 14, 2023 1:06 PM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Subject: Re: 11196 - 2022 TT RIVERSIDE RV RETRO 171DRD Ser#: 59CCC4519NL005120, RO 70902

scroll down you will see it

there are 2 pages on that attachment

BEN HOFFMAN

WARRANTY/SERVICE

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200 EXT 263

FAX. 812-868-1012

EMAIL. BHOFFMAN@AMERICANRVCENTER.COM

****Our phones system does not activate until 9 A.M. Central ****

I'm not yelling at you.our system only recognizes capitol letters.

From: Warranty @Riverside RV <warranty@goriversiderv.com>
Sent: Wednesday, June 14, 2023 11:45 AM
To: Ben Hoffman <bhoffman@americanrvcenter.com>
Subject: RE: 11196 - 2022 TT RIVERSIDE RV RETRO 171DRD Ser#: 59CCC4519NL005120, RO 70902

No I did not and I looked for it and I don think it attached , can you please resend

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Thank you ,
Erin Whitesell
Warranty Manager
Riverside RV.



From: Ben Hoffman <bhoffman@americanrvcenter.com>
Sent: Wednesday, June 14, 2023 11:24 AM
To: Warranty @Riverside RV <warranty@goriversiderv.com>
Subject: Re: 11196 - 2022 TT RIVERSIDE RV RETRO 171DRD Ser#: 59CCC4519NL005120, RO 70902

did you see the second preauth paper attached to that

BEN HOFFMAN

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From: Warranty @Riverside RV <warranty@goriversiderv.com>

Sent: Wednesday, June 14, 2023 4:41 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

Subject: RE: 11196 - 2022 TT RIVERSIDE RV RETRO 171DRD Ser#: 59CCC4519NL005120, RO 70902

AUTH 061423-3

LEAK UNDER KITCHEN SINK REPAIRED 3.0

For parts order please contact our parts department at Parts@GoRiversiderv.com

Thank you ,

Erin Whitesell

Warranty Manager

Riverside RV.



From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Tuesday, June 13, 2023 5:31 PM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Subject: 11196 - 2022 TT RIVERSIDE RV RETRO 171DRD Ser#: 59CCC4519NL005120, RO 70902

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