

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 70902
MANUFACTURER'S CLAIM #:

Manufacturer: 49672 - RIVERSIDE RV
Customer: 53258 - BRANDON LANCASTER
Address: 11420 MERLIN PL EVANSVILLE, IN

47725
Phone: 812-629-7812
Stock Number: 11196 - 2022 RETRO 171DRD 59CCC4519NL005120
VIN: 59CCC4519NL005120 HIN: SER#: 59CCC4519NL005120
Mileage: 0 Work Order Comp: 26 JUN 23
Auth. No: Dealer #:
Warr. Date: 26 NOV 22 Work Order Date: 12 JUN 23 Inv #: 393172

WO # Job # Description JOB INFORMATION

70902 1 LEAKING UNDER THE KITCHEN SINK HAD THE UNIT HOOKED UP TO CITY
WATER AND BLACK TANK FLUSH
HOOKED UP TO CITY WATER. CUSTOMER ALREADY HAD ACCESS REMOVED.
TURNED ON WATER JUST A LITTLE BIT SO I COULD LOCATE THE LEAK.
LOOKED UNDER THE STOVE AND FOUND THE HOT WATER LINE HAD BLOWN
OUT. I HAD TO REMOVE THE STOVE AND THE BASE IT WAS SETTING ON TO
GET BACK TO THE LEAK. I CUT OUT 3" OF WATER LINE. AFTER CUTTING
OUT THE WATER LINE I NOTICED IT WASNT BLOWN OUT BUT IT LOOKED
LIKE WHEN THEY WERE DRILLING THE HOLE IN THE SIDE OF UNIT TO RUN
CITY WAY WATER LINE THEY GRAZED IT AND AFTER TIME IT PRODUCED A
HOLE IN THE LINE. I GOT 2 1/2 BRASS BARBS AND SPLICED A SECTION
IN USING CRIMPING TOOL. DID A WATER TEST AND NO LEAKS. I PUT THE
BASE FOR THE STOVE BACK IN AND REINSTALLED THE STOVE. I PUT THE
ACCESSES BACK IN ALSO.

70902 2 LOOK AT STAYJACK ON THE OFF DOOR SIDE REAR THE ROD IS OUT
THE WORM GEAR ON THE JACK IS INOP. WE ARE WAITING APPROVAL FOR A
NEW MANUAL JACK. REMOVED BAD STAYJACK AND REPLACED WITH NEW JACK
ON REAR LEFT SIDE OF UNIT

Part No Job# Description PARTS Qty Price Total

397816 1 BARB UNION 2.00 0.99 1.98

Lab Code Job# Description LABOUR Hrs Rate Total

Z990 1 MISC LABOUR CODE (EXTERNAL) 0.50 160.00 80.00

Claim : 70902

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*****
Lab Code  Job#  Description      LABOUR
*****
Z990      1    MISC LABOUR CODE (EXTERNAL)      Hrs      Rate      Total
Z990      1    MISC LABOUR CODE (EXTERNAL)      0.50     160.00     80.00
Z990      2    MISC LABOUR CODE (EXTERNAL)      2.00     160.00     320.00
Z990      2    MISC LABOUR CODE (EXTERNAL)      0.00     160.00       0.00
Z990      2    MISC LABOUR CODE (EXTERNAL)      0.20     160.00     32.00
Z990      2    MISC LABOUR CODE (EXTERNAL)      0.00     160.00       0.00
Z990      2    MISC LABOUR CODE (EXTERNAL)      0.00     160.00       0.00
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*****
Excode    Job#  Description      EXTRAS
*****
SS         1    SHOP SUPPLIES      Qty      Price      Total
                        1.00       0.00       0.00
*****
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Parts Total: 1.98
 Labour Total: 512.00
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 513.98

Customer Signature: _____

Date: _____