

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106		CLAIM STATUS	Needs Review
BASDEN RV CENTER INC		CLAIM	1568834
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT3XL1FXNZ000568
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	079 / 079B
		ITEM #	XLF36TSX16-79B
		DEALER RO #	70897
		CLAIM START DATE	06/14/2023
		CLAIM END DATE	06/19/2023
Labor rate:	\$160.00		
OWNER INFORMATION			
GARY MAYES			
311 HIGHWAY 69N			
New Harmony, IN 47631			
USA			
Retail Date of Purchase	06/07/2022	WARRANTY EXPIRATION DATE	06/07/2023

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description
	10-38-01-00-000497	Lippert Schwintek In-Wall Slide Out Column - complete, per side - Frame & Chassis/Slide Out System (Lippert Schwintek)/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-06-14 11:18:47 :: THE SMALL SLIDE IN THE BEDROOM STARTS TO COME OUT, BUT THEN IT GETS CROOKED. SOMETIMES IT WILL NOT GO IN CORRECTLY. find unit on lot and bring up, room is part out, will not fit through bay door, work out side, controller code is broken wire motor #2, found 1 wire pinched and broken, go out side and found locking screw pulled through seal and striped out in frame, had to use pry bar when un screwing to remove screw, try to remove motor from frame, motor will not come above top block, only have 6in of space, motors are 6 1/4 long, remove screws holding swintek to wall put jack under room and swing end out to get to motor, change motor with new motor, found 2 set of scre holes in wall and room was not sitting on roller, install swintek as per LCI installation book, motors are running 1 end in and the other end out, use test board and test room, inspect controller and found a dip switch was not set right, rest dip switch and test run room on board, test ok, put seals back on and cap seal with silicone, will have to replace with all new

Model #	Dlr Sub Hrs	5.00	Sub Labor Amt	\$800.00
Serial #	Appr Hrs	3.90	Appr Labor Amt	\$624.00

Notes

sent to vendor.

OK THANK YOU

(Authorizing line for Vendor approval, not sending part) The requested repair has been authorized by Forest River and the Vendor. Please order the replacement part from the Forest River parts department.

This coverage will be pending measurement photos post install of the new system showing 2 1/2". We will require 8 measurement photos, 4 with the slide fully extended, 4 with the slide almost fully retracted. DD Please attach measurement photos post install of the new system showing 2 1/2". We will require 8 measurement photos, 4 with the slide fully extended, 4 with the slide almost fully retracted.

Required by vendor. Approval pending.

YELLOW TAPE MEASURE IS THE AFTER PICS WHITE TAPE IS THE BEFORE

Part

Line# 1	Item #	Description
	20X70489A	MOTOR- SLIDE OUT, SCHWINTEK SYSTEM 236575 [A1]
	Model #	Serial #
	Sub Qty	Sub Dlr Price
	Appr Qty	Appr Dlr Price
		Part tag
		Sub Freight
		Appr Freight

Notes

Submitted

Labor Amt	\$800.00
Parts & Freight	\$252.01
Total	\$1,052.01

Approved

Labor Amt	\$624.00
Parts & Freight	\$0.00
Total	\$624.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.