



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 70841
Promised Date:
20 JUN 23



Customer #: 1000
BASDEN'S AMERICAN RV,



CUSTOMER WORK ORDER

WO #: 70841

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0626 BH TO CHECK STATUS
WITH ALLIANCE

Stock #: 11186
Stock Desc: 2022 5W ALLIANCE RV
VALOR 41V15
Chassis #: 7M5FV4432NA006354
Serial #: 7M5FV4432NA006354
Mileage: 0
Licence:

Invoice #:
Date In: 05 JUN 23
Promised: 30 JUN 23
Date Sched:
Completed: 30 JUN 23
Warr. Date:

Job #1 - Warranty

COMPLAINT: FIND OUT WHY THERE IS NO POWER GOING TO OR FROM THE INVERTER GREG HAD THE UNIT PLUGGED IN AND WHEN HE WENT TO SHUT THE A/C OFF SPARKS FLEW OUT OF THE INVERTER BOX AND THE FAN CAME ON AFTER THE UNIT WAS UNPLUGGED THE FAN STOPPED

CAUSE: PLUGGED UNIT IN AND FOUND BREAKER TRIPPED ON INSIDE I RESET BREAKER AND TURNED ON SWITCH FOR INVERTER AND IT KICKED ON AND WENT TO 202 VOLTS I CHECKED THE OUTPUT WIRES WITH MY METER AND IT SAID 205 VOLTS. I IMMEDIATELY SHUT OFF NOT SURE WHAT DOWN THE LINE COULD BE AFFECTED BY THE OVER VOLTAGE.

CORRECTION: INSTALLED NEW INVERTER AND TESTED AND STILL HAD 206 VOLTS I THEN CHECKED THE TRANSFER SWITCH AND IT WAS READING 206 VOLTS FROM THE NEUTRAL TO GROUND. I THEN TRACED THE INCOMING SHORE WIRE AND IT WAS PINCHED IN THE FRAME AND SHORTED. I RAN A NEW SHORE LINE IN FROM THE BACK OF THE UNIT UP TO THE TRANSFER SWITCH AND THEN TESTED AND EVERYTHING WAS WORKING BUT THE REFER.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	160.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	480.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00

Parts

Part #	Description	Qty	Price	Total
13398	Inverter - 3000 Watt - 12V Lithium S	1.00	1,117.99	1,117.99

Other Services

Code	Description	Qty	Price	Total
FRT	FED-EX - INVERTER	1.00	44.68	44.68

Subtotal for Job #1: 1,802.67

Job #2 - Internal

COMPLAINT: CLEAN THE UNDER BELLY FOR ANY BIRDS OF NEST

CORRECTION: CLEANED BIRDS NESTS OUT FROM UNDER BELLY. I NOTICED BIRD POOP AT THE REAR BUMPER ON BOTH SIDES THEY WERE GETTING IN THROUGH THE C-CHANNEL BUMPER. I UNBOLTED THE REAR UNDER BELLY AND DISCOVERED A 6X2 BIRDS NEST ACROSS THE ENTIRE REAR OF UNIT. PULLED BIRDS NEST AND INSULATION OUT FROM UNDER BELLY. I REBLENED THE REST OUT WITH AIR HOSE SO IT WOULDN'T SMELL (AND IT SMELLED BAD). REPLACED INSULATION TO REAR OF UNIT, BOLTED THE UNDER BELLY BACK UP. BEN GAVE ME SOME SPRAY FOAM TO FILL THE VOID ON BOTH SIDES OF BUMPER. I LOOKED FOR MORE AREAS





THAT HAD BIRD POOP AROUND AND AT THE FRONT AXEL THERE WERE SIGNS OF BIRD POOP. UNBOLTED IT AND FOUND YET ANOTHER BIRDS NEST IN THE MIDDLE OF UNIT. I CUT THE UNDER BELLY AND REMOVED NEST, I BLEW THAT AREA OUT ALSO. TAPED UNDER BELLY BACK UP. I NOTICED THEY WERE GETTING IN AROUND THE RAM FOR THE SLIDE ROOM. I CUT SOME SLIDE ROOM RUBBER SEAL AND NOTCHED IT OUT ON BOTH SIDES AND SCREWED IN WITH 1/4 SELF TAPPY AND WASHERS SO THEY CAN NOT GET IN AGAIN. CLEANED UP NEST MESS.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	N/C
Subtotal for Job #2:			0.00

Job #3 - Warranty

COMPLAINT: FIND OUT WHY GROUNDWIRE TO THE INVERTER IS HOT

CAUSE: INSTALLED NEW INVERTER AND THE SCREEN SHOWED 120 VOLTS LIKE IT SHOULD BUT THE INVERTER WAS KICKING IN AND OUT WHILE CONNECTED TO SHORE POWER , I THEN HEARD THE TRANSFER SWITCH KICKING IN AND OUT ALSO . SO I CHECKED VOLTAGE AND HAD FROM GROUND TO THE HOT WIRE AT THE INVERTER WAS 211 VOLTS I THEN WENT INSIDE AND FOUND THERE WAS 120 VOLTS CHECKING FROM THE GROUND TO THE NUETRAL . I THEN WENT TO THE TRANSFER AND ISOLATED THE WIRE AND HAD 211 FROM GROUND TO THE BLACK WIRE. I GOT UNDER UNIT AND FOUND IN THE UNDERBELLY THAT THE WIRE WAS PINCHED IN FRAME . WILL NEED TO RUN NEW WIRE FROM THE FRONT TO THE BACK.

CORRECTION: RAN NEW WIRE FROM THE REAR TO THE TRANSFER SWITCH AND TESTED OPERATION AND EVERYTHING WAS WORKING BUT THE REFER.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	160.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	160.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	160.00

Parts				
Part #	Description	Qty	Price	Total
8147	WIRE NMB6/3WG-CUT	50.00	4.99	249.50
Subtotal for Job #3:				729.50

Job #4 - Warranty

COMPLAINT: FIND OUT WHY FRIDGE DOES NOT WORK

CAUSE: FOUND THAT THE FRIDGE DID NOT WORK I CHECKED THE VOLTAGE AND IT HAD 14.2 VOLTS I DID TESTS ON SHEET AND FOUND IF JUMPERED THE COMPRESSOR WORKS WHILE CHECKING THE MAIN BOARD I FOUND THE CHIP IN THE CENTER IS BURNT .

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	80.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	80.00

Parts				
Part #	Description	Qty	Price	Total
17526	BCD-455WTE CIRCUIT BOARD	1.00	70.99	70.99

Other Services

Code	Description	Qty	Price	Total
FRT	FED-EX - REFER BOARD	1.00	17.33	17.33
Subtotal for Job #4:				248.32



W/O: 70841
Promised Date: 30 JUN 23

Parts Total:	1,438.48
Labour Total:	1,280.00
Sublet Total:	0.00
Extras Total:	62.01
WORK ORDER TOTAL:	2,780.49

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 30 Jun 2023



Customer #: 1000
BASDEN'S AMERICAN RV,

