



Warranty Authorization Form

Date: 6/30/2023

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd,
Evansville, IN 47725
Ph. (812) 867-5200

General Information

Pre-Auth #: 40159 Unit: 7M5FV4432NA006354
Series: Valor Model: 2022VAL41V15
Notes: 6/15 Harlie: Sent to the vendor
Status: Approved

Dealer Information

American RV (812) 867-5200	Basden RV Center, Inc. DBA/ American RV 600 E Baseline Rd, Evansville, IN 47725	Requestor: Ben Hoffman Return Fax #: Email: bhoffman@americanrvcenter.com
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Operation Line 1

Flat Rate Code: 22293 SOLAR - INVERTER CHARGER - REPLACE (part return required) Fault Code: GOODWILL DEALER

Serial #: ???

Model #: R-INUT-
PCLI-30111S

Notes: 6/13 conner - installed new inverter, problem persists. one a/c input wire at inverter reads 200v. output from 30amp breaker is 110. checking wiring from breaker to inverter for possible pinch/short

Problem: LOOK AT UNIT AND FIND OUT WHAT IS WRONG WITH THE INVERTER FIND OUT WHY THERE IS NO POWER GOING TO OR FROM THE INVERTER GREG HAD THE UNIT PLUGGED IN AND WHEN HE WENT TO SHUT THE A/C OFF SPARKS FLEW OUT OF THE INVERTER BOX AND THE FAN CAME ON AFTER THE UNIT WAS UNPLUGGED THE FAN STOPPED

Cause: PLUGGED UNIT IN AND FOUND BREAKER TRIPPED ON INSIDE I RESET BREAKER AND TURNED ON SWITCH FOR INVERTER AND IT KICKED ON AND WENT TO 202 VOLTS I CHECKED THE OUTPUT WIRES WITH MY METER AND IT SAID 205 VOLTS. I IMMEDIATELY SHUT OFF NOT SURE WHAT DOWN THE LINE COULD BE AFFECTED BY THE OVER VOLTAGE.

Remedy: NEED TO REPLACE

Part Return Req: Yes

Status: Approved

Time Requested: 5

Time Allowed: 4

Sublet Repairs: 0.00

Operation Line 2

Flat Rate Code: 18010B 50 AMP POWER / SHORE POWER CORD -
REPLACE (Photo of defect and entire cord required)

Fault Code: SHORT / OPEN

Serial #:

Model #:

Notes:

Problem: FIND OUT WHY GROUNDWIRE TO THE INVERTER IS HOT

Time Requested: 3

Cause: INSTALLED NEW INVERTER AND THE SCREEN SHOWED 120 VOLTS LIKE IT SHOULD BUT THE INVERTER WAS KICKING IN AND OUT WHILE CONNECTED TO SHORE POWER , I THEN HEARD THE TRANSFER SWITCH KICKING IN AND OUT ALSO . SO I CHECKED VOLTAGE AND HAD FROM GROUND TO THE HOT WIRE AT THE INVERTER WAS 211 VOLTS I THEN WENT INSIDE AND FOUND THERE WAS 120 VOLTS CHECKING FROM THE GROUND TO THE NUETRAL . I THEN WENT TO THE TRANSFER AND ISOLATED THE WIRE AND HAD 211 FROM GROUND TO THE BLACK WIRE. I I GOT UNDER UNIT AND FOUND IN THE UNDERBELLY THAT THE WIRE WAS PINCHED IN FRAME . WILL NEED TO RUN NEW WIRE FROM THE FRONT TO THE BACK. found a pinch in the wire.

Time Allowed: 3

Sublet Repairs: 0.00

Remedy: per BH and Conner we are to replace the shore cord from the plugin to the inverter

Part Return Req: No

Status: Approved

Operation Line 3

Flat Rate Code: 22416 REFRIGERATOR - CIRCUIT BOARD - REPLACE -
EVERCHILL (Part return required) (model/serial # required)

Fault Code: VENDOR

Serial #:
ec2104030541

Model #:
bcd-455wte-b-04h

Notes: 6/16 Harlie: VCB / Vendor can pre approve up to 1.0 for labor. Please note: Your coach information AND/OR test results will need to satisfy the conditions for Warranty credit. Return parts authorization does not guarantee your claim will be paid. Lippert does not cover mobile fees. Lippert does not need this product back. This is pre-auth for the R&R of the CIRCUIT BOARD 2022451391 . 6/15 Harlie: Sent to the vendor

Problem: FIND OUT WHY FRIDGE DOES NOT WORK

Time Requested: 1

Cause: FIND OUT WHY FRIDGE DOES NOT WORK

Time Allowed: 1

Remedy: found the control board has a burnt spot in it did testing FOUND THAT THE FRIDGE DID NOT WORK I CHECKED THE VOLTAGE AND IT HAD 14.2 VOLTS I DID TESTS ON SHEET AND FOUND IF JUMPERED THE COMPRESSOR WORKS WHILE CHECKING THE MAIN BOARD I FOUND THE CHIP IN THE CENTER IS BURNT .

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved