

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 70841
MANUFACTURER'S CLAIM #:

Manufacturer: 52215 - ALLIANCE RV, LLC
Customer: 1000 - BASDEN'S AMERICAN RV
Address: 600 E. BASELINE RD. EVANSVILLE, IN
USA
47725
Phone:
Stock Number: 11186 - 2022 VALOR 41V15 7M5FV4432NA006354
VIN: 7M5FV4432NA006354 HIN: SER#: 7M5FV4432NA006354
Mileage: 0 Work Order Comp: 30 JUN 23
Auth. No: Dealer #:
Warr. Date: Work Order Date: 05 JUN 23 Inv #: 393338

WO #	Job #	Description	JOB INFORMATION

70841	1	FIND OUT WHY THERE IS NO POWER GOING TO OR FROM THE INVERTER GREG HAD THE UNIT PLUGGED IN AND WHEN HE WENT TO SHUT THE A/C OFF SPARKS FLEW OUT OF THE INVERTER BOX AND THE FAN CAME ON AFTER THE UNIT WAS UNPLUGGED THE FAN STOPPED PLUGGED UNIT IN AND FOUND BREAKER TRIPPED ON INSIDE I RESET BREAKER AND TURNED ON SWITCH FOR INVERTER AND IT KICKED ON AND WENT TO 202 VOLTS I CHECKED THE OUTPUT WIRES WITH MY METER AND IT SAID 205 VOLTS. I IMEDIATILY SHUT OFF NOT SURE WHAT DOWN THE LINE COULD BED AFFECTED BY THE OVER VOLTAGE. INSTALLED NEW INVERTER AND AND TESTED AND STILL HAD 206 VOLTS I THEN CHECKED THE TRANSFER SWITCH AND IT WAS READING 206 VOLTS FROMM THE NUETRAL TO GROUND . I THEN TRACED THE INCOMING SHORE WIRE AND IT WAS PINCHED IN THE FRAME AND SHORTED. I RAN A NEW SHORE LINE IN FROM THE BACK OF THE UNIT UP TO THE TRANSFER SWITCH AND THEN TESTED AND EVEYTHING WAS WORKING BUT THE REFER.	
70841	3	FIND OUT WHY GROUNDWIRE TO THE INVERTER IS HOT INSTALLED NEW INVERTER AND THE SCREEN SHOWED 120 VOLTS LIKE IT SHOULD BUT THE INVERTER WAS KICKING IN AND OUT WHILE CONNECTED TO SHORE POWER , I THEN HEARD THE TRANSFER SWITCH KICKING IN AND OUT ALSO . SO I CHECKED VOLTAGE AND HAD FROM GROUND TO THE HOT WIRE AT THE INVERTER WAS 211 VOLTS I THEN WENT INSIDE AND FOUND THERE WAS 120 VOLTS CHECKING FROM THE GROUND TO THE NUETRAL . I THEN WENT TO THE TRANSFER AND ISOLATED THE WIRE AND HAD 211 FROM GROUND TO THE BLACK WIRE. I I GOT UNDER UNIT AND FOUND IN THE UNDERBELLY THAT THE WIRE WAS PINCHED IN FRAME . WILL NEED TO RUN	

Claim : 70841

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NEW WIRE FROM THE FRONT TO THE BACK.
 RAN NEW WIRE FROM THE REAR TO THE TRANSFER SWITCH AND TESTED
 OPERATION AND EVERYTHING WAS WORKING BUT THE REFER.

70841 4 FIND OUT WHY FRIDGE DOES NOT WORK
 FOUND THAT THE FRIDGE DID NOT WORK I CHECKED THE VOLTAGE AND IT
 HAD 14.2 VOLTS I DID TESTS ON SHEET AND FOUND IF JUMPERED THE
 COMPRESSOR WORKS WHILE CHECKING THE MAIN BOARD I FOUND THE CHIP
 IN THE CENTER IS BURNT .

 Part No Job# Description PARTS Qty Price Total

 13398 1 Inverter - 3000 Watt - 12V Lithiu 1.00 1117.99 1117.99
 8147 3 WIRE NMB6/3WG-CUT 50.00 4.99 249.50
 17526 4 BCD-455WTE CIRCUIT BOARD 1.00 70.99 70.99

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 160.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 1.00 160.00 160.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 160.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 3.00 160.00 480.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 160.00 0.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.00 160.00 0.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 1.00 160.00 160.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 1.00 160.00 160.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 1.00 160.00 160.00
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.50 160.00 80.00
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.50 160.00 80.00

 Excode Job# Description EXTRAS Qty Price Total

 FRT 1 FED-EX - INVERTER 1.00 44.68 44.68
 FRT 4 FED-EX - REFER BOARD 1.00 17.33 17.33

Parts Total: 1,438.48
 Labour Total: 1,280.00
 Sublet Total: 0.00
 Extras Total: 62.01

>>>> Claim Total: 2,780.49

Customer Signature: _____

Date: _____