



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 70824
Promised Date:
20 JUN 23

CUSTOMER WORK ORDER

WO #: 70824 (Appointment Date: 02 JUN 2023 - Time: 01:00pm)

Customer: 53620 - HELTON, MASON -
606-219-7390

Tag:

Author: BH

Location: 0712 CHECK STATUS WITH
SAR

Stock #: 11072

Stock Desc: 2022 TT RIVERSIDE RV
RETRO 190BH

Chassis #: 59CCC4611NL004686

Serial #: 59CCC4611NL004686

Mileage: 0

Licence:

Invoice #:

Date In: 02 JUN 23

Promised: 30 JUN 23

Date Sched:

Completed: 11 JUL 23

Warr. Date: 13 MAY 23

Job #1 - Warranty

COMPLAINT: BLACK TANK FLUSH LEAKING WHEN FLUSHING UNDER FRIDGE AREA.

CORRECTION: TOOK PICTURES OF BLACK TANK FLUSH LINE. LINE SEEMED TO BE CUT FROM FACTORY. WATER LINE MUST HAVE BEEN PUT IN FIRST, THE FACTORY DRILLED THRU BODY TO RUN ELECTRIC CAUSING THE BLACK LINE TO GET CUT. WILL FINISH THE CUT AND PUT IN A UNION FITTING. HAD TO REMOVE THE CONVERTER AND ACCESS PANEL TO GET MY ARMS IN UNDER FRIDGE TO CUT THE LINE AND REPAIR. PUT IN UNION FITTING THEN TESTED FOR LEAKS. NO LEAKS WERE FOUND AND BLACK TANK FLUSHES. PUT CONVERTER BACK IN, ALONG WITH THE ACCESS PANEL.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	20.80
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	139.20

Parts

Part #	Description	Qty	Price	Total
88-8302	BARB UNION	1.00	0.99	0.99

Subtotal for Job #1: 160.99

Job #2 - Warranty

COMPLAINT: THE DOOR SIDE STORAGE COMPARTMENT WILL NOT OPEN ALL THE WAY.

CAUSE: Door HINGE bad alignment

CORRECTION: FOUND THAT IT IS THE FRONT STORAGE DOOR ON THE DOOR SIDE. TOOK PICTURES. THE HINGE IS MADE OF TWO PIECES ON THE DOOR SIDE AND THE BODY SIDE IS ONE PIECE. THE HINGE IS FIGHTING AGAINST THE OTHER HINGE BECOMING DIFFICULT TO OPEN ALL THE WAY TO LATCH THE DOOR IN THE OPEN POSITION. removed bad door then put in new door trimmed with silicone.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	84.80
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	32.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	3.20
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	40.00

Parts

Part #	Description	Qty	Price	Total
CD2-WB	21x14 CARGO DOOR WHITE/BLACK FRAME	1.00	102.60	102.60



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Other Services

Code	Description	Qty	Price	Total
FRT	UPS-DOOR	1.00	15.04	15.04

Subtotal for Job #2: 277.64

Job #3 - Warranty

COMPLAINT: THERE IS A GAP AT THE BOTTOM OF THE ENTRY DOOR

CAUSE: .

CORRECTION: TOOK PICTURES OF ENTRY DOOR OF BOTH SIDES AT THE BOTTOM WERE LIGHT SHOWS THRU. GOT WITH WARRANTY DEPARTMENT ON REPAIRS. GOT BLACK SILICONE TO FILL GAPS. TAPED OFF DOOR TRIM THE USED BLACK SILICONE TO FILL THE GAPS ALONG THE ENTRY DOOR.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	40.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	40.00

Parts

Part #	Description	Qty	Price	Total
219088	SILICONE II BLACK	1.00	13.79	13.79

Subtotal for Job #3: 93.79

Job #4 - Warranty

COMPLAINT: THERE IS A RIDGE/BUMP ON THE ROOF THAT IS NOTICABLE WHEN STANDING AT THE BACK OF THE TRAILER. SEE BJ SO HE CAN POINT OUT SPOT. CUSTOMER IS CURIOUS IF IT IS SUPPOSED TO BE THERE OR NOT.

CORRECTION: TOOK PICTURES OF WARPED ROOF EDGE. TOLD WARRANTY DEPARTMENT AND SERVICE WRITER TO INSPECT FOR CLAIM.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	32.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	32.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	16.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	560.00

Parts

Part #	Description	Qty	Price	Total
13-1320	PW HAPS FREE SELF-LEVELING DICOR	2.00	7.03	14.06
7545	Insert Molding Trim Type; 1-1/4 Inch	2.00	21.41	42.82

Subtotal for Job #4: 696.88

Parts Total: 174.26
Labour Total: 1,040.00
Sublet Total: 0.00
Extras Total: 15.04
WORK ORDER TOTAL: 1,229.30

Thank you for being a valued customer. We appreciate your business.
All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

