



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 70812  
Promised Date:  
20 JUN 23

### CUSTOMER WORK ORDER

WO #: 70812 (Appointment Date: 02 JUN 2023 - Time: 10:30am)

Customer: 53212 - ALSBURY, ALEXA -  
210-275-1771

Tag:

Author: BJW

Location: 0609 CHECK PREAUTH

Stock #: 10731

Stock Desc: (10731) 2022 KEYSTONE  
SPRINGDALE 251BH

Chassis #: 4YDTSGM25N3106345

Serial #: 4YDTSGM25N3106345

Mileage:

Licence:

Invoice #:

Date In: 02 JUN 23

Promised: 30 JUN 23

Date Sched:

Completed: 09 JUN 23

Warr. Date: 05 NOV 22

#### Job #1 - Warranty

COMPLAINT: CUSTOMER HAS NOTICED THAT THERE IS A WATER LEAK AT THE POP OFF VALVE IN THE WATER HEATER. THIS WAS WHEN THE UNIT WAS HOOKED TO CITY WATER. CUSTOMER ADVISED THAT IT DID NOT LEAK ALL OF THE TIME. EVERY SO OFTEN IT WOULD ALLOW A SLOW TRICKLE/STREAM OF WATER RUN OUT OF THE POP OFF VALVE.

CORRECTION: released pressure on tank. drained tank. removed heat shield. removed pressure valve. installed new pressure valve. filled water heater. letting water heater run until is reaches max temp. no leaks present.

#### Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	80.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00

#### Parts

Part #	Description	Qty	Price	Total
09-0201	3/4"PRESSURE RELIEF VALVE	1.00	12.72	12.72

**Subtotal for Job #1: 92.72**

#### Job #2 - Warranty

COMPLAINT: THE ENTRY DOOR WILL NOT OPEN. WRITER VERIFIED THAT THE HANDLE LOCK AND THE DEAD BOLT WERE BOTH UNLOCKED, BUT THE DOOR WILL NOT OPEN.

NOTE: CUSTOMER'S KEYS ARE IN THE DOOR SIDE STORAGE COMPARTMENT IF NEEDED.

CAUSE: door is hitting frame.

CORRECTION: took a hammer and a block of wood and pushed frame over away from the door. applied silicone lubricant to latch mechanism.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

#### Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

**Subtotal for Job #2: 0.00**

#### Job #3 - Internal

COMPLAINT: WE ARE TO INSTALL FURRIION CAMERA WHEN CUSTOMER COMES TO PICK UP UNIT AND CHARGE IT TO NEW SALES PER KEITH

CORRECTION: PULLED UNIT INTO SHOP/ REMOVED COVER PLATE. PULLED WIRES FOR



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RUNNING LIGHTS OUT OF WALL TO TIE CAMERA INTO. INSTALLED CAMERA POWER CORD. SECURED POWER CORD TO RUNNING LIGHTS WIRES. INSTALLED RUBBER GASKET. SECURED TO WALL. TESTED CAMERA WITH BOX TESTER. ADJUSTED CAMERA TOWARDS BUMPER. PARKED UNIT.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
<b>Subtotal for Job #3:</b>			<b>0.00</b>

Parts Total:	12.72
Labour Total:	80.00
Sublet Total:	0.00
Extras Total:	0.00
<b>WORK ORDER TOTAL:</b>	<b>92.72</b>

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 09 Jun 2023

W/O: 70812  
Promised Date: 30 JUN 23



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ALSBUURY, ALEXA

