

Pre-Authorization

6/9/20
01:18:37 PM

Pre-Authorization number PA03456935 Reference no: 70812 Status: Approved Approved by wessj Approved date 6/9/2023
Technician Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDTSGM25N3106345 11/5/2022
600 E Baseline Rd
Evansville, IN 47725

Item	Root Cause of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	4131515B	Water Heater - St	0.00	0.70	0.50		1	0.50	Complaint: CUSTOMER HAS NOTICED THAT THERE IS A WATER LEAK AT THE POP OFF VALVE IN THE WATER HEATER. THIS WAS WHEN THE UNIT WAS HOOKED TO CITY WATER. CUSTOMER ADVISED THAT IT DID NOT LEAK ALL OF THE TIME. EVERY SO OFTEN IT WOULD ALLOW A SLOW TRICKLE/STREAM OF WATER RUN OUT OF THE POP OFF VALVE. Cause: released pressure on tank. drained tank. removed heat shield. removed pressure valve. installed new pressure valve. filled water heater. letting water heater run until it reaches max temp. no leaks present. Correction: released pressure on tank. drained tank. removed heat shield. removed pressure valve. installed new pressure valve. filled water heater. letting water heater run until it reaches max temp. no leaks present

KRV - VCB.

2	2300102A	Entrance Door - H	0.00	0.30			1	0.20	Complaint: THE ENTRY DOOR WILL NOT OPEN. WRITER VERIFIED THAT THE HANDLE LOCK AND THE DEAD BOLT WERE BOTH UNLOCKED, BUT THE DOOR WILL NOT OPEN. Cause: door is hitting frame. Correction: took a hammer and a block of wood and pushed frame over away from the door. applied silicone lubricant to latch mechanism.
---	----------	-------------------	------	------	--	--	---	------	--

KRV - Excluded from Limited Warranty:
Adjustments to all doors, drawers, locks, latches, awnings, and window treatments beyond 90 days after retail sale.

Pre-Authorization number PA03456935 0.50

This paper claims only use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the