



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 70805
Promised Date:
20 JUN 23

CUSTOMER WORK ORDER

WO #: 70805 (Appointment Date: 01 JUN 2023 - Time: 04:00pm)

Customer: 52459 - MCKENDREE,
KENNETH D. - (812) 457-5877

Tag:

Author: BH

Location: 0803 CHECK STATUS WITH
SAR

Stock #: 11214

Stock Desc: 2022 TT RIVERSIDE RV
RETRO 211

Chassis #: 59CCC4726NL005629

Serial #: 59CCC4726NL005629

Mileage: 0

Licence:

Invoice #: 394665

Date In: 01 JUN 23

Promised: 30 JUN 23

Date Sched:

Completed: 31 JUL 23

Warr. Date: 15 APR 23

Job #1 - Warranty

COMPLAINT: CHECK THE AWNING FOR A RECALL THE AWNING IS COMING LOOSE FROM THE TRACK

CAUSE: Awning recall

CORRECTION: PULLED CAMPER INTO SERVICE BAY. GOT THE RECALL PAPER OUT OF CAMPER CHECKED THE AWNING FABRIC FOR ID TAG BUT DID NOT FIND ONE. TOOK PICTURES OF AWNING TUBE. AND THE VIN TAG. Took measurements put in parts order sheet for warranty department. Received new parts for awning. Broke open crate and open up tube that held the awning tube. Opened up box that had awning arms. All parts were correct. Disconnected the electric from the awning. Removed screws and damaged awning arms and awning tube from camper. Mounted new awning arms, followed by the awning canvas and tube. Tied in the electric to the awning. Test awning roll in and out to align. Made sure all hardware was tight. Silicone any areas on awning arms to protect the electric. Cleaned up the mess and threw away the trash. Parked camper in done row.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
CF11BPL	11' POWER AWNING 9200 BLACK LED LIGH	1.00	N/C	N/C
CFHBP	POWER AWNING HARDWARE BLACK - LED WI	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
FRT	FREIGHT - AWNING	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: THE PANEL BY THE WINDOW BY THE BED ON THE DOOR SIDE IS COMING LOOSE.

CORRECTION: TOOK PICTURES OF THE WALL PANEL COMING APART. REMOVED THE WINDOW TOPPER, BLIND, WINDOW TRIM TO PULL PANEL BACK TO PUT IN A 2X2 STUD TO HOLD THE PANELING. CUT A 2X2 STUD AT 24 INCHES THEN SCREWED INTO THE ALUMINUM STUD. PUT PANELING IN PLACE THE STAPLED PANELING. TRIMED PANELING, USED WOOD PUTTY TO FIT IN THE STAPLES. THEN PUT WINDOW TRIM,BLIND,WINDOW TOPPER BACK ON WALL.



Customer #: 52459
MCKENDREE, KENNETH D.





Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	240.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Subtotal for Job #2:			240.00

Job #3 - External

COMPLAINT: LOOK AT THE DYCOR ON THE BACK EDGE OF THE ROOF (WHERE THE ROOF MEETS THE BACK WALL). RESEAL IF NEEDED.

CORRECTION: TOOK PICTURES OF THE ROOF AT THE BACK WALL. GOT DICOR SEALER. CLEANED AND APPLIED DICOR AS NEEDED TO ROOF MEMBRANE.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		SAR	N/C
Parts				
Part #	Description	Qty	Price	Total
13-1320	PW HAPS FREE SELF-LEVELING DICOR	2.00	N/C	N/C
Subtotal for Job #3:				0.00

Job #4 - External

COMPLAINT: CUSTOMER WOULD LIKE TO HAVE 2 HOPKINS LEVELS INSTALLED ON THE EXTERIOR OF THE CAMPER. BJ PLACED PACKAGE OF LEVELS INSIDE MAIN ENTRY DOOR

CORRECTION: GOT A 4 FT LEVEL THE PUT IT INSIDE OF CAMPER TO LEVEL OUT. ONCE THE CAMPER WAS LEVEL WHEN TO THE FRONT DRIVER SIDE OF CAMPER TO PLACE LEVELS. CLEANED THE FRONT AND SIDE THEN PUT LEVELS ON THE EXTERIOR WALL.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		SAR	N/C
Parts				
Part #	Description	Qty	Price	Total
14-8205	LEVEL STICK-ON 08525	1.00	N/C	N/C
Subtotal for Job #4:				0.00

Parts Total: 0.00
 Labour Total: 240.00
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 240.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 02 Aug 2023

