



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 70785
Promised Date:
24 MAY 23

CUSTOMER WORK ORDER

WO #: 70785 (Appointment Date: 31 MAY 2023 - Time: 10:00am)

Customer: 26090 - BASKETT, TED -
(270) 832-2370

Tag:

Author: BJW

Location: 0609 CHECK STATUS WITH
ZS

Stock #: 11125

Stock Desc: 2022 TT KEYSTONE
COUGAR HALF-TON 30BHS

Chassis #: 4YDTCGP24NL505854

Serial #: 4YDTCGP24NL505854

Mileage: 0

Licence:

Invoice #:

Date In: 31 MAY 23

Promised: 31 MAY 23

Date Sched:

Completed: 09 JUN 23

Warr. Date: 27 MAY 22

Job #1 - Warranty

COMPLAINT: WHEN CUSTOMER GOT UNIT OUT OF STORAGE,
THE REFRIGERATOR WOULD NOT POWER UP. IT
DID THIS A COUPLE OF TIMES LAST SEASON,
BUT THEN IT STARTED WORKING. CUSTOMER
NEEDS UNIT FOR A CAMPING TRIP NO LATER
THAN JUNE 8TH.

CAUSE: PULLED UNIT INTO SHOP. TESTED POWER GOING FROM PANEL TO FRIDGE. CHECKED
VOLTAGE COMING INTO EYEBROW BOARD. HAVE POWER GOING IN BUT NOT COMING OUT.
NEED AND EYEBROW BOARD.

CORRECTION: REMOVED OLD EYEBROW BOARD. REPLACED NEW BOARD. FRIDGE IS STILL NOT
WORKING. CHECKED FOR VOLTAGE AND NOW I HAVE NOTHING. PULLED FRIDGE. CHECKED
CONNECTIONS ON BACK OF FRIGE. CHECKED WIRING GOING THROUGH WALL AND DOWN
THROUGH SLIDE ROOM. CUT UNDERBELLY AND TRIED TO FIND WIRES. PULLED BREAKER PANEL.
WHEN CHECKING WIRES BEHIND PANEL I HEAD A SPARK. GROUND WIRE FOR FRIDGE WAS
TOUCHING GROUND POST BUT WAS SECURED TO IT. ** SECURED WIRE TO GROUND POST AND
FRIDGE WORKS. REMOVED NEW BOARD THAT WE ORDERED AND PUT ORIGINAL ONE BACK ON.
FRIDGE IS RUNNING.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	160.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	160.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
653439	Refrigerator - Eyebrow Board - Serv	1.00	82.37	82.37

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	UPS-POWER BOARD	1.00	16.69	16.69

Subtotal for Job #1: 419.06

Job #2 - External

COMPLAINT: CUSTOMER HAS NOTICED ON AN OCCASION WHEN IT WAS RAINING THAT THE



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RUNNING LIGHTS WERE ON WHEN THE TRAILER WAS NOT HOOKED TO THE TRUCK. CUSTOMER SAYS ON ONE OCCASION WHEN IT WAS RAINING ALL OF THE RUNNING LIGHTS WENT OUT COMPLETELY.

CAUSE: HOOKED UP TO LIGHT TESTER. SPRAYED DOWN ALL LIGHTS. SPRAYED DOWN 7 WAY JUNCTION BOX. COULDNT REPLICATE THE ISSUE.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Subtotal for Job #2:			0.00

Parts Total:	82.37
Labour Total:	320.00
Sublet Total:	0.00
Extras Total:	16.69
WORK ORDER TOTAL:	419.06

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 09 Jun 2023

W/O: 70785
Promised Date: 31 MAY 23



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