



Warranty Authorization Form

Date: 6/15/2023

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd,
Evansville, IN 47725
Ph. (812) 867-5200

General Information

Pre-Auth #: 40032 Unit: 7M5FP362XNA006871
Series: Paradigm Model: 2022PAR310RL
Notes:
Status: Approved

Dealer Information

American RV
(812) 867-5200

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd,
Evansville, IN 47725

Requestor: Ben Hoffman
Return Fax #:
Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 14019 CABINET - DRAWER - ADJUST

Fault Code: COMPONENT FAILURE

Serial #:

Model #:

Notes:

Problem: ONE OF THE KITCKEN DRAWES WILL NOT CLOSE ALL THE WAY IT IS ON THE ISLAND WHEN LOOKING AT THE ISLAND IT IS ON THE TOP RIGHT

Time Requested: 1

Cause: PULL DRAWES OUT OF CABINET AND FOUND FRAMING FOR DRAW SUPORT NOT FASEND TO CABINET AT THE TOP, only 1 screw in all contions,

Time Allowed: 1

Sublet Repairs: 0.00

Remedy: PULL DRAWES OUT OF CABINET AND FOUND FRAMING FOR DRAW SUPORT NOT FASEND TO CABINET AT THE TOP, only 1 screw in all contions, square up drawer slides to face frame, ad screws to conetions cut supports and add to back of frame, install drawers and test

Part Return Req: No

Status: Approved

Operation Line 2

Flat Rate Code: 20033 SHOWER SURROUND - REPAIR

Fault Code: COMPONENT FAILURE

Serial #: *Model #:* *Notes:* 6/6/23: Danielle – Please resecure with rivets only, this is a permanent solution/ repair to this issue. If this is reinstalled/replaced with a new and or existing shower surround it will happen again. (Drill out rivet length, Fill with silicone, and then add Rivet > Clean off excess silicone) This is an authorized company-wide repair, I will email you examples of this repair.

Problem: THE SHOWER WALLS ARE NOT SEALED ON THE BOTTOM AND ARE STICKING OUT AND BOWING OUT

Time Requested: .5

Time Allowed: .5

Cause: pull bottom of shower wall out from wall run silaon along wall push shower wall in to silacone and hold in place with boards untill silaon set up, remove blocking and clean up shower, close up unit

Sublet Repairs: 0.00

Remedy: pull bottom of shower wall out from wall run silaon along wall push shower wall in to silacone and hold in place with boards untill silaon set up, remove blocking and clean up shower, close up unit

Part Return Req: No

Status: Approved

Operation Line 3

Flat Rate Code: 14086 TRIM - INTERIOR - REPLACE

Fault Code: COMPONENT FAILURE

Serial #: *Model #:* *Notes:*

Problem: ONE PEICE OF TRIM IS COMING LOOSE IN THE HALL WAY

Time Requested: .2

Cause: find trim simaler and install over door way

Time Allowed: .2

Remedy: find trim simaler and install over door way

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 4

Flat Rate Code: 20038 SPRAY PORT - REPLACE (part return in US) *Fault Code:* COMPONENT FAILURE

Serial #: *Model #:* *Notes:*

Problem: FIND OUT WHY THE SPRAYPORT IS NOT WORKING ON THE DOORSIDE NEAR THE DOOR

Time Requested: .5

Cause: REMOVE SPRAY PORT AND FOUND CHECK VALVE STUCK IN LINE FITTING STOPING UP LINE

Time Allowed: .5

Sublet Repairs: 0.00

Remedy: TEST SPRAY PORT HAVE NO WATER COMMING OUT, REMOVE SPRAY PORT FROM WALL, DO NOT HAVE LINE TO PULLPORT AND FITTING OUT OF WALL, HAVE TO UNLOAD CUSTOMER STUFF FROM COMPARTMENT AND REMOVE ACSESS PANELS TO GET INSIDE TO LINE CUT OFF END AND ADD NEW PICE OF LINE, SWIVEL CONETER AND NEW SPRAY PORT, LEAK TEST FASEN SPRAY PORT TO WALL AND CAP SEAL, PUT ACSESS PANELS BACK AND PUT CUSTOMER STUF BACK UN COMPARTMENT

Part Return Req: Yes

Status: Approved

Operation Line 5

Flat Rate Code: 14051 DOOR - INTERIOR - SLIDING - REPAIR
(Photos required)

Fault Code: MISALIGNED

Serial #:

Model #:

Notes:

Problem: THE SLIDING BATHROOM DOOR IS NOT FLUSH WITH THE DOOR FRAME

Time Requested: .7

Cause: door 5/8 gap at top and door frame not plumb

Time Allowed: .7

Remedy: pull off top trim board to get to door adjustment, adjust door so top and bottom touching door frame, pull trim strips from door frame pull loose fram and shimm frame and nail in place install trim strips, fill nail holes,

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved