



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 70757
Promised Date:
21 MAY 23

CUSTOMER WORK ORDER

WO #: 70757 (Appointment Date: 30 MAY 2023 - Time: 07:00am)

Customer: 18834 - EGLI, MARK J. -
812-682-2594

Tag:

Author: BH

Location: 0628 VERIFY COMPLETE AND
FIND OUT IF CUSTOMER NEEDS TO
PICK UP UNIT PRIOR TO BH
COMPLETING WARRANTY

Stock #: 10676

Stock Desc: 2022 TT COACHMEN

CATALINA 243RBSLE

Chassis #: 5ZT2CANB2NU039607

Serial #: 5ZT2CANB2NU039607

Mileage: 0

Licence:

Invoice #:

Date In: 30 MAY 23

Promised: 31 MAY 23

Date Sched:

Completed: 27 JUN 23

Warr. Date: 29 APR 22

Job #1 - Warranty

COMPLAINT: CUSTOMER HAVING PROBLEMS WITH WALL BOARD in the bathroom CUSTOMER
TALK TO SHARRON

CAUSE: Put notes on jobs seven
. Brett completed this job.

CORRECTION: Remove toilet. Remove wood box covering water lines. Cut out and remove wall panels.
Remove plastic trim above the walls. Install two by two's we're needed for panels. Cut out new panels and
install. Staple up new baton strips and putty. Build new box behind toilet to cover pipes. Silicone around
baton strips and shower stall. Reinstall toilet.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	80.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	240.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	160.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	480.00

Parts

Part #	Description	Qty	Price	Total
F100285215	.75X.75 STILE	8.00	0.47	3.76
F100253161	TAPE, SEAM VINYL 6" VIPER	8.00	0.90	7.20
	TRUFFLE 4591220 MAIN WALLS, CEILING IN SLIDES 2020/2021/2022			

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	FREIGHT	1.00	45.83	45.83

Subtotal for Job #1: 1,016.79

Job #2 - Warranty

COMPLAINT: The fake panel near the fridge with the lp detector is missing a screw and also off center

CAUSE: THE STILE THAT THE PANEL SCREWS INTO IS NOT WIDE ENOUGH.

CORRECTION: WENT DOWN TO THE GARAGE AND FOUND A PIECE OF TRIM. CAME BACK TO
SHOP AND CUT TRIM TO LENGTH. APPLIED SUPER GLUE TO BOTTOM AND SIDE. LET DRY. MOVE
PANEL OVER SLIGHTLY AND SECURED WITH SCREWS.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00



Customer #: 18834
EGLI, MARK J.

Z990 MISC LABOUR CODE (EXTERNAL) ZMS 16.00

Subtotal for Job #2: 16.00

Job #3 - Warranty

COMPLAINT: Under the refrigerator piece of wood too long marked with blue tape. Also has a rough finish

CAUSE: cant cut any off of this piece. it holds the fridge in place.

CORRECTION: took a piece of seam tape and placed over rough edge.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	16.00

Subtotal for Job #3: 16.00

Job #4 - Warranty

COMPLAINT: The knob to the bathroom is offset and has markings on the door

CORRECTION: MOVED DOOR KNOB OVER TO HIDE MARKS.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	16.00

Subtotal for Job #4: 16.00

Job #5 - Internal

COMPLAINT: Near the kitchen the GFCI outlet blinks red when somethings plugged in it is red and green verify operation

CAUSE: PLUGGED UNIT INTO SHORE POWER. TESTED WITH OUTLET TESTER.. HOOKED UP A HEAT GUN AND TURNED IT ALL THE WAY UP. GFCI DIDNT TRIP OR ANYTHING. GRABBED ANOTHER TESTER AND OUTLET TESTED GOOD

CORRECTION: NO CORRECTIONS

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: In the master bedroom staples are pulling out areas are marked with blue tape

CORRECTION: applied staples to wall. filled holes with putty, cleaned off excess with mineral spirits.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	32.00

Subtotal for Job #6: 32.00

Job #7 - Warranty

COMPLAINT: In bathroom behind toilet and in between shower and sink wood trim pieces are expanding

CAUSE: Wallpaper was peeling and wood was expanding

CORRECTION: Remove toilet. Remove wood box covering water lines. Cut out and remove wall panels. Remove plastic trim above the walls. Install two by two's we're needed for panels. Cut out new panels and install. Staple up new baton strips and putty. Build new box behind toilet to cover pipes. Silicone around baton strips and shower stall. Reinstall toilet.

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Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	32.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00

Parts

Part #	Description	Qty	Price	Total
F100130672	7/8" BATTEN VIPER TRUFFLE	2.00	1.86	3.72
F100130689	SEAM TAPE - PER FT.	12.00	0.15	1.80
F100410661	VINYL BOARD,F4E VIPER TRUFFLE 3.6MM	3.00	48.99	146.97

Other Services

Code	Description	Qty	Price	Total
FRT	FRIEGHT	1.00	147.80	147.80

Subtotal for Job #7: 332.29

Parts Total: 163.45
Labour Total: 1,072.00
Sublet Total: 0.00
Extras Total: 193.63
WORK ORDER TOTAL: 1,429.08

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 27 Jun 2023

