

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1553424
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CANB2NU039607
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT243RBSLE
MARK J EGLI		DEALER RO #	70757
517 STEAMMILL ST PO BOX 455		CLAIM START DATE	06/01/2023
New Harmony, IN 47631		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	04/30/2022	WARRANTY EXPIRATION DATE	04/30/2023

Claim Line Details

Labor

Line# 1	Operation Code 01-30-102-002279	Operational Description Wall Panel - Replace/Interior/Panels, Ceilings, & Interior Moldings	
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-06-01 14:34:00 :: CUSTOMER HAVING PROBLEMS WITH WALL BOARD in the bathroom CUSTOMER TALK TO SHARRON FOUND WALL PAPER PEELING WILL HAVE TO REMOVE THE SHOWER AND TOILET TO FIX THE AREA		
	Model #	Dlr Sub Hrs	6.00
	Serial #	Appr Hrs	6.00
		Sub Labor Amt	\$960.00
		Appr Labor Amt	\$960.00
	Notes PENDING VENDOR REVIEW Ok thank you VENDOR AUTHORIZED VCB PATRICK IND PER SCOTT WARREN		

Labor

Line# 2	Operation Code 01-30-102-002279	Operational Description Wall Panel - Replace/Interior/Panels, Ceilings, & Interior Moldings	
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-06-01 14:35:30 :: The fake panel near the fridge with the lp detector is missing a screw and also off center THE STILE THAT THE PANEL SCREWS INTO IS NOT WIDE ENOUGH. WENT DOWN TO THEGARAGE AND FOUND A PIECE OF TRIM. CAME BACK TO SHOP AND CUT TRIM TO LENGTH. APPLIED SUPER GLUE TO BOTTOM AND SIDE. LET DRY. MOVE PANEL OVER SLIGHTLY AND SECURED WITH SCREWS.		
	Model #	Dlr Sub Hrs	0.10
	Serial #	Appr Hrs	0.10
		Sub Labor Amt	\$16.00
		Appr Labor Amt	\$16.00
	Notes AUTHORIZED AS REQUESTED GOODWILL		

Labor

Line# 3	Operation Code 01-30-100-003409	Operational Description Cabinet Trim - Replace/Interior/Cabinetry	
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-06-01 14:36:35 :: Under the refrigerator piece of wood too long marked with blue tape. Also has a rough finish cant cut any off of this piece. it holds the fridge in place. took a piece of seam tape and placed over rough edge.		
	Model #	Dlr Sub Hrs	0.10
	Serial #	Appr Hrs	0.10
		Sub Labor Amt	\$16.00
		Appr Labor Amt	\$16.00

Notes
AUTHORIZED AS REQUESTED
GOODWILL

Labor
Line# 4

Operation Code Operational Description
01-30-101-001072 Hinged Passage Door Knob - Replace/Interior/Interior Doors
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-06-01 14:39:36 :: The knob to the bathroom is offset and has markings on the door MOVED DOOR KNOB OVER TO HIDE MARKS.
Model # Dlr Sub Hrs 0.10 Sub Labor Amt \$16.00
Serial # Appr Hrs 0.10 Appr Labor Amt \$16.00

Notes
AUTHORIZED AS REQUESTED
GOODWILL

Labor
Line# 5

Operation Code Operational Description
01-30-102-002279 Wall Panel - Replace/Interior/Panels, Ceilings, & Interior Moldings
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-06-01 14:41:04 :: In the master bedroom staples are pulling out areas are marked with blue tape applied staples to wall. filled holes with putty, cleaned off excess with mineral spirits.
Model # Dlr Sub Hrs 0.20 Sub Labor Amt \$32.00
Serial # Appr Hrs 0.20 Appr Labor Amt \$32.00

Notes
AUTHORIZED AS REQUESTED
GOODWILL

Labor
Line# 6

Operation Code Operational Description
33-539-00-15-000480 Trim, each - Bus Interior/Panels, Trim, or Molding/No Tread Code/Repair or Replace
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-06-01 14:42:22 :: In bathroom behind toilet and in between shower and sink wood trim pieces are expanding PULL WOOD AND REPLACE WITH NEW
Model # Dlr Sub Hrs 0.20 Sub Labor Amt \$32.00
Serial # Appr Hrs 0.20 Appr Labor Amt \$32.00

Notes
AUTHORIZED AS REQUESTED

Submitted	Labor Amt	\$1,072.00	Approved	Labor Amt	\$1,072.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,072.00		Total	\$1,072.00

DEALER DATE
SIGNATURE
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER DATE
SIGNATURE
All repairs described have been inspected and are satisfactory.