



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 70716
Promised Date:
24 MAY '23

CUSTOMER WORK ORDER

WO #: 70716

Customer: 51673 - GENTRY, MARY L. -
618-839-9248

Tag:

Author: BJW

Location: 0524 BJ TO CLOSE

Stock #: 11223

Stock Desc: 2022 TT KEYSTONE
SPRINGDALE 202RD

Chassis #: 4YDTSGJ2XN3111674

Serial #: 4YDTSGJ2XN3111674

Mileage:

Licence:

Invoice #: 391598

Date In: 22 MAY 23

Promised: 31 MAY 23

Date Sched:

Completed: 25 MAY 23

Warr. Date: 27 JAN 23

Job #1 - External

COMPLAINT: NONE OF THE RUNNING LIGHTS/ TURN SIGNALS/ BRAKE LIGHTS ARE INOP ARE WORKING PROPERLY.

CORRECTION: DISCONNECTED THE BATTERY. REMOVED THE COVER TO THE 12 VOLT BOX. REMOVED SCREWS THAT HOLD THE TRAILER WIRES IN PLACE. DISCONNECTED THE TRAILER WIRES. GOT A NEW 7 WAY CORD THEN PUT TERMINALS ON THE ENDS TO CONNECT TO THE 12V BOX. TIDE UP WIRES. PUT COVER BACK ON. TESTED THE 7 WAY TO MAKE SURE LIGHTS AND BRAKES WORK.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
19430	10' MOLDED 7-WAY CORD	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: THE FRESH WATER TANK LEVEL INDICATOR ALWAYS SHOWS THAT THE TANK IS EMPTY EVEN WHEN CUSTOMER KNOWS THAT TANK IS FULL OF WATER.

CORRECTION: GOT UNDER CAMPER TO CHECK THE WIRES AT THE FRESH TANK. NOTICED THE KIB RESISTOR PACK HAD 2 WIRES HANGING OUT. PUT PO FOR NEW RESISTOR PACK FROM WARRANTY. TOOK PICTURES OF THE WIRES BROKEN. WHAT MAY HAVE CAUSED THIS PROBLEM IS THE DAMAGED RESISTOR HUNG DOWN BY THE JACKS. WHEN THE JACK WERE EXTENDED IT PULLED ON THE RESISTOR. REMOVED DAMAGED RESISTOR AND INSTALLED NEW RESISTOR. TIDE THE NEW RESISTOR UP OUT OF THE WAY OF THE JACKS.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	80.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
10-1148	REPLACEMENT WIRE HARNESS	1.00	9.97	9.97

Subtotal for Job #2: 89.97

Job #3 - External

COMPLAINT: CUSTOMER GOT TRUCK STUCK AND HAD TO GO FORWARD AND BACKWARDS SEVERAL TIMES. SINCE THEN, THEY NOTICED THAT THE L-BRACKETS WERE PUSHED FORWARD. CUSTOMER TRIED TO SET BRACKETS IN CORRECT LOCATIONS, BUT WOULD LIKE



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GENTRY, MARY L.

FOR US TO CHECK THEM TO BE SURE.

CORRECTION: INSPECTED THE L BRACKETS ON THE TONGUE OF THE CAMPER. FOUND NO DAMAGE. WOULD BE HELPFUL TO HOOK THE VEHICLE TO THE CAMPER TO CHECK THE HITCH SETUP.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Parts Total: 9.97
Labour Total: 80.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 89.97

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 25 May 2023

W/O: 70716
Promised Date: 31 MAY 23



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GENTRY, MARY L.

