



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 70641
Promised Date: 24 MAY 23

CUSTOMER WORK ORDER

WO #: 70641

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: PH
Location: 0626 BH TO CLOSE

Stock #: 10761
Stock Desc: 2023 TT KEYSTONE
SPRINGDALE 220RD
Chassis #: 4YDTSGK23P3103207
Serial #: 4YDTSGK23P3103207
Mileage: 0
Licence:

Invoice #:
Date In: 15 MAY 23
Promised: 31 MAY 23
Date Sched:
Completed: 30 JUN 23
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: PDINTT - PDI NEW TRAVEL TRAILER.

CORRECTION: Moved unit into shop from sales lot. Filled LP tanks. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 75 psi. Checked entrance door and all compartment doors. Checked roof and awning. Checked power cord. Checked all electric stab jacks. Checked all interior lights. Checked all windows and blinds. Checked all cabinets and drawers. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Checked test TV at all TV locations. Added water to fresh water tank. Flushed antifreeze from water lines and faucets. Checked all water lines and faucets for leaks. Performed LP drop test and set LP pressure at 10 in.wc. Connected to city water and filled all holding tanks and checked monitor panel. Checked all appliances. Dumped all holding tanks. Moved unit back to sales lot.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
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Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty

COMPLAINT: BATHROOM DOOR HITTING FRAME

CAUSE: BATHROOM DOOR HITTING FRAME.

CORRECTION: Plastic door frame is bowed and door is hitting when closing. Added screw to secure plastic door frame to door opening in wall.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	32.00

Customer #: 1000
BASDEN'S AMERICAN RV,



Subtotal for Job #1: 32.00

Job #2 - Warranty

COMPLAINT: ENTRY DOOR HITTING FRAME

CAUSE: ENTRY DOOR HITTING FRAME.

CORRECTION: Could not find a place where door was hitting frame. Lubed hinges and adjusted latch plate. Door closes ok.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	32.00

Subtotal for Job #2: 32.00

Job #3 - Warranty

COMPLAINT: BATTERY DEAD ON LOT AND HAS SOLAR. CHECK AND FIND OUT IF PANEL IS CHARGING

CAUSE: BATTERY BDEAD ON LOT AND HAS SOLAR. CHECK AND FIND PROBLEM.

CORRECTION: Removed connector from solar panel to roof mounted terminal. Checked voltage from solar panel. Meter showed 45.8 volts. Problem is from roof mounted terminal to controller in front compartment.

I REMOVED THE COVER ON THE ROOF TO CHECK THE WIRING COLORS. I FOUND THAT THE SOLAR WIREING CHANGES TO GREEN AND BLACK. GREEN IS POS. AND BLACK IS NEG. I FOUND THAT THE CHARGE CONTROLER HAD THE PANEL WIRED WITH THE BLACK AS POS. AND GREEN AS NEG. I REWIRED THE CHARGE CONTROLER AND NOW THE SYSTEM IS WORKING AS IT SHOULD. I CHECKED THE CHARGE CONTROLER WITH THE APP AND VOLTMETER.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	16.00
Z990	MISCELLANEOUS REPAIR	GAH	0.00
Z990	MISCELLANEOUS REPAIR	GAH	16.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00

Subtotal for Job #3: 32.00

Job #4 - Warranty

COMPLAINT: CITY WATER INLET IS LEAKING

CAUSE: CITY WATER INLET IS LEAKING.

CORRECTION: City water inlet is leaking on back side of check valve. Removed fitting to check for cone washer. Found fitting had been screwed onto check valve with a piece of metal shaving next to cone washer. Removed cone washer and metal shaving. Installed new cone washer and reassembled hose to fitting. Connected to city water and checked fitting for leak. No leak found.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	48.00

Parts

Part #	Description	Qty	Price	Total
10-7150	CONE WASHER SWIVEL SEAL	1.00	0.18	0.18

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Subtotal for Job #4: 48.18

Parts Total: 0.18

Labour Total: 144.00

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 144.18

W/O: 70641
Promised Date: 31 MAY 23

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 01 Jul 2023



Customer #: 1000
BASDEN'S AMERICAN RV,

