

e-Authorization

7/1/20
03:14:13

Authorization number PA03471234 Reference no: 70641 Status: Approved Approved by wessj Approved date 6/28/2023
 Billing Name Address Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDTSGK23P3103207
 600 E Baseline Rd
 Evansville, IN 47725

| Root operation of | Description | Sublet | Sub hours | Approved hours | Actual hours | Qty | Base hours | Complaint / Cause / Correction |
|-------------------|------------------------------|--------|-----------|----------------|--------------|-----|------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | 3200118A Door - Interior Hin | 0.00 | 0.20 | 0.20 | | 1 | 0.20 | Complaint:BATHROOM DOOR HITTING FRAME Cause:BATHROOM DOOR HITTING FRAME. Correction:Plastic door frame is bowed and door is hitting when closing. Added screw to secure plastic door frame to door opening in wall. |
| 2 | 2300114F Entrance Door - H | 0.00 | 0.30 | 0.20 | | 1 | 0.20 | Complaint:ENTRY DOOR HITTING FRAME Cause:ENTRY DOOR HITTING FRAME. Correction:Could not find a place where door was hitting frame. Lubed hinges and adjusted latch plate. Door closes ok. |
| 3 | 5107019B Solar - Charge (| 0.00 | 2.00 | 0.20 | | 1 | 0.20 | Complaint:BATTERY DEAD ON LOT AND HAS SOLAR. CHECK AND FIND OUT IF PANEL IS CHARGING Cause:BATTERY BDEAD ON LOT AND HAS SOLAR. CHECK AND FIND PROBLEM. |
| 4 | 6100615B City Water Entry - | 0.00 | 0.30 | 0.30 | | 1 | 0.30 | Complaint:CITY WATER INLET IS LEAKING Cause:CITY WATER INLET IS LEAKING. |

paper claims only use one pre-authorization number per warranty claim for
 Please print a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

Correction:Removed connector from solar panel to roof mounted terminal. Checked voltage from solar panel. Meter showed 45.8 volts. Problem is from roof mounted terminal to controller in front compartment.
 I REMOVED THE COVER ON THE ROOF TO CHECK THE WIRING COLORS. I FOUND THAT THE SOLAR WIRING CHANGES TO GREEN AND BLACK. GREEN IS POS. AND BLACK IS NEG. I FOUND THAT THE CHARGE CONTROLLER HAD THE PANEL WIRED WITH THE BLACK AS POS. AND GREEN AS NEG. I REWIRED THE CHARGE CONTROLLER AND NOW THE SYSTEM IS WORKING AS IT SHOULD. I CHECKED THE CHARGE CONTROLLER WITH THE APP AND VOLTMEETER.
 KRV - REPAIR ONLY approved.
 KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.

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|-------------------------|-------------|--------|-----------|-------------------|-----------------|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | | | 0.90 | | | <p>Correction: City water inlet is leaking on back side of check valve. Removed fitting to check for cone washer. Found fitting had been screwed onto check valve with a piece of metal shaving next to cone washer. Removed cone washer and metal shaving. Installed new cone washer and reassembled hose to fitting. Connected to city water and checked fitting for leak. No leak found.</p> <p>KRV – REPAIR ONLY approved.</p> |
| | | | | 0.90 | | | |

3-Authorization number PA03471234

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