

RE: 11197 - 2022 TT RIVERSIDE RV RETRO 171DRD Ser#: 59CCC4515NL005115, RO 70634

Warranty @Riverside RV <warranty@goriversiderv.com>

Thu 6/1/2023 6:43 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

AUTH # 060123-3

BATTERY CABLES TO LONG .2

LP/CO DETECTOR INOP R&R .3

NO TV CHANNELS IN BEDROOM , BOOSTER HOOKED UP IMPROPERLY .6

Thank you ,

Erin Whitesell

Warranty Manager

Riverside RV.

Warranty@GoRiversiderv.com



From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Wednesday, May 31, 2023 11:52 AM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Subject: Re: 11197 - 2022 TT RIVERSIDE RV RETRO 171DRD Ser#: 59CCC4515NL005115, RO 70634

HOPE THIS HELPS

BEN HOFFMAN

WARRANTY/SERVICE

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200 EXT 263

FAX. 812-868-1012

EMAIL. BHOFFMAN@AMERICANRVCENTER.COM

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I'm not yelling at you.our system only recognizes capitol letters.

From: Warranty @Riverside RV <warranty@goriversiderv.com>
Sent: Wednesday, May 31, 2023 10:18 AM
To: Ben Hoffman <bhoffman@americanrvcenter.com>
Subject: RE: 11197 - 2022 TT RIVERSIDE RV RETRO 171DRD Ser#: 59CCC4515NL005115, RO 70634

Hi Ben , Could you please fill out a pre-auth form . I have attached one for you .

Thank you ,
Erin Whitesell
Warranty Manager
Riverside RV.
Warranty@GoRiversiderv.com



From: Ben Hoffman <bhoffman@americanrvcenter.com>
Sent: Friday, May 26, 2023 4:00 PM
To: Warranty @Riverside RV <warranty@goriversiderv.com>
Subject: 11197 - 2022 TT RIVERSIDE RV RETRO 171DRD Ser#: 59CCC4515NL005115, RO 70634

1. BATTERY CABLES TOO LONG

a. CUT OFF 2 FEET OFF OF BOTH CABLES AND PUT ON NEW ENDS.

i. LABOR .2

2. LP/CO DETECTOR NOT WORKING CONSISTENTLY

a. TOOK OFF OLD DETECTOR AND REPLACED WITH NEW.

i. LABOR .3

3. NO TV CHANNELS

a. CHECKED CHANNELS IN BEDROOM AND LIVING ROOM,NONE CHECKED BOOSTER AND FOUND ANTANNA CABLE WAS HOOKED TO WRONG PORT AND END WAS BAD,CUT OFF END AND REPLACED,MOVED CABLE TO ANTANNA ,NOW I HAVE CHANNELS.

i. LABOR .6

BEN HOFFMAN

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