



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 70631
Promised Date:
21 MAY 23



Customer #: 53530
SCHWARTZ, DUSTIN M.



CUSTOMER WORK ORDER

WO #: 70631 (Appointment Date: 12 MAY 2023 - Time: 04:00pm)

Customer: 53530 - SCHWARTZ, DUSTIN Stock #: 11146

M. -

Tag:

Author: PH

Location: 0628 APPT

Stock Desc: 2023 TT KEYSTONE

COUGAR HALF-TON 26RBS

Chassis #: 4YDTCGM21PL500604

Serial #: 4YDTCGM21PL500604

Mileage: 0

Licence:

Invoice #: 393213

Date In: 12 MAY 23

Promised: 31 MAY 23

Date Sched:

Completed: 27 JUN 23

Warr. Date: 15 APR 23

Job #1 - Warranty

COMPLAINT: STEPS IN THE BEDROOM KEEP COMING LOOSE. THE SCREWS ARE STRIPPED

CORRECTION: REMOVED STRIPPED SCREWS AND PUT NEW AND BIGGER IN. TOOK PICS

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	32.00
Subtotal for Job #1:			32.00

Job #2 - Warranty

COMPLAINT: AWNING ARM ON THE RIGHT SIDE SEEMS TO
MAYBE BE BENT

CAUSE: Awning arm bent

CORRECTION: TOOK PICS AND TURNED INTO BEN FOR REPLACEMENT. Secured both arms.
Remove awning and put on lift. Cut wires and remove awning arm. Install new arm. Reconnect lights and
motor. Tested.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	160.00
Z990	MISCELLANEOUS REPAIR	BB	80.00
Z990	MISCELLANEOUS REPAIR	BB	80.00

Parts

Part #	Description	Qty	Price	Total
361401	Awning - Hardware - Flatback - TT -	1.00	328.67	328.67

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-HARDWARE	1.00	93.71	93.71

Subtotal for Job #2: 742.38

Job #3 - Internal

COMPLAINT: WATER NOT STAYING HOT. WOULD GO FROM HOT TO COLD AND BACK. THIS IS
MORE NOTICABLE WHEN RUNNING OFF OF THE PUMP.

CORRECTION: TURNED ON GAS. TURNED ON WATER HEATER AND HOOKED UP WATER. SET
TEMP TO 120. TURNED ON HOT WATER IN SHOWER. STEAMED UP ROOM. WHEN TAKING A
SHOWER YOU TURN THE HOT ALL THE WAY ON AND MIX COLD TO TEMP. WANTED. WORKS
GOOD. AND THE PRESSURE OF THE WATER PUMP WILL BE DIFFERENT THAN THE CITY WATER.





Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	N/C
Subtotal for Job #3:			0.00

Job #4 - Warranty

COMPLAINT: LARGE SHELF IS FLIMSE IN LARGE CABINET TO THE LEFT OF ENTRY

CORRECTION: LEVELED UP AND SHOT SCREWS IN TRIM. PUT STAPLES BACK. TOOK PICS

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	32.00
Subtotal for Job #4:			32.00

Job #5 - External

INSTALL CUSTOMER SUPPLIED CAMERA.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #5:				0.00

Job #6 - Warranty

COMPLAINT: INTERIOR TRIM POPPED OFF ON SLIDE OUT

CORRECTION: NAILED BACK TRIM ABOVE SLIDEROOM. AND PUTTY HOLES

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	16.00
Subtotal for Job #6:			16.00

Job #7 - Warranty

COMPLAINT: THE EXTERIOR TRIM (SQUARE) ON THE SLIDE ROOM IS LOOSE.

CORRECTION: SILICONED SCREW BACK AND SILICONED SQUARE

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	16.00
Subtotal for Job #7:			16.00

Job #8 - Internal

COMPLAINT: CABINET ABOVE TV HAS LOOSE HINGE

CAUSE: Loose hinge

CORRECTION: Check all hinges and tighten the loose ones down.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	N/C



Subtotal for Job #8: 0.00

Parts Total: 328.67
Labour Total: 416.00
Sublet Total: 0.00
Extras Total: 93.71

WORK ORDER TOTAL: 838.38

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 27 Jun 2023

W/O: 70631
Promised Date: 31 MAY 23



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SCHWARTZ, DUSTIN M.

