

e-Authorization

6/27/20
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Authorization number PA03439466 Reference no: 70631 Status: Approved Approved by papca Approved date 5/17/2023
Billing Name Address VIN Retail sold on

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDTCGM21PL500604	4/13/2023					
Item	Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3202806A	Step - Interior Sta	0.00	0.20	0.20		1	0.30	Complaint:STEPS IN THE BEDROOM KEEP COMING LOOSE. THE SCREWS ARE STRIPPED Cause:REMOVED STRIPPED SCREWS AND PUT NEW AND BIGGER IN. TOOK PICS Correction:REMOVED STRIPPED SCREWS AND PUT NEW AND BIGGER IN. TOOK PICS KRV – REPAIR ONLY approved.
2	4201206B	Awning - Main - R	0.00	2.00	2.00		1	1.00	Complaint:AWNING ARM ON THE RIGHT SIDE SEEMS TO MAYBE BE BENT Cause:TOOK PICS AND TURNED INTO BEN FOR REPLACEMENT FOUND BOTH ARMS BENT NEED TO REPLACE Correction:PULL AWNING ROLLER TUBE OFF AND INSTALL 2 NEW ARMS KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item. approve to replace awning arms only
3	3100818A	Cabinet Door - Re	0.00	0.20	0.20		1	0.20	Complaint:LARGE SHELF IS FLIMSE IN LARGE CABINET TO THE LEFT OF ENTRY Cause:LEVELED UP AND SHOT SCREWS IN TRIM. PUT STAPLES BACK. TOOK PICS Correction:LEVELED UP AND SHOT SCREWS IN TRIM. PUT STAPLES BACK. TOOK PICS KRV – REPAIR ONLY approved.
4	3201816A	Decorative Wood	0.00	0.20	0.10		1	0.10	Complaint:INTERIOR TRIM POPPED OFF ON SLIDE OUT Cause:NAILED BACK TRIM ABOVE SLIDEROOM. AND PUTTY HOLES Correction:NAILED BACK TRIM ABOVE SLIDEROOM. AND PUTTY HOLES KRV – REPAIR ONLY approved.
5	2200116A	Corner Moldings -	0.00	0.10	0.10		1	0.20	Complaint:THE EXTERIOR TRIM (SQUARE) ON THE SLIDE

For paper claims only use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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Job Root Job operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
								ROOM IS LOOSE. Cause: SILICONED SCREW BACK AND SILICONED SQUARE Correction: SILICONED SCREW BACK AND SILICONED SQUARE KRV - REPAIR ONLY approved.

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2.60

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