



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 70553
Promised Date:
24 MAY 23



Customer #: 53576
LOCKWOOD, BRENT



CUSTOMER WORK ORDER

WO #: 70553 (Appointment Date: 02 MAY 2023 - Time: 04:00pm)

Customer: 53576 - LOCKWOOD, BRENT
- (317) 225-6325

Tag:

Author: BJW

Location: 0508 CHECK PREAUTH

Stock #:

Stock Desc: 2022 TT FOREST RIVER
CHEROKEE GREY WOLF

Chassis #:

Serial #: 5ZT2CKLB8NF002686

Mileage:

Licence:

Invoice #: 390829

Date In: 02 MAY 23

Promised: 31 MAY 23

Date Sched:

Completed: 08 MAY 23

Warr. Date:

Job #1 - Warranty

COMPLAINT: THE TRIM THAT COVERS THE FRONT CORNER OF THE SIDING WHERE IT MEETS THE NOSE CAP IS NOT QUITE LONG ENOUGH TO COVER THE END OF THE SIDING PROPERLY. THE WAY IT IS ALLOWS WATER TO RUN IN. CUSTOMER HAS COVERED AREA WITH SILICONE, BUT THE SILICONE IS NOT HOLDING.

CORRECTION: CUT OFF DOOR SIDE TRIM TO LOOK RIGHT. SILICONED AREAS THAT WERE MISSING SILICONE. AND THE AREA HE WAS TALKING ABOUT IS FINE. THERE IS NO WAY WATER CAN GET IN UNIT.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	80.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	3.00	3.00

Subtotal for Job #1: 83.00

Job #2 - Warranty

COMPLAINT: THE BATHROOM DOOR DOES NOT CLOSE PROPERLY. THE GAP AT THE TOP OF THE DOOR IS QUITE A BIT DIFFERENT THAN THE GAP AT THE BOTTOM OF THE DOOR.

CORRECTION: REMOVED DOOR. REMOVED BOTH PLASTIC COVERS. REMOVE WALL PANELS. REMOVE STRIKE FRAME AND TRIED TO ADJUST IT ON THE BOTTOM. DIDNT WORK. REMOVED HINGE FRAME AND MOVED OVER THE TOP. STILL DIDNT WORK. REMOVE BOTH FRAMES AND STARTED OVER. SQUARED UP HINGE FRAME. RIP STRIKE FRAME TO MOVE OVER AND FIT. TESTED DOOR. PUT PANELS BACK. PUT PLASTIC COVERS BACK. HANG DOOR AND TEST. FILL HOLES WITH PUTTY

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	240.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00

Subtotal for Job #2: 240.00

Job #3 - Warranty

COMPLAINT: LOOK AT AREA FROM UNDER KITCHEN DINING BENCH GOING INTO THE STORAGE AREA BELOW THE BUNK HOUSE. CUSTOMER NOTICES A 2' GAP AND POINTED OUT TO WRITER THAT IT WOULD BE AN IDEAL LOCATION FOR A SNAKE TO GET IN AND THEN COME INSIDE TO THE KITCHEN AREA.

CORRECTION: Stapled a black baton strip on the lower part of the bench seat.





Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	16.00
Subtotal for Job #3:			16.00

Job #4 - Warranty

COMPLAINT: THE DOOR SIDE STORAGE COMPARTMENT HAS QUITE A GAP BETWEEN THE DOOR AREA AND THE BODY SEE WRITER FOR DETAILS.

CORRECTION: CUT PANEL AND SCREWED DOWN. PUT TAPE ON IT

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	32.00
Subtotal for Job #4:			32.00

Job #5 - External

COMPLAINT: WHEN CUSTOMER TURNS THE REFRIGERATOR OFF, IT COMES BACK ON. CUSTOMER HAD TO PULL FUSE TO GET IT TO STAY OFF.

CORRECTION: PUT FUSE BACK IN. THEY NEED TO REMOVE SHORE LINE CORD AND TURN OFF THE DISCONNECT FOR FREIGE TO TURN OFF.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Subtotal for Job #5:			0.00

Job #6 - Warranty

COMPLAINT: THE FURTHEST USB PORT IN THE BUNK ROOM IS NOT WORKING.

CORRECTION: REMOVED PORT AFTER TESTING AND INSTALLED NEW PORT

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	32.00

Parts Part #	Description	Qty	Price	Total
F100130007	CHARGER, DUAL USB (2 PORTS) 5V BLACK (BOX 960)	1.00	3.74	3.74
Subtotal for Job #6:				35.74

Parts Total:	3.74
Labour Total:	400.00
Sublet Total:	0.00
Extras Total:	3.00
WORK ORDER TOTAL:	406.74

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 08 May 2023

