

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1526932
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TRPV28NR207772
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	077 / 077
OWNER INFORMATION		ITEM #	NBT20.4
DOUGLAS DIEDRICH		DEALER RO #	70542
4515 MARBLE DR		CLAIM START DATE	05/10/2023
Newburgh, IN 47630		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	09/22/2022	WARRANTY EXPIRATION DATE	09/22/2023

Claim Line Details

Labor

Line# 1	Operation Code 60-136-15-00-001499	Operational Description Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-05-10 14:24:49 :: CUSTOMER CAMPED THIS PAST WEEKEND AND DISCOVERED THAT WHEN THEY USE HOT WATER, WATER LEAKS FROM UNDER THE KITCHEN SINK IN THE AREA OF THE WATER HEATER. WATER RUNS OUT INTO THE FLOOR AT THE END OF THE SINK/BAR AREA. THIS HAPPENS WHEN CUSTOMER USES HOT WATER AT THE KITCHEN SINK AND THE SHOWER AS WELL. water leak when using hot water. pulled unit in shop. hooked up to shore power. turned on water heater. added some water to fresh tank. ***water pump was still in bypass mode.*** after letting water heater warm up i turned the water pump on to pressurize system. removed panel under sink. noticed water on and around both hot and cold fittings going into the back of the water heater. found hoses leaking. tightened up both fittings. removed panel under shower to make sure nothing was leaking. let system heat up again and pressurize. no more leaks present. cleaned up mess.parked unit.		
	Model #	Dlr Sub Hrs 1.20
	Serial #	Appr Hrs 1.00
		Sub Labor Amt \$192.00
		Appr Labor Amt \$160.00
Notes authorized 1 hour for repair		

Submitted	Labor Amt	\$192.00	Approved	Labor Amt	\$160.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$192.00		Total	\$160.00

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.