



Warranty Authorization Form

Date: 6/7/2023

General Information

Basden RV Center, Inc. DBA/ American
RV
600 E Baseline Rd,
Evansville, IN 47725
Ph. (812) 867-5200

Pre-Auth #: 37993

Series: Paradigm

Notes: 5/30 Harlie: Sent to the vendor 5/23 Harlie: Please see pending 5/22:
Dayra - placed in pending so dealer could add another line. (line 4 was denied
for future ref.)

Status: Approved with Modifications

Unit: 7M5FP4224NB201340

Model: 2022PAR385FL

Dealer Information

American RV
(812) 867-5200

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd,
Evansville, IN 47725

Requestor: Ben Hoffman

Return Fax #:

Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 10066A SLIDEOUT - COLUMN - REPLACE - INWALL
(Photos required, 8 photos post install Required)

Fault Code: VENDOR

Serial #: Model #:

Notes: 5/15 Harlie: VCB / will authorize a complete system replacement and 3.9 hours of labor time. This will be a standard system and not an inverted system. On complete systems we are sending standard systems. 3 hours to replace the system, 0.4 hours to assemble the rails in the columns properly timing the system prior to install, and 0.5 hours to caulk the top edges of the rails to cover any exposed screw holes. This coverage will be pending measurement photos post install of the new system showing 2 1/2". We will require 8 measurement photos, 4 with the slide fully extended, 4 with the slide almost fully retracted. 5/11 Harlie: Sent to the vendor 5/8/23: Danielle -- please upload a photo of the vendor tag on the system, we need to see the "DOM" on the tag 5-10 BH ADDED PHOTO OF THE TAG 1-11-22

Problem: LIVING ROOM SLIDE DOORSIDE INOP. JUST CLICKS

Cause: SWINTECK HAS RAIL DAMAGE FRONT BOTTOM RAIL, FROUNT RAILS 1 1/2 IN OUT OF TIME TOP AND BOTTOM SEE PIC, NEEDS NEW SYSTEM

Remedy: WILL HAVE TO REPLACE THE ENTIRE SLIDE SYSTEM BOTH SIDES

Part Return Req: No

Status: Approved

Time Requested: 5

Time Allowed: 3.9

Sublet Repairs: 0.00

Operation Line 2

Flat Rate Code: 22476 DRAIN - REPAIR

Fault Code: COMPONENT FAILURE

Serial #:

Model #:

Notes:

Problem: THE HANGER THAT HOLDS UP THE DUMP IS BROKEN AND HELD UP BY ZIPTIES

Time Requested: .2

Cause: find pumbers banding in shop, REPLACE STRAP WITH PUMBERS BANDDING

Time Allowed: .2

Remedy: find pumbers banding in shop, REPLACE STRAP WITH PUMBERS BANDDING

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 3

Flat Rate Code: 22563 22V512 - Lippert Awning Recall (LCI # 22E-055). .30hrs Fault Code: RECALL-INACTION
for Inspection Only. .30hrs for Repair. 1.50hrs for Replacement

Serial #: RPO-0007633197

Model #: V000330713

Notes:

Problem: #22-434 LIPPERT AWNING RECALL (INSPECTION)

Time Requested: .6

Cause: LCI AWNING RECALL

Time Allowed: .6

Remedy: NO TEARS

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 4

Flat Rate Code: 22563 22V512 - Lippert Awning Recall (LCI # 22E-055). .30hrs Fault Code: NO PROBLEM FOUND
for Inspection Only. .30hrs for Repair. 1.50hrs for Replacement

Serial #:

Model #: V000315206

RPO-0007568442

Notes: 5/8/23: Danielle -- the awnings for the recall should be submitted on 1 line, I'm going to add your time requested to the other line and your photo as well

Problem: #22-434 LIPPERT AWNING RECALL (INSPECTION)

Time Requested: .3

Cause: DATE ON AWNING #2 IS 1/17/22 FOUND NO SEPPERATION ON AWNINGS

Time Allowed: 0

Remedy: NO TEARS

Sublet Repairs: 0.00

Part Return Req: No

Status: Denied

Denial Code:

Operation Line 5*Flat Rate Code:* 12069A SLIDEOUT - FLOOR - REPAIR*Fault Code:* MISALIGNED*Serial #:**Model #:*

Notes: 5/30 Harlie: Sent to the vendor 5/23 Harlie: Do you have an LCI case number where they suggested the metal plates? Do you have photos of this issue? 5-26 BEN : Case #3992417 AND I ALSO TALKED TO Conner Mahan

Problem: PER COLLIN AND LIPPERT INSERT METAL PLATES UNDER THE ROOM TO GET A LITTLE BIT MORE HIGHT

Time Requested: 3*Time Allowed:* 3

Cause: THIS IS PART OF THE ISSUE FOR JOB 1

Sublet Repairs: 0.00

Remedy: INSTALL METAL PLATES

Part Return Req: No

Status: Approved