



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 70529  
Promised Date:  
24 MAY '23

### CUSTOMER WORK ORDER

WO #: 70529 (Appointment Date: 29 APR 2023 - Time: 10:00am)

Customer: 50350 - FISCHER, DAVID -  
8127745016

Tag:

Author: BJW

Location: 0526 THIS HAS TO  
COMPLETE BY 1:00 TODAY

Stock #:

Stock Desc: 2022 TT COACHMEN

CATALINA

Chassis #: 5ZT2CAZB8NX026806

Serial #: 5ZT2CAZB8NX026806

Mileage:

Licence:

Invoice #:

Date In: 29 APR 23

Promised: 31 MAY 23

Date Sched:

Completed: 26 MAY 23

Warr. Date:

#### Job #1 - Warranty

COMPLAINT: CUSTOMER NOTICES SEVERAL AREAS INSIDE WHERE TRAILER IS LEAKING. UNIT WAS STORED INDOORS THRU WINTER. NOW THAT THAT IT IS ON A CAMPSITE HE HAS NOTICED THE LEAKS. LIVING SLIDE LEAKS AT BOTH LOWER CORNERS. YOU CAN SEE WHERE THE CABINET IS COMING APART.

CAUSE: BRING IN UNIT, INSPECT ROOF AND FOUND A SMALL HOLE IN RUBBER ON FRONT LEFT CORNER, FRONT CORNER MOLDING SEALER IS PULLING AWAY, SLIDE OUTS HAVE SEALING TAPE PULLING LOOSE, WALL BOARD IN BEDROOM CLOSET IS WATER DAMAGE, CABINET OVER BED SHOWS WATER AT TOP SEAM, ROOF NEEDS A PATCH OVER HOLE, AND NEEDS RESEALING

CORRECTION: REMOVED SHELF IN CLOSET. REMOVE TRIM ON SIDES. CUT OUT DAMAGED WALL BOARD. CUT AND INSTALL NEW WALL BOARD. PUT ON NEW TRIM AND SILICONED. PUT BACK SHELF. REMOVE CLOTHS AND GAMES IN CLOSET. REMOVE LIGHT AND CLOTHS BAR. REMOVE DAMAGED WALL PANEL. CUT AND INSTALL NEW WALL PANEL. PUT ON NEW TRIM AND SILICONED. PUT LIGHT BACK AND PUT BAR BACK.. CLEANED UP.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	240.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	400.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	240.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	400.00

#### Parts

Part #	Description	Qty	Price	Total
F100130689	SEAM TAPE - PER FT.	25.00	0.15	3.75
F100130672	7/8" BATTEN VIPER TRUFFLE	2.00	1.86	3.72
F100283256	DOOR, FPSQ CHILI TEAK 15.75 X 24.75	1.00	31.10	31.10
F100130702	TAPE, SEAM VINYL 1" - 150' ROLL - GA	25.00	0.15	3.75
F100130671	BATTEN, #195 GABLE LATTE, 7/8" X 8'	2.00	1.96	3.92
F100410635	4X7 WALL GABLE	1.00	43.67	43.67

#### Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT & CRATE - BOARD, TRIM, TAPE	0.00	0.00	0.00



Customer #: 50350  
FISCHER, DAVID



Subtotal for Job #1: 1,369.91

W/O: 70529  
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**Job #2 - Warranty**

COMPLAINT: THERE IS A LEAK AT THE RIGHT SIDE OF THE SHOWER WHEN USING.

CAUSE: SHOWER BASE IS NOT SEALED ALL THE WAY AROUND DOOR FRAME, NEEDS TO BE RESEALED

CORRECTION: RESEAL AROUND SHOWER DOOR FRAME AT BASE

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	48.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
<b>Subtotal for Job #2:</b>			<b>48.00</b>

**Job #3 - External**

COMPLAINT: CUSTOMER CAN HEAR WATER IN THE WALLS WHEN LAYIN IN BED WHILE IT IS RAINING. SEE WRITER

CAUSE: SEE JOB #1 HOLE IN RUBBER ROOF AND CORNER SEALSER PULLING LOOSE, NEEDS RESEALING

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
<b>Subtotal for Job #3:</b>			<b>0.00</b>

**Job #4 - Warranty**

COMPLAINT: THE OUTDOOR KITCHEN DOOR IS CROOKED AND DOES NOT SHUT PROPERLY.

CAUSE: OUT SIDE KITCHEN DOOR FRAME IS NOT START AND DOOR IS HITTING FRAME ON BOTTOM BACK CORNER, NEEDS TO BE PULLED AND FRAME TRIMED AND RESET

CORRECTION: TOOK SCREWS OUT ON THE LEFT SIDE AND PUT A CLAMP ON IT AND BROUGHT IT OVER ENOUGH TO CLOSE RIGHT.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	160.00
<b>Subtotal for Job #4:</b>			<b>160.00</b>

**Job #5 - Internal**

COMPLAINT: THE SATELITE ANTENNA PORT ON THE OUTSIDE TV DOES NOT FUNCTION. THE ONES ON THE INSIDE DO WORK PROPERLY.

CORRECTION: TRACED WIRES AND FOUND THIS UNIT DOSE NOT HAVE SAT PREP, IT HAS CABLE IN, 4 TV OUTS IN THE SYSTEM, FOUND TV FOR OUT SIDE UNDER AWNING CONETED TO SAT ON BOSTER, MAIN TV CONETED TO SAT ON BOSTER, 3 WIRE ENDS PULLED LOOSE AND NO CONTIONS, REPAIT WIRE ENDS, INSTALL TV SPLITER ON TV OUT #2 ON BOSTER AND USE SHOP TEST TV TO GET STATIONS IN BUNK ROOM, OUT SIDE AND IN BEDROOM, CONNET UP LIVING ROOM TV AND GET STATION, PUT ALL CONETIONS BACK IN WALLS

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

**Parts**



Part #	Description	Qty	Price	Total
532542	COAX SPLITTER	1.00	N/C	N/C

**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

**Subtotal for Job #5: 0.00**

**Job #6 - Warranty**

COMPLAINT: CUSTOMER HAS TO SLAM MAIN DOOR HARD TO GET IT TO CATCH. NEEDS SCREEN REPLACED AND A DOG GUARD ADDED IF IT IS LIPPERT

CAUSE: DOOR IS A DEXTER DOOR, NEEDS SCREEN, DOOR FRAME HAS A BOW IN ON LATCH SIDE

CORRECTION: REMOVED SCREEN DOOR FROM UNIT. GOT NEW SCREEN FROM THE BACK ROOM. INSTALLED NEW SCREEN TO DOOR. REHUNG DOOR BACK ON UNIT.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	160.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	80.00

**Subtotal for Job #6: 240.00**

**Job #7 - Warranty**

COMPLAINT: THE CABINET DOORS BELOW THE TV IN BUNKROOM KEEP FALLING OFF

CAUSE: CABNET DOOR NEEDS TO BE GLUED UP OR REPLACED

CORRECTION: REMOVE CABINET DOOR AND TOOK HARDWARE OFF AND PUT IT ON NEW DOOR. INSTALLED NEW DOOR

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	80.00

**Subtotal for Job #7: 80.00**

Parts Total:	89.91
Labour Total:	1,808.00
Sublet Total:	0.00
Extras Total:	0.00
<b>WORK ORDER TOTAL:</b>	<b>1,897.91</b>

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 26 May 2023

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Promised Date: 31 MAY 23



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