

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1532193
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAZB8NX026806
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT343BHTSLE
DAVID FISCHER		DEALER RO #	70529
5512 RYAN LANE		CLAIM START DATE	05/15/2023
Evansville, IN 47712		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	10/17/2022	WARRANTY EXPIRATION DATE	10/17/2023

Claim Line Details

Labor				
Line# 1	Operation Code	Operational Description		
	20-44-19-00-000553	Roof Moldings - Front or Rear - Exterior/Roof/Reseal/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2023-05-15 13:33:12 :: CUSTOMER NOTICES SEVERAL AREAS INSIDE WHERE TRAILER IS LEAKING. UNIT WAS STORED INDOORS THRU WINTER. NOW THAT THAT IT IS ON A CAMPSITE HE HAS NOTICED THE LEAKS. LIVING SLIDE LEAKS AT BOTH LOWER CORNERS. YOU CAN SEE WHERE THE CABINET IS COMING APART. BRING IN UNIT, INSPECT ROOF AND FOUND A SMALL HOLE IN RUBBER ON FRONT LEFT CORNER, FRONT CORNER MOLDING SEALER IS PULLING AWAY, SLIDE OUTS HAVE SEALING TAPE PULLING LOOSE, WALL BOARD IN BEDROOM CLOSET IS WATER DAMAGE, CABNET OVER BED SHOWS WATER AT TOP SEAM, ROOF NEEDS A PATCH OVER HOLE, AND NEEDS RESEALING NEED TO SEAL THE ROOF DUE TO IT LEAKING			
	Model #	Dlr Sub Hrs	Sub Labor Amt	
	Serial #	Appr Hrs	Appr Labor Amt	
		10.00	\$1,600.00	
		8.00	\$1,280.00	
	Notes			
	EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO TYPICAL REPAIR TIME TO RESEAL AND REPAIR DAMAGE			
Labor				
Line# 2	Operation Code	Operational Description		
	60-141-19-00-001596	Tub Surround - Plumbing/Shower, Tub Surround/Reseal/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2023-05-15 13:35:32 :: THERE IS A LEAK AT THE RIGHT SIDE OF THE SHOWER WHEN USING. SHOWER BASE IS NOT SEALED ALL THE WAY AROUND DOOR FRAME, NEEDS TO BE RESEALED RESEAL AROUND SHOWER DOOR FRAME AT BASE			
	Model #	Dlr Sub Hrs	Sub Labor Amt	
	Serial #	Appr Hrs	Appr Labor Amt	
		0.40	\$64.00	
		0.30	\$48.00	
	Notes			
	EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO FLAT RATE			
Labor				
Line# 3	Operation Code	Operational Description		
	20-68-24-00-000697	Patio Screen Door - Exterior/Patio Doors/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2023-05-15 14:01:28 :: CUSTOMER HAS TO SLAM MAIN DOOR HARD TO GET IT TO CATCH. NEEDS SCREEN REPLACED NEEDS SCREEN, DOOR FRAME HAS A BOW IN ON LATCH SIDE INSTALL NEW SCREEN AND BED SCREEN DOOR SO IT WILL NOT RUB			
	Model #	Dlr Sub Hrs	Sub Labor Amt	
	Serial #	Appr Hrs	Appr Labor Amt	
		2.00	\$320.00	
		1.50	\$240.00	

Notes

EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO TYPICAL REPAIR TIME

**Labor
Line# 4**

Operation Code

01-30-100-001035

Operational Description

Cabinet Door - Replace/Interior/Cabinetry

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-05-15 14:03:46 :: THE CABINET DOORS BELOW THE TV IN BUNKROOM KEEP FALLING OFF CABINET DOOR NEEDS TO BE GLUED UP OR REPLACED REPLACE THE CABINET DOOR

Model #

Dlr Sub Hrs

0.50

Sub Labor Amt \$80.00

Serial #

Appr Hrs

0.50

Appr Labor Amt \$80.00

Notes

AUTHORIZED

**Labor
Line# 5**

Operation Code

20-69-02-00-000705

Operational Description

Compartment Door - Exterior/Compartment Doors/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-05-15 14:05:00 :: THE OUTDOOR KITCHEN DOOR IS CROOKED AND DOES NOT SHUT PROPERLY. OUT SIDE KITCHEN DOOR FRAME IS NOT START AND DOOR IS HITTING FRAME ON BOTTOM BACK CORNER, NEEDS TO BE PULLED AND FRAME TRIMED AND RESET

Model #

Dlr Sub Hrs

1.50

Sub Labor Amt \$240.00

Serial #

Appr Hrs

1.00

Appr Labor Amt \$160.00

Notes

EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO TYPICAL REPAIR TIME

Submitted

Labor Amt \$2,304.00

Parts & Freight \$0.00

Total \$2,304.00

Approved

Labor Amt \$1,808.00

Parts & Freight \$0.00

Total \$1,808.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.