

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1514504
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKC27NK079783
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	017 / 017C
OWNER INFORMATION		ITEM #	CCKT27RR
RICKY L GIBBS		DEALER RO #	70515
79 BEN DYER RD		CLAIM START DATE	05/01/2023
Sturgis, KY 42459		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	10/27/2022	WARRANTY EXPIRATION DATE	10/27/2023

Claim Line Details

Labor

Line# 1	Operation Code 10-38-01-00-000497	Operational Description Lippert Schwintek In-Wall Slide Out Column - complete, per side - Frame & Chassis/Slide Out System (Lippert Schwintek)/Replace/No Tread Code	
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-05-01 09:52:11 :: CUSTOMER WENT ON FIRST CAMPING TRIP THIS PAST WEEKEND AND FOUND THAT THE SLIDE ROOM IS GOING OUT CROOKED. CUSTOMER ADVISES THAT IT SEEMS LIKE THE FRONT SIDE OF THE SLIDE ROOM CATCHES ON SOMETHING WHEN IT IS GOING OUT. BRING IN UNIT, OPEN SLIDEROOM, FRONT STOPS AT 2 IN OUT, BACK GOSE TO 8 IN OUT, BOTTOM FRONT RAILS SHOWS METAL SHAVINGS IN RAIL AND GEARS SHOW WARE, TAKE PICS NEED NEW SWINTECK NEED TO REPLACE THE SLIDE SYSTEM Additional Note : bhoffman@americanrvcenter.com, 2023-05-01 09:53:09 :: THIS WAS INSTALLED INCORRECTLY			
	Model #	Dlr Sub Hrs 6.00	Sub Labor Amt \$960.00
	Serial #	Appr Hrs 3.90	Appr Labor Amt \$624.00

Notes

Authorized for 3.90 hrs to replace the complete slide mechanism on both sides of the slide out.

The variant tag DOM falls within the LCI Schwintek TSB time frame (Oct. 2021-Jan. 2022). Therefore LCI doesn't require pre-authorization.

Before submitting claim for payment, please attach 8 post repair variance measurement photos showing the slide out is within tolerance. This is a condition of payment.

Thank you!

VCB

Submitted	Labor Amt	\$960.00	Approved	Labor Amt	\$624.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$960.00		Total	\$624.00

DEALER _____ DATE _____
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE

All repairs described have been inspected and are satisfactory.